

CONTACT INFORMATION

Fiona Strauss Ext. 98573
Acute Inpatient Units/Dialysis/Medical Day Unit (MDU) & HITH



Standard 6 Portfolio
Clinical Handover

Helen Rylands Ext. 98643
Procedural Units & Chemotherapy Day Unit



Standard 5 Portfolio
Patient ID & Procedure Matching

Anna Wong Shee Ext. 96884
Woman's & Childrens Unit/Specialist Clinics



Standard 10 Portfolio
Preventing Falls & Harm from Falls

Christine Tauschke Ext. 96884
Emergency/Critical Care Units



Standard 9 Portfolio
Clinical Deterioration & Resuscitation

Cathy Caruso m: 0418387733
ABI Service/Audiology/Allied Health/CASA
Community Programs/Dental Services/
Pharmacy/Statewide Equipment Program(SWEP)/
Sub Acute Inpatient Programs

Alison Eldridge Ext. 98571
Administrative Support /Audit & Evaluation Tool
Specialist

Wendy McLeod Ext. 94629



Standard 7 Portfolio
Safe Blood & Blood Products

Lisa Todd Ext. 98573



Standard 2 Portfolio
Partnering with Consumers

WELL DONE TO ALL

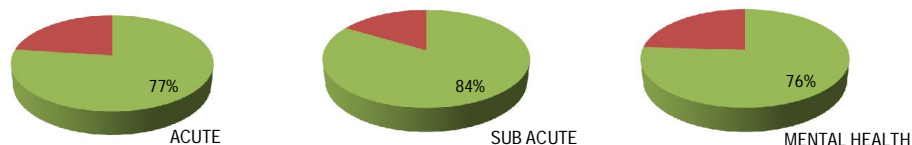
Well done to all the clinical teams across the Acute, Sub-Acute and Mental Health inpatient units for your work maintaining the high standards demonstrated during Accreditation against the National Safety and Quality and National Mental Health Standards.

How do we know this?Our audit schedule continues to help us monitor our performance against the standards. The first large bedside audit for 2015 took place in April with great overall compliance rates of 76-84% across all the standards in each of the sectors.

Nearly 100 (n=97) patients were audited with results fed back to the directorates and individual units. Hopefully your results are displayed in your unit to see how well you and your team did. There are certainly a couple of standards and areas that can now identify a few areas for some further improvement. For those teams, managers will now be working with you to develop action plans to see a better result in the next round of auditing.

These results contribute to the sense of achievement, pride and assurance we have that patients at BHS are receiving safe and quality care in your hands every day. **Well done!**

Keren Day & the GARM Unit including the QuIC's

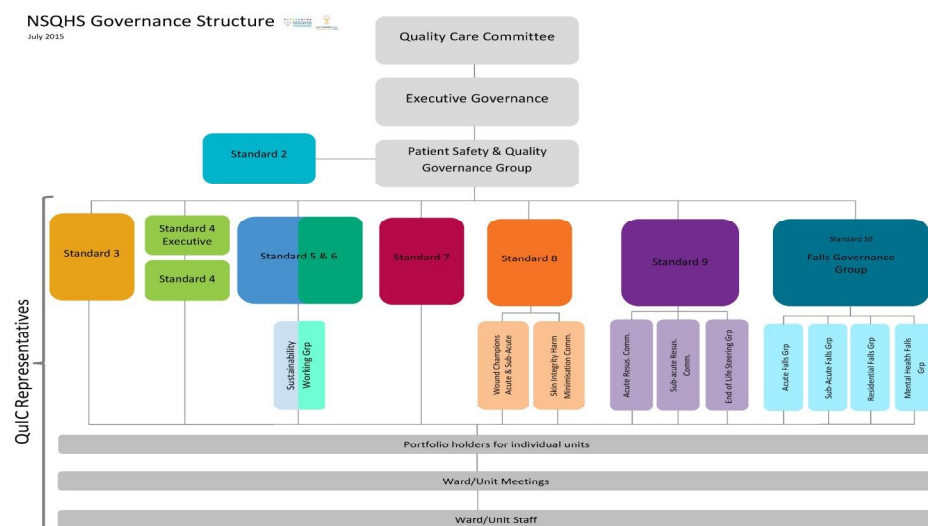


REMINDER: Bedside Audit Action Plans due 9th July 2015

If you require assistance contact your QuIC Representative

NSQHS GOVERNANCE GROUPS STRUCTURE

The National Standards Governance Groups did a great job of leading our preparation for accreditation. They are going to continue but after review there have been some changes. Just so you know, here are the standards groups and how they relate to clinical staff at unit level.



Focus month for July is Standard 6 Clinical Handover - See over page for further details

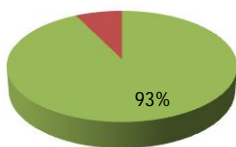


BEDSIDE AUDIT RESULTS

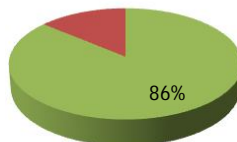
Well Done to staff for the overall Standard 6: Clinical Handover compliance results for the recent 'Bedside Audit'. Given there were many new initiatives introduced with the lead up to accreditation it's great to see the ongoing commitment and support around all elements of Clinical Handover. We always aim to continue to improve and strive for practice!

AGGREGATE RESULTS

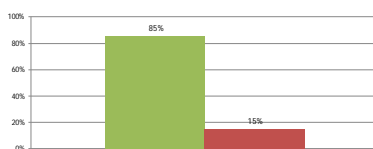
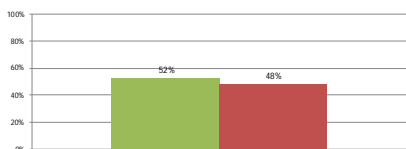
ACUTE



SUB ACUTE



Were the Communication Boards current?



ISBAR PRINCIPALS

ISBAR
For clear communication including handover

I	IDENTIFY: Youself (if (name, position, location) and patient
S	SITUATION: Reason for clinical handover /call (if urgent—say so)
B	BACKGROUND: Tell the story
A	ASSESSMENT: What you think is going on
R	REQUEST: What you want from them

Clinical conversations should be:

- clear
- focused; and
- the information relevant

Poor communicating:

- risks patient safety
- contributes to adverse outcomes

STANDARD 6 AUDITS THIS MONTH

- Shift to Shift Handover
- MR Clinical Handover Forms
- Bedside Handover
- Inter Hospital Transfer Form

QuIC Standard 6 Information

For all information relating to Standard 6 — Go to [S:\QuIC\Standard 6 Clinical Handover](#)

IMPORTANT DATES

SUSTAINABILITY WORKING GROUP MEETING

Tuesday July 7th @ 14:00—15:00 in the ERC

PDP SESSIONS (See [PDP Calendar](#) for further details)

Monday 6th July— BHS

Wednesday 8th July— Night Duty, BHS

Friday 17th July— BHS

Friday 24th July —BHS & QEC

Friday 31st July— QEC

don't hesitate... COMMUNICATE



For information or individual area sessions please contact Fiona Strauss p: 98573 or e: FionaS@bhs.org.au