

Creating culturally safe care pathways for Aboriginal and Torres Strait Islander people in a regional Emergency Department

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‘marra ngarrgoo, marra goorri’

The Victorian Aboriginal Health, Medical and Wellbeing Research Accord

Guiding Principles:

1. Aboriginal and Torres Strait Islander Leadership
2. Trust and Equity
3. Aboriginal and Torres Strait Islander Health Priorities
4. Cultural Safety and Humility
5. Knowledge Equity and Recognition
6. Data Governance and Sovereignty



Background

- High incidence of 'Leave Events' (did not wait/left at own risk)
- 'Leave Events' are an indirect measure of cultural safety
- Emergency Department not meeting the needs of Aboriginal and Torres Strait Islander consumers
- Eliminating racism, improving cultural competence and redefine processes



Project Aim

To co-design and pilot a culturally responsive ED model of care for Aboriginal and Torres Strait Islander people

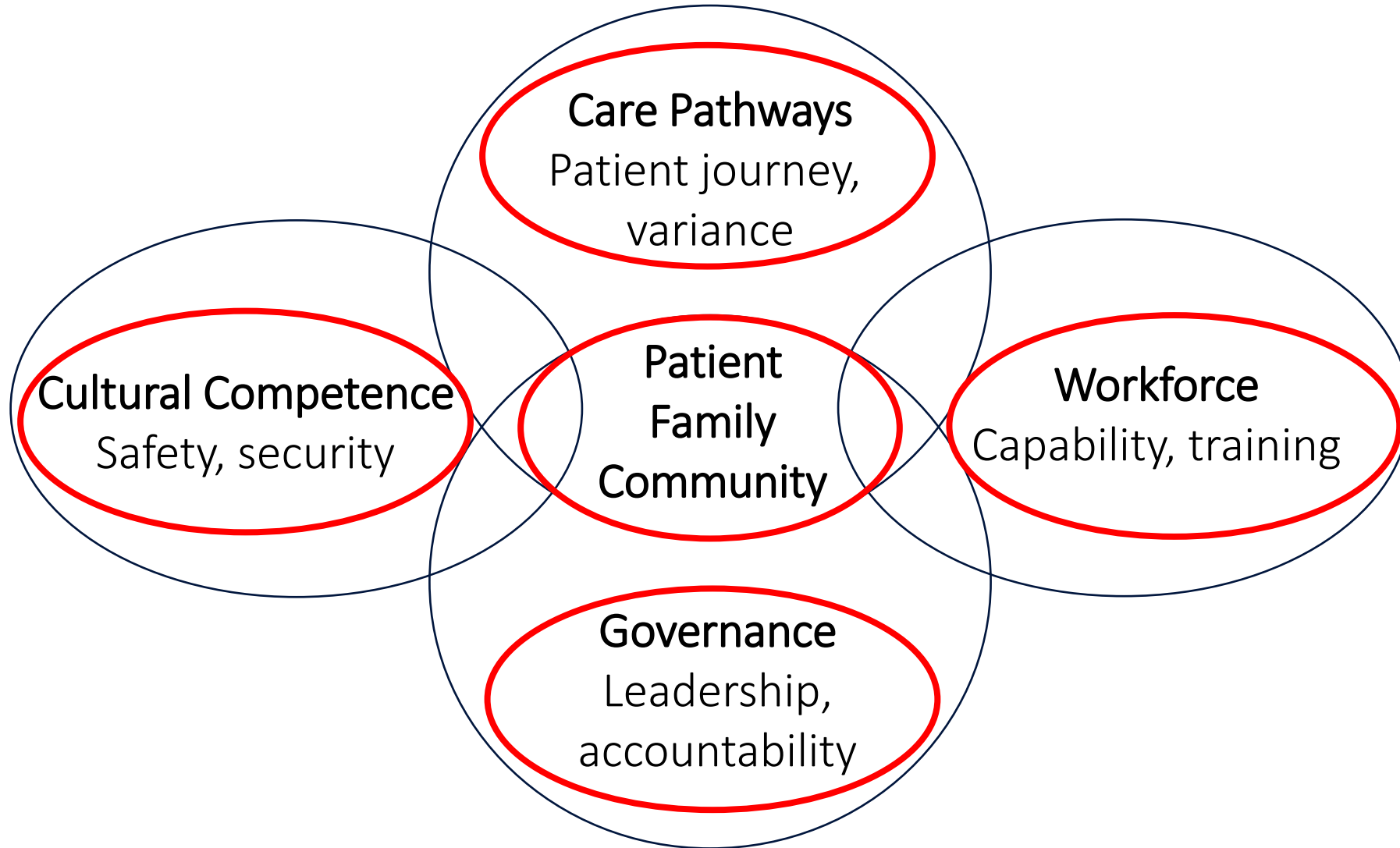


Overview of Project

Phase 1 Understand the Evidence and Co-design

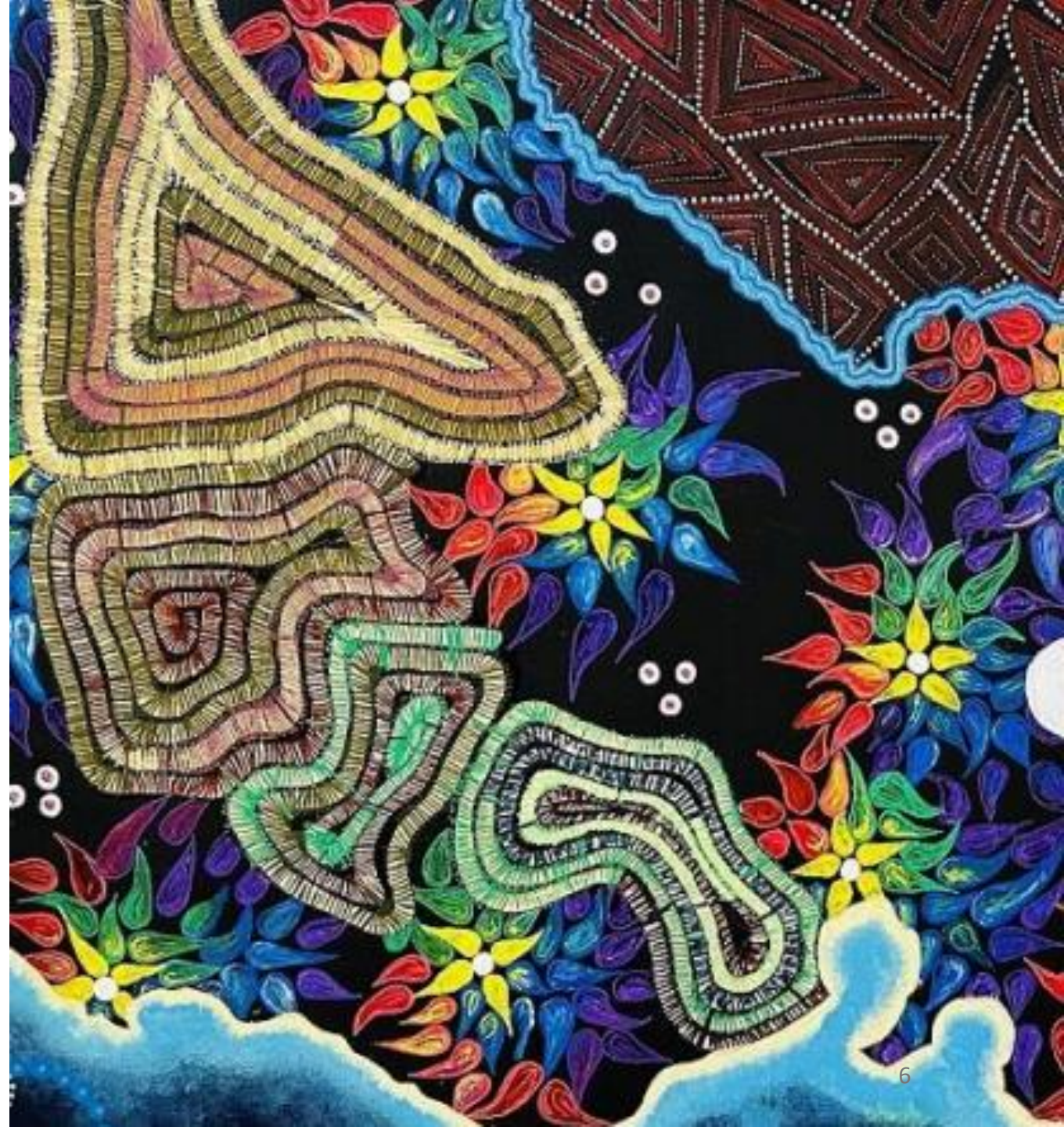
Phase 2 Pilot and Evaluation

Heart Foundation Conceptual Framework



Intended Impact

- Improve local policy, clinical guidelines and models of care
- Reduce leave events
- Improve care and outcomes
- Increased identification
- Improve cultural and clinical competence
- Improve staff satisfaction and relationships



Thank you

Artwork – “Woven art” by Darlene Rumler