# WIMMERA BASE HOSPITAL

Annual Report 1990



# Donations

#### Charitable Funds and Trusts

Collier Charitable Fund	3,000.00
Pethard Tarax Charitable Trust	500.00
Whiting, A.M. Sympathy Fund	C
Britting Stupping Lund	5,500.00

#### Specific Purposes

Dickins, J.M., for Wards and Social Welfare	1,150.00
Lions Club of Horsham,	1,12 0.1707
for Patient Monitor	3,00000
Natimuk Hotel Social, Club,	.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
for Oximeter	1,000.00
Quota Club of the Wimmera,	1,000.00
for Special Hearing Aid	362.00
Russell, E., for Childrens Ward	
Van Dyk, J.A.C. & H.W.F.,	120.00
for Bed & Furniture	1.001.00
Wimmera Base Hospital Ladies' Auxiliary,	1,881.00
for refurbishing wards	
0	13,409.00

#### General

Ampt, L	
Ampt, S.	100,00
Anonymous	100.00
Antonoff, A.E.	20.00
	100,00
B.M.X. Club, Horsham	10.00
Butler, D.J. & N.H.	250.00
Cymbalist, Dr. Y.	
Edmonds, W.	1,15().()()
Horsham & District Irrigators League	30.00
Hunt, E.	2,000.00
Jolly, W.	40.00
Kemp, E.O.	50.00
	50.00
McGuan, J.T.	150.00
Matheson, H. & Williamson	20.00
Muhlmckel, M.E.L.	500.00
Sinclair, D.	50,00
Tattersalls	5.60
Troeth, P.	
Webster, K. & P.	117.64
Wimmera Mallee Radio Appeal	10.00
winner a manee Rauto Appeal	10000

#### Matron Arthur House Nursing Home Appeal

In addition to the donations listed above, \$76,000 was collected during 1988/189 as part of the very successful Matron Arthur House Nursing Home Appeal. Since the Appeal launch four years ago, over \$700,000 has been donated by the community. This generous response has exceeded all expectations. Heartfelt thanks are extended to all those who have given of their time and contributed to the completion of this major building project. Our extended care facilities are something we can all be proud of.

#### The Hospital Needs Your Help

Over recent years there have been ever increasing demands placed on Wimmera Base Hospital's services.

The Hospital is concerned with achieving the most efficient use of resources while fulfilling the needs of the community and providing the high quality health care services for which it is renowned.

Over the years the Hospital has been fortunate in the number of donations, bequests and gifts which it has received but there remains a continuing and vital need for this support.

Donations of any type are greatly appreciated and all contribute to carrying the burden of ill health on the community and help provide many services to the people of the Wimmera.

The support of the Wimmera community assists the Hospital in keeping its facilities and equipment up-to-date and abreast with technology changes, and in line with the growing demands for services.

Every donation received is important, and all gifts of \$2.00 or more are allowable Income Tax deductions.

#### Thank You

The contribution of Hospital staff and patients in preparing this Report is gratefully acknowledged Compiled and Edited: Staff of Wimmera Base Hospital. Design & Lavout – Pail Cistance Art Drection Photography – Murray Studio Photographers Printed by – Wimmera Mail Trins Pry Etd

# WIMMERA BASE HOSPITAL

Annual Report 1990



# PHILOSOPHY

### Community

The Wimmera Base Hospital is concerned with achieving the most efficient use of resources allocated to it in fulfilling the needs of the community for high quality health care services.

### Patients

The Wimmera Base Hospital believes that, at all times, every patient is entitled to receive high quality health care and to be accorded full recognition of his or her dignity, integrity and rights.

#### Staff

The Wimmera Base Hospital recognises the importance of members of staff as the primary strength in the achievement of hospital goals. It, therefore, needs to attræt and retain staff of the highest quality. The Hospital acknowledges the need for teamwork and the development of a working environment which enables each individual to reach full potential. The Hospital seeks constructive participation of all staff in achieving the common goal to provide high quality health care to the community.

### Government

The Wimmera Base Hospital is accountable to the government for the efficient use of the resources provided. The Hospital has an obligation to work with and through the government to satisfy community needs.

# Other Health Care Providers

The Wimmera Base Hospital will foster co-operation with other health care providers. When appropriate, the Hospital will rationalise its activities to complement rather than d uplicate services.

### **OBJECTIVES**

Consistent with the Philosophy, the following objectives will be implemented to the extent of the Hospital's resources.

#### Patient Care

To provide the highest standard of individual health care in accordance with recognised health practices and ethical standards.

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To manage and maintain nursing home facilities to provide nursing home care accommodation for all persons falling within these categories defined under the Commonwealth Aged and Disabled Persons Act 1954 and who are assessed as being in need of such care and accommodation.

#### **Community Health**

To promote, provide and assist with health education for the community.

Staffing

To select staff so that the Hospital can maintain the highest standard of health care. To work together in promoting an atmosphere of co-operation and support.

#### Education and Training

To promote educational and training opportunities for all staff to assist them in the future development of patient care.

To provide for the education and training of such persons associated with hospitals as may be approved.

#### Facilities

To ensure that adequate and well maintained facilities, equipment and supplies are available. To maintain a safe and healthy environment.

#### Evaluation and Research.

To engage in programmes of evaluation and research for the improvement of health services.

#### **Public Relations**

To promote an awareness of the philosophy and objectives of the Hospital within the community.

# WIMMERA BASE HOSPITAL

# Annual Report 1990

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#### All correspondence to:

Chief Executive Wimmera Base Hospital Baillie Street Horsham Victoria 3400 Telephone (053) 819111 Facsimile (053) 820829

#### Architects

Balcombe Griffiths Pty. Ltd. Architects

#### Auditors

Auditor General Victoria

#### Bankers

National Australia Bank Limited

# Solicitors

Power and Bennett



The 1990 Annual Report was released to the public on Wednesday 17 October, 1990. The Wimmera Base Hospital was established in 1874 as the Horsham Hospital and was incorporated by authority of the Hospitals and Charities Act (No. 5300) on 27 Alu g us t, 1877. The name of the Hospital was changed in 1950 to Wimmera B act ospital with the approval of the Hospitals and Charities Commission of Victoria.

# BOARD OF AIAGE MENT



President Dr. Peter Haslau, M.B.B.S., F.R.A.C.G.P. Appointed 1985



Senior Vice-President Cr. Robert Mibus, Appointed 1986



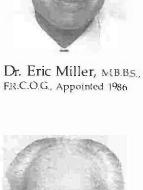
Junior Vice-President Mr. Euan Thompson, B.Juris., L.L.B., Appointed 1983



**Treasurer** Mr. Ronald Smith, A.B.L.A.(Snr.), Appointed 1989



Mr. David McFarlane, Appointed 1967





Mrs. Margaret Martin, Grad.Dip.Ed.Admin., Appointed 1988



Ms. Rosemarie Seidler, B.A., B.A.(Soc. Wk.), Appointed 1989



Mrs. Thea Mclllree, RN., R.M., Appointed 1988



Mr. Dennis Witmitz, Appointed 1984



Mr. Ron Shepherd, J.P., Appointed 1950



Mrs. Maureen Ladlow, BA DupFd Appointed 1989



Pecuniary Interest Declarations

Members of the Board of Management and senior management are not required to lodge declarations of pecuniary interests.

### **PRESIDENT'S REPORT**

It gives me great pleasure, on behalf of the Board of Management, to present this Annual Report.

#### **Patient Services**

Over the past year the Hospital has continued to develop as a major sub-regional referral centre. It was recognised and designated as one of the major providers of Critical Care Services in rural Victoria, and received a share of the additional funding for critical care services throughout the State.

A continued demand for patient services and high level of public (Medicare) patients was mainly responsible for the Hospital experiencing a deficit approaching 5500,000 for the year. This was evident in expenditure increases in payments to Visiting Medical Officers, purchases of medical, surgical and drug supplies and provision of pathology services.

Although the Hospital was able to maintain the previous year's 13% increased inpatient throughput, and outpatient service level over the past twelve months we are concerned that the budget constraints for the 1990/91 financial year will force the Board of Management to critically review the Hospital's operations.

It appears at this stage that we will not be able to maintain the current level of service provided, given our predicted resource allocation.

#### Building and Development

Further delays in funding have meant that very little progress has been made on the Hospital's planned redevelopment and major building projects over the past year.

In March 1989 the Minister for Health accepted a three stage redevelopment strategy and gave approval to relocate the Hospital boiler to make room for a new Kitchen and Accident and Emergency, Operating Suite and Radiology complex. Since the Minister's announcement user groups in the Hospital have been meeting regularly with our Architect in order to finalise plans and tender documentation for the boiler house and to develop a functional brief for the main block redevelopment project. Commencement of construction is now subject to availability of funds from Health Department Victoria.

Plans for a new fire escape from the main block have also been approved by the Health Department and approval given to proceed with an anticipated tender date late 1990.

#### Staff

Our staff are our most important asset for it is they who are responsible for the high reputation of the Hospital, and they who reflect the culture and direction of the Hospital.

Mrs. Gillian Curran was farewelled after more than thirty years of service, the last ten years as Director of Nursing. Mrs. Curran's contribution to the Hospital and her commitment to education and high standards of patient care is acknowledged and appreciated. I take this opportunity to extend a warm welcome to our new Director of Nursing, Mr. Peter Lavelle who joined the Executive Team as Director of Nursing Designate in October, 1989.

Mrs. Jillian Waixel, Deputy Director of Nursing, resigned after 13 years of service to move to Maryborough. Dr. Ian Jackson also resigned as Visiting Ps ychiatrist after nine years and we thank him for his contribution over this time.

The retirement and resignation of several long serving members of staff also occurred during the year and we thank them for their outstanding service over many years and wish them well in the future.

Mrs. A. Auchello Linen Service	25 years
Mr. J.A. Batty Environmental Services	12 years
Mrs. W.L. Bennett Finance	27 years
Miss K. Flack Medical Records	19 years
Mrs. J. Gollan Nursing	29 years
Mrs. H. Hemley Nursing	11 years
Mrs. B. Muller Linen Service	26 years
Mr. K.Reichelt Lood Services	II years
Mrs.M. Smith Nursing	19 years
Mrs. B. Sorrell Nursing	14 years



#### **Board of Management**

The Board of Management is the Hospital's major policy making body and assumes overall responsibility for the direction and operation of the Hospital.

This year saw the resignation of Rev. D. Manks from the Board and the appointment of Mrs. M. Ladlow and Mr. D. Witmitz. Retiring Board members Mr. R. Mibus, Dr. E. Miller, Mr. R. Smith and Mr. E. Thompson were each reappointed for a further three year period.

All members have continued to provide a valuable contribution to the Hospital and I take this opportunity to record my sincere appreciation for their support and commitment over a particularly busy twelve month period.

#### Community

One of our greatest strengths is the involvement of the community in the Hospital.

Every year the Hospital has pleasure in receiving the support and interest of many individuals and groups. The Board is appreciative of this support and assistance which is provided by the Ladies' Auxiliary, Red Cross, local parliamentarians, visiting medical officers, members of the clergy, service clubs, community support groups and local media.

In March 1990 the Wimmera Base Hospital Foundation was established with the objective of providing a growing financial independence for the Hospital to ensure the people of the Wimmera continue to receive a high level of health care. The Board of Trustees appointed to manage the Foundation are Mrs. Kaye Valpied, Mr. Malcolm Taylor, Mr. Don Johns, Dr. Mark Lloyd and Mr. Graeme Hardman.

We were also fortunate in securing the services of Mrs. Maree Taberner for the newly created position of Community Liaison Officer. Mrs. Ta berner's role is to promote both the Foundation and the Hospital in the community.

#### Conclusion

In concluding I would like to extend to the Chief Executive, Mrs. Imas Thompson, and the Senior Executive staff my sincere appreciation for the professional way they have managed the Hospital over the past twelve months.

We live in difficult economic times and face another year of reduced resources but we go forward confident in our ability to assure the community that Wimmera Base Hospital is a hospital providing the highest quality patient care available.

I commend this Annual report to you as a record of the challenges the

disappointments and the significant achievements experienced during the last financial year.

Peter Haslau, M.B., B.S., F.R.A.C.G.P. President

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Peter Haslau, MB,B.S., FR.A.C.G.P. President

# **ORGANISATION CHART**

#### **Board of Management**

Sub-Committees: Finance, Building & Engineering Services, Medical Consultative, Medical Advisory Board, Nursing Advisory, Quality Assurance & Accreditation Program, Hospital Services Review, Admission and Discharge Policy.

Chief Executive Mrs. I.H. Thompson, RN., RM., B.H.A., M.B.A., A.F.C.H.S.E.

Medical Administrator Dr. A.M. Wolff, M.B.B.S., Dip.R.A.C.O.G., ER.AC.G.P.

Director of Nursing Mr. P.F. Lavelle, R.N., R.M., Cert. Oncol. Nurs,

Director of Administrative Services Mr. W.G. Knight, BEc., B.H.A.,A.FC,H.S.E., CH.E.

This chart is designed to show the broad division of responsibility and lines of communications. The positions of appointments on the chart does not necessarily, denote seniority.



Visiting Medical Services	General Clinics, Special Clinics, Obstetrics, Paediatrics, Family Planning, E.N.T., Gastroenterology, Urology, Psychiatry, Orthopaedics, Ophthalmology, Oncology.
Diagnostic Services	Pathology, Radiology
Medical Ancillary Services	Medical Records, Physiotherapy, Occupational Therapy, Auctiology Speech Therapy, Pharmacy, Library, Podiatry, Dental, Health Promotion Unit, Psychology, Family Services, Dietetics, Administrative Officer
Critical Care Services	Intensive/Coronary Care, Operating Suite
Accident & Emergency	
Resident Medical Officers	Ward and Emergency Department Services.
Extended Care Services	Geriatric Services, Rehabilitation
Deputy Director of Nursing	Planning, Human Resources.
Principal Nurse Educator	Nurse Education, Post Basic, Regional.
Assistant Directors of Nursing	Wards & Depts., Staff Allocation, Supervisors, Bed Allocation.
Extended Care Co-ordinator	District Nursing, Nursing Homes, Hostel, Day Hospital, Geriatric Assessment
Administrative Officer - Associated Hospitals	Dunmunkle Health Services, Jeparit Annexe Hospital.
Administrative Officer - Safety	Safety & Security, WorkCare, Administration.
Chief Engineer	Plant and Building Maintenance, Minor Building Projects, Garden and Grounds, Energy Control, Motor Vehicles.
Community Liaison Officer	Public Relations, Fundraising
Computer Systems Officer	Computer Systems Development.
Environmental Services	Housekeeping, Wimmera Hospitals' Group Linen Service,

Accommodation.

Community Health Centre.

General Accounts, Patient Accounts, Budgets, Financial Planning,

Personnel, Industrial Relations, Staff Training and Development,

Supply Department, Admississions & Reception, Goroke

Catering - Patients and Staff, Meals on Wheels.

Occupational Health & Safety, Pay Administration.

Finance Manager

Manager

Food Services Manager Human Resources Manager

## PATIENT CARE

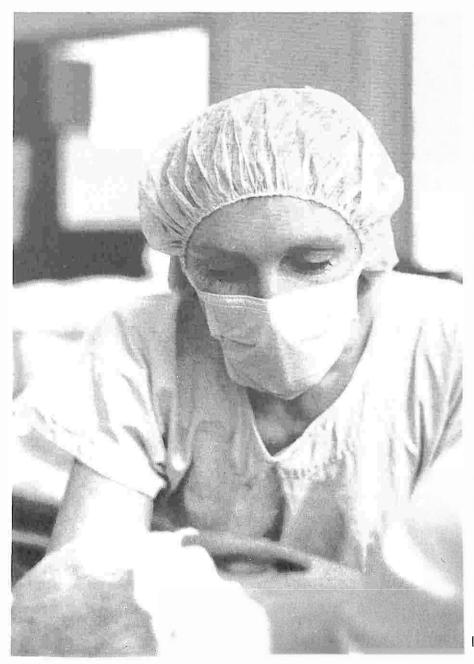
#### **Record Surgical Activity**

The Operating Suite continues to be one of our busiest departments. As services are reduced in the smaller hospitals, so the surgical workload increases with the increase in referrals to Wimmera Base. In the current year 2,732 operations have been performed.

Given the shortcomings of the Operating Suite's physical layout, the Hospital is fortunate to have a caring and committed staff who are able to maintain a high standard of surgical care in the face of an increasing workload.

The high volume of surgery adds to the Hospital's workload and running costs as patients are required to stay overnight, even for minor surgery. The use of sophisticated anaesthetic and surgical techniques can eliminate the need for patients to stay overnight for many minor procedures. This benefits the patient, who may come and go on the same day, and the Hospital, which saves an overnight bed with the attendant nursing and meal costs. A limited day surgery facility is currently provided but this service is now under review. It is hoped to introduce day surgery as a routine practice in the next year, making surgery more convenient for the patient and less costly for the Hospital.

Committed Operating Suite staff maintain a high standard of surgical care.



#### **Specialist Services**

There has been a continuing demand for visiting specialist services during the year. Unfortunately some waiting lists have developed in ophthalmology, and ear, nose and throat surgery. The Hospital has been extremely fortunate in securing the services of a second Ophthalmologist, and the spreading of the E.N.T. surgery waiting list amongst three surgeons. The Hospital has found that establishing links with specialists in Ballarat provides an improved continuity of service. The Hospital continues to have difficulty in recruiting specialists from out of town because of the lack of a plane service to Horsham. Visiting specialists are, however, extremely impressed with the consulting and operating services with which they are provided. These factors have helped in attracting some specialists.

# Team Approach in Day Hospital Rehabilitation

In October the Board of Management approved a name change from Day Centre to Day Hospital.

Day Hospital provides a range of rehabilitation services for the treatment of aged and disabled people with the aim of maintaining independence in the community for as long as possible.

The Day Hospital fosters a team approach for rehabilitation of clients. The team includes a Geriatrician, Physiotherapist, Occupational Therapist, Speech Pathologist, Social Worker, S.E.N., the Charge Nurse who co-ordinates the D a y Hospital, and most importantly the client. By providing a Day Hospital in the chain

of recovery we hope to increase the individual's perception of recovery from illness by allowing them to return to their own home, returning to Day Hospital as required to regain and maintain skills, create friendships and lead a more meaningful and full life. Referral to the Day Hospital is provided by a medical practitioner to enhance patients' rehabilitation.



7

#### Psychiatric Services: An Area of Unmet Need

The lack of psychiatric services in the Wimmera Sub-region has been a matter of concern for a number of years. During the year Dr. Ian Jackson resigned his position after nine years of very dedicated work visiting the Hospital on a fortnightly basis from Melbourne. We thank Dr. Jackson for the vital service he was able to provide and note that we have been unsuccessful in finding a replacement psychiatrist. The Hospital continues to pursue with the Health Department the creation of two Community Psychiatric nurse positions for the Wimmera Sub-region. The Department has certainly acknowledged the need for the upgrading of psychiatric services and is continuing to work towards filling these two positions.



Residents of the Hospital's nursing homes participate in varied activities such as cooking, to provide a hom?-like and entertaining environment.

#### Providing Support to Nursing Home Residents

Both Matron Arthur House and Sir Robert Menzies Nursing Home have formed resident support groups. The two support groups are interested in the day to day operations of the nursing homes as well as doing much hard work towards raising funds. The Matron Arthur House support group has been able to purchase external sun blinds for the west side of the building, and was also responsible for the donation of an outdoor furniture setting by the City of Horsham Lions Club.

The groups also perform an important role in representing residents interests and assisting them in making decisions about their healthcare and living environment.

### Health and the Rural Crisis

A recognition of the relationship between emotional trauma and health by Hospital staff and the community has resulted in increased demands on the services provided by the Social Work Department.

The worsening econonic situation is producing more financial hardships in rural areas and changes in traditional male/female roles are having an additional impact on the expectations of different generations of rural families. These difficulties place extra strain on the relationships within families - which then show up in the kinds of problems that present to the Department.

Social Work Department has been able to respond to these needs by the provision of grief and loss counselling, marriage guidance counselling and tanily therapy. Staff members have also been involve d in initiating support groups in the community, both locally and regionally.

#### Pacemaker Clinic for Hospital

A newly formed pacemaker clinic enables people of the Wimmera to have their pacemakers checked without travelling to Melbourne. Nearly one hundred people who previously had to travel to Melbourne every six months for the testing of their pacemakers can now attend the pacemaker clinic held every six months in the Day Hospital. The clinic is conducted by staff from the Hospital Intensive Care Unit.

Exercise testing is also available in the Intensive Care Unit. This involves the use of a treadmill to gradually increase patient stress levels. Over 200 patients have been tested over the past two years. Prior to testing being carried out in the Hospital it was necessary for patients to travel to Melbourne for the service.

#### Varied Activities for Menzies

Residents of the Sir Robert Menzies Nursing Home are given every opportunity to participate in a variety of activities conducted regularly in the nursing home. Activities such as bingo, "footy picks", word games and cooking all help in providing a sense of usefulness. Exercise programs, outings and dinner parties ensure that residents have a stimulating and entertaining environment.

The Menzies wing was once again decked out this year to resemble an ocean liner for a "fantasy cruise" to Hawaii.



#### Specialised Approach to Geriatric Assessment

The Hospital continues to be a part of the Regional Geriatric Assessment Team providing a multi-disciplinary approach to the specialised assessment of the elderly.

As a result of a Government initiative the frail and isolated elderly may be eligible for a personal alarm call system, which enables the at risk elderly to enjoy independence, and a feeling of safety in their own home. A written referral must be made by the client's doctor prior to the team conducting an assessment.

The members of the team consist of the Extended Care Co-ordinator, regional and local Geriatricians, General Practitioners, District Nursing staff, Social Work Department, Paramedical Departments, Day Hospital staff, Nursing Home and Hostel staff. The team may

recommend clients to other services such as home help, meals-on-wheels, day hospital, a volunteer service or planned respite care in a nursing home or hostel.

This form of assessment encourages and enables clients to be involved in decisions regarding their health care, as well as ensuring the best possible facilities and services are available to meet individual needs.

Specialist assessment of the elderly and disabled has enabled many clients to remain in their own homes longer.

#### Kurrajong Lodge

Early this year the hostel changed its name. Wards9 & 10, or 'Geriatrics' as it was known, officially became Kurrajong Lodge on 1st January. Residents of the hostel voted on the new name from a final list of six.

The name was inspired by a large Kurrajong tree which stands near the main entrance to the Hostel building. It is also symbolic of continuing efforts to create a more homelike environment which engenders greater social independence, privacy and dignity for residents.

Residents of Kurrajong Lodge live in an environment designed to be as emptyable and homely as possible. Petshelp by providing valuable companionship

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The Hospital continues to be a part of the Regional Geriatric Assessment Team providing a multi-disciplinary approach to the specialised assessment of the elderly.

As a result of a Government initiative the frail and isolated elderly may be eligible for a personal alarm call system, which enables the at risk elderly to enjoy independence, and a feeling of safety in their own home. A written referral must be made by the client's doctor prior to the team conducting an assessment.

The members of the team consist of the Extended Care Co-ordinator, regional and local Geriatricians, General Practitioners, District Nursing staff, Social Work Department, Paramedical Departments, Day Hospital staff, Nursing

Home and Hostel staff. The team may

recommend clients to other services such as home help, meals-on-wheels, day hospital, a volunteer service or planned respite care in a nursing home or hostel.

This form of assessment encourages and enables clients to be involved in decisions regarding their health care, as well as ensuring the best possible facilities and services are available to meet individual needs.

Specialist assessment of the elderly and disabled has enabled many clients to remain in their own homes longer.

#### Kurrajong Lodge

Early this year the hostel changed its name. Wards 9 & 10, or 'Geriatrics'as it was known, officially became Kurrajong Lodge on 1st January. Residents of the hostel voted on the new name from a final list of six.

The name was inspired by a large Kurrajong tree which stands near the main entrance to the Hostel building. It is also symbolic of continuing efforts to create a more homelike environment which engenders greater social independence, privacy and dignity for residents.

Residents of Kurrajong Lodge live in an environment designed to be as enjoyable and homely as possible. Pets help by providing valuable companions hip.

# **COMMUNITY CARE**

#### Hospice/Palliative Care Reflects Community Involvement

Hospice/Palliative Care is a concept of care which involves the dying patient and their family and carers. The program is designed to promote achievement of quality life for the time remaining, and dignity at the time of death. This is done by helping to relieve the physical, emotional, spiritual and social stresses of illness and pending death for both patients and their carers.

The aim is to make available health care support for patients and families which will enable them to remain at home or in hospital for as long as they desire during the course of the patients illness.

The program run by Wimmera Hospice Care reflects community involvement from its inception. The Wimmera Hospice Care Steering Committee was formed at a community meeting held to investigate the establishment of a Hospice Care program in this region. The acquisition of equipment and the appointment of a Co-ordinator provided an initial framework for program development.

The philosophy of the program is to use existing services wherever possible. Medical care is provided by the patient's doctor of choice and nursing and paramedical requirements are met through existing services. A team of trained volunteers provide a caring support network for patients and families.

Education is a vital part of the program. Talks to community groups, inservice programs for care providers, and displays in public venues all play a role in informing the community of the availability and purpose of the Hospice/Palliative Care program.



#### Podiatry and Foot Care

Our Podiatry department resumed full function in March after the appointment of a South Australian podiatrist.

A podiatrist is a specialist in foot health and is trained to diagnose, prevent and treat foot disorders. A podiatrist is essential in caring for patients who suffer diabetes, arthritis and people suffering from circulatory disorders. Our podiatrist also treats children and elderly people and conditions such as ingrown toenails, warts, skin lesions, infections, nail deformities and can correct or compensate for deformities associated with walking patterns.

The best patient care is achieved through concentration on preventative methods of

The Hospital's podiatrist specializes in the diagnosis, treatment and prevention of foot disorders.

Rase Hospita

treatment, as well as the treatment of the medical problem. The provision of a modern podiatry service will be enhanced with the addition of an orthotic laboratory later this year.

#### Handyman Service Popular

Occupational Therapy department provides a diverse and comprehensive range of services to people in the Wimmera region. These services include: rehabilitation, provision of aids and equipment, functional assessment, community health programs and activity programs in extended care areas (nursing homes, hostel and Day Hospital).

A handyman service is also available, and provides a vital and unique service to people in the local community. The service is available on a referral basis from health professional areas such as Physiotherapy and District Nursing. Demand for the service is high, resulting in many people being able to return home sooner from hospital or to avoid going to hospital.

#### Teddy Visits Wimmera Base Hospital

Children in the Wimmera are getting the opportunity to see the Hospital first hand, by joining our teddy bear on a tour through various areas of the Hospital.

Over 200 children have taken the tour which involves Teddy being taken to the Accident & Emergency department after falling from his bike. He is examined by a doctor, then visits the Radiology department for x-rays and is finally admitted to the childrens ward.

The idea was introduced to help reduce the fear among children who may have to visit hospital, while it also provides an excellent educational opportunity. Children have the opportunity to ask questions, and see the inside of the Hospital while still having fun.

#### Breathing Versus Wheezing: An Asthma Education Program

The Breathing versus Wheezing project, being piloted by the Health Promotion Unit, aims to familiarise all students whether asthmatic or not, with emergency first aid procedures and the correct use of asthma medication. The intention is to make the ongoing management of asthma an acceptable part of school life so that the asthmatic student can feel comfortable using asthma medication in a school environment.

Breathing versus Wheezing was launched by the Minister for Health, The Hon-Ms. Caroline Hogg, at a luncheon on 31st August, 1989. Guest speakers were Jennifer



s , a Melbourne Financial Adviser and President of the Business and Professional Women's Association, and Peter Foster, an A.F.L. footballer. Both speakers suffer from severe asfhma.

Community leaders, health care professionals and many members of the community with an interest in health and education attended the launch. The media was also well represented and the project and the Hospital received significant media attention.

The project team is currently interpreting the early pilot results. It is too early to give conclusive findings however it seems that Breathing versus Wheezing has made an impact on students' understanding of asthma and its trigger factors and students' likely reactions to another student having an asthma attack.

Prior to the program, most students reported that they would feel "scared and would not know what to do" if they saw a student having an attack. After the program there was a 10% increase in the number of students who reported that they would feel "nervous but would know they could help".

> Migrant Services Meeting Community Needs Services to migrants are provided by the

Hospital's Social Work department. The service is

The Breathing versus Wheezing Program aims at educating students on various aspects of asthma and its treatment. especially designed to meet the needs of country migrants irrespective of their age or time of residence in Australia.

Until recently there has been a lack of migrant education in English language. As a result many migrants are illiterate in english and are not utilising the health and welfare services provided for the general community.

A wide range of services is provided for migrants including English instruction, health education, hospital visitation, home visiting, counselling, interpreting and help with social security and pension difficulties. Help is also available to assist the migrant to find employment and accommodation. Liaising with doctors and hospital staff is an important aspect of migrant services because without a team approach certain cultural and language differences may go unnoticed and the patient may be upset unnecessarily.

The support provided by these services has enabled migrants to gain the knowledge and confidence to more fully utilise the existing health and welfare services. Horsham offers.

#### Hospital Strengthens Links with the Community

In March the Hospital established the position of Community Liaison Officer. The primary functions of this position is the promotion of the newly created Wimmera Base Hospital Foundation and increasing the Hospital's profile through the media and other outlets.

The Foundation will play a vital role in establishing an independent source of revenue to supplement the diminishing resources being provided by the government. The Foundation is not designed to encroach on existing forms of fundraising, but will be looking at broadening the Hospital's support in the areas of corporate sponsorship and deferred planned giving such as life insurance policies and bequests.

The Community Liaison Officer welcomes the opportunity to talk to groups, service clubs and individuals and can be contacted at the Hospital.



Balloons and games are being used by the Speech Pathology Department to teach children particular concepts such as happy and sad, fast and slow.

# Concept Group Helps Wimmera Kids

Children in the Wimmera are learning the concepts of happy and sad through a fun program conducted at the Hospital. Our Speech Pathology department has begun a language concept group for children with delayed development from Horsham, Murtoa and Donald.

The concepts included are adjectives such as happy and sad, adverbs like fast and slow and prepositions including in, on and under. The group is run on a weekly basis by a speech pathologist and an allied health assistant. Brightly coloured clowns with happy and sad faces, tea parties with red and blue hats, balloons and games have been enjoyed immensely by children, parents and speech pathology staff alike.

The concept group and similar activities are breaking away from traditional ideas of a hospital's role and have been well received in the community. Attendance was by invitation

originally, with preference for children with delayed development, Downs Syndrome or other difficulties, but word travels fast in the country and the group has now grown considerably.

#### District Nursing Patient Dependency on the Increase

The dependency level of patients being admitted to the District Nursing service has increased over the past year. A greater emphasis is being placed on the education of the patients and their families to enable them to be involved in decision making regarding their care.

The District Nursing Service is also the provider of primary nursing care in the Hospice Program. This involves providing professional advice, support and care for those patients who have been admitted to the program.

The service is also part of the Geriatric Assessment Team and provides planned respite care for those elderly in need.

# Strong Community Demand for Public Dental Services

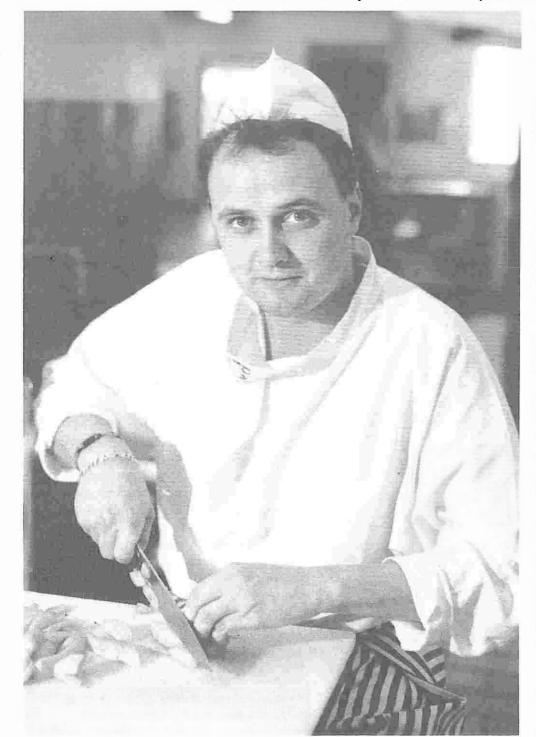
Particular groups in the community have the chance to receive dental services through the Hospital's Dental Clinic. The clinic is solely for the use of public patients resulting in an extremely busy clinic. Large numbers of patients travel from around the region to utilise our dental facilities which experiences, on average, a six week waiting list.

Services provided include the filling of teeth, denture work and very simple orthodontic work. The services are available to the unemployed, pensioners and low income earners who hold HealthCare or Pensioner cards.

#### Promoting Health Through Dietary Advice

Dietetics Department staff talk to many groups in the community. Including special interest groups on specific topics such as diabetes and cholesterol, general nutrition and nutrition in pregnancy.

Talks to local diabetic groups deal with the need for a high complex carbohydrate and fibre diet. It is important that diabetics are educated, and realise that refined carbohydrates and fats need to be restricted in their diet, while complex carbohydrates are increased to comprise half their daily intake.



Such talks help to keep the public up to date with nutrition and counter misinformation people are subjected to via media and advertising.

The cholesterol group's aim is to give practical advice on low fat, high fibre diets, with the use of commercial food products and label reading often being discussed.

#### Freedom of Information

Four requests for documents under the Freedom of Information Act (1982) were received. One of these requests was withdrawn and in two cases access to the documents sought was granted in full. In one case access was denied on the basis that the documents requests were not Hospital documents. The average decision time for processing new requests was six days.

A "Guide to Patients Rights and Responsibilities" was published for the first time this year to assist patients and their relatives in knowing their rights, what information is available and what channels are open to people with complaints.

The Hospital continues to promote a policy of giving staff, patients and the general public good access to information. Minutes and agendas of Board of Management and subcommittee meetings are circulated throughout the Hospital to keep staff abreast of all matters which might concern or affect them.

#### Administration of Associated Healthcare Facilities

Wimmera Base Hospital currently administers three associated healthcare

Kitchen staff prepare meals for patients, staff and other Hos pital functions as well as Meals on Wheels and Palm Lodge facilities: Jeparit Annexe Hospital, Dunmunkle Health Services and Goroke Community Health Centre.

Jeparit Hospital is an annexe of Wimmera Base Hospital, with four acute beds and ten nursing home beds. Dummunkle Health Services is an associated healthcare facility comprising of an eleven bed acute Hospital, a twenty-one bed Nursing Home and a Community Health Centre.

The Wimmera Base Hospital provides all administration facilities for the associated institutions as well as back-up medical and paramedical support.

# FACILITIES DEVELOPMENT

#### Capital Equipment Grants

The Hospital received a grant of \$127,100 from Health Department Victoria under the Capital Equipment Program. A list of equipment acquired with this grant and Hospital funds is shown below:

Audio Evoked Response Equipment for Audiology		37,518
E.C.G. Monitors and Pressure Module for I.C.U.		16,239
Colonofibrescope for Operating Suite		18,770
Diathermy Machine for Operating Suite		9,181
E.C.G. Recorder for Ward 7		8,826
Defibrillator for Accident & Emergency		7,981
Electric Wheelchairs (x 3) for Occupational Therapy		17,100
Gastroscope for Operating Suite		14,460
	Total	130.075

can maintain greater independence for longer periods of time as a result of the team approach at the Day Hospital.

The aged and disabled



#### Boiler House Plans Completed

The new boiler house project was delayed this year for want of Government funding. In anticipation of commencing construction in late 1990 planning proceeded steadily throughout the year and all tender documents were finalised.

#### **Community Consultation**

Consultation with local residents and members of the wider community was an important part of planning for the new boiler house. A public consultation process was conducted to coincide with the Hospital's application for a planning permit. The campaign included letters to all local residents, public meetings, newspaper articles and trips to other facilities to ensure that residents were fully informed and given every opportunity to raise their concerns. Community reaction to the campaign was extremely positive. The campaign was successful in explaining the Hospital's plans and correcting misconceptions some members of the community had about the environmental impact of the new briquette fired boilers.

#### Fire Escape for the Hospital Main Block

A new fire escape stair for the eastern end of the Hospital's main block is planned for construction next year. In the event of a fire, the new escape will provide a safe means of exiting from all floors of the building, including labour

ward and the operating suite. In the past Country Fire Authority reports have identified the need for an adequate fire escape from the eastern end of the building. These reports have also been reinforced by staff who have expressed their concern about this is sue for many years.

A submission has been made to the Health Department and approval received to begin the process of preparing plans and tender documents. The anticipated cost of the escape stair is around \$271,000.



#### **Computer Strategy Plan Prepared**

Computer technology offers great potential benefits in the management of patient information, accounting, financial planning and document handling. The technology is expensive and may be wasteful if applied without thought to the long term needs of the whole hospital. With this in mind, the Hospital's computing needs have been reviewed over the last year and a Strategy Plan for the next five years developed and presented to Health Department Victoria in June.



The plan envisages a major upgrading of the Hospital's computer facilities over the next five years, with the major item being the replacement of the central computer system. This is to provide improved patient information systems, medical record management and a food services module. The existing Pathology, Pharmacy, Finance and Store systems will then be gradually moved to the new system. Initial discussions with the Health Department about this upgrading are to begin shortly.

A more immediate outcome of the planning process was the replacement of secretarial typewriters and ageing word processors with personal computers and printers running a standard word processing package. This has particularly assisted the massive document handling tasks at the Hospital, very evident during the lead up to Accreditation.

#### **Improved Testing Equipment**

The acquisition of new laboratory machines by the Pathology department will significantly reduce the waiting time for some microbiological and biochemical test results.

Bacterial identification and antibiotic

Cardiac patients can attend rehabilitation classes designed to meet their dietary, medical and physical needs.

sensitive tests will be available 18 hours earlier than was previously possible in most cases. This enables appropriate antibiotic therapy to commence earlier, which should result in a reduced patient stay in hospital.

Tests for hepatitis may now be performed at the Hospital, rather than being referred away. This will allow rapid identification of infectious patients and will result in savings in specimen packaging and handling.

The laboratory is encouraging use of the Vacutainer (evacuated tube) system for blood taking by nursing staff. This system reduces the risk of needle stick injury and is more cost effective than syringe techniques.

#### **Minor Works Projects**

A grant of \$85,180 was received from Health Department Victoria under the Minor Works and Equipment Program. This grant together with Hospital funds was applied to the following projects:

Gas Stove and Oven for Kitchen	6,105
Bain Maries (x 3) for Kitchen	4,425
Safety Light Beams for Lift Doors	15,150
Windows for Physiotherapy	5,057
Information Systems - Pay Office	6,418
Manufacturing Area for Pharmacy	6,200
Smoke Doors for various Departments	17,982
Instrument Washer and Dryer for C.S.S.D.	22,425
Fire Safety Measures	6,798
Total	90,560

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#### Linen Service Productivity Continues

Linen is a major cost component in providing hospital and nursing home care. Over recent years, as budget constraints have tightened and efforts to improve efficiency have increased, health services have made significant reductions in linen usage. Indeed, they have been so successful in reducing linen usage that the Linen Service, which must operate in a defined regional market, has been running at levels of production well below its full capacity. The following figures show the significant productivity improvements achieved and the fall in linen usage.

#### Linen Service Performance Measures

	199()	1989	1988	1987
Staff (Equivalent Full Time)	24.5	24.9	28.8	31.9
Gross Output per E.F.T. Staff (kg/hour)	19.5	18.6	16,8	16.1
Linen Issues (tonnes/ week)	17.0	17.6	18.4	19.4
Linen Issues (tonnes/year)	913	926	957	1,008

The Group Linen Service provides a service to over 3() hospitals, nursing homes and other institutions throughout the Wimmera.



#### New Computer System

This year saw the delivery and installation of an ICL/Hospro Financial Module for use by the Finance department. The module provides an online general ledger and creditors system which will ensure prompt access to information for analysis and timely processing of accounts.

The initial challenge is to transfer the current information to the computer system, a large task which is well under way. Staff will then seek to become proficient with using the computer and manipulating spreadsheets and other reporting tools.

The various computer systems in the Hospital which produce financial information currently have no direct connection with the new system. Providing automatic data exchange from pathology, supply, payroll and the asset register to finance will be a task to

face in the near future. The final link to fully computerise the Finance Department will be a debtors system to integrate with the general ledger, giving the Hospital a modern, effective financial management system

# EDUCATION AND TRAINING

#### Medical Students Expand our Education Role

The Hospital has successfully negotiated with the University of Melbourne Medical School at the Royal Melbourne Hospital for groups of medical students to be rotated on a regular basis to Horsham. Students have completed elective terms at Wimmera Base for a number of years. This new arrangement will mean that groups of 6-8 students will visit the Hospital on a regular basis as part of their clinical programme. Wimmera Base will formally become a teaching hospital and a number of its medical staff will be appointed to the Faculty of Medicine at Melbourne University. The comment has been made over a number of years that the opportunities for clinical experience for young doctors is far greater in the country than in the large city hospitals. It is envisaged that medical students will gain significantly from their attachment at Wimmera Base.



Medical students are rotated on a regular basis from the Royal Melbourne Hos pital. Students gain valuable clinical experience during their stay at the Hospital.



#### Education Opportunities for Nurses

The Education Centre continues to provide a wide range of further education options for nurses of varying experience. These courses attract not only Hospital staff, but nurses from throughout the western half of Victoria.

The Graduate Nurse Program for newly qualified nurses runs over a full year and is designed to assist the newly registered nurses to consolidate their nursing and management skills while still having contact with support staff.

For nurses who have been out of the workforce for some time, the twelve week Refresher course updates acute nursing knowledge and skills. This can be tailored to nurses' individual needs and enables previously experienced nurses to return to the workforce.

Nurses working in the critical care areas of smaller hospitals have to be able to handle a wide range of situations. The High Dependency Nursing course develops the nurses' assessment and first time management of critically ill persons skills.

To maintain a high standard of clinical practice and delivery of client service the Clinical Skills Assessment Program was recently introduced. This targets specific nursing skills, such as the use of intra venous equipment, and utilises pertinent inservice education followed up by individual annual assessment.

#### Library is a Resource

Our library service is more than a collection of books and journals, it is a valuable resource centre with a wide range of services. Small libraries cannot exist in isolation, but must obtain material from other sources in the local area and throughout Australia via the Inter-Library Resource Sharing network.

The Health Department library continues to provide a service to our library which is particularly valuable for literature searches whilst the regional medical libraries reciprocal arrangement is a wonderful source of two way exchange.

On the local level, close associations have remained between the special and public libraries of Horshan and district. Our library is now more able to provide information and specialised services in return for those received. We continue to provide service where appropriate to smaller hospitals in the area and to health workers with no direct access to specialised library facilities.

A major updating of the collection began this year, particularly in the medical and surgical area. Further attention to other sections will gradually bring the book stock into line with the national minimum standards recommended for health service libraries.

Staff are becoming more aware of the Library's relevance to their work and study needs and a true resource centre is evolving.

#### **AIDS Education Continues**

Education on AIDS continues, helping staff to understand the disease and the precautions necessary to prevent occupational transmission of the virus. Wimmera Base Hospital is also heavily involved in the Wimmera AIDS Working Party by providing information and education, via the Infection Control Nurse, for schools, community groups, emergency workers and regional hospitals.



### Universal Precautions Reduce Infection

The system of Universal Body Substance Precautions has been in use for over 12 months. The system replaces the old idea of applying special precautions only to patients known to be infectious with the principle that all patient contact situations are potentially infectious. Particular emphasis is placed on preventing the transmission of bodily substances, saliva, blood or other material, between staff and patients. Continuing education programs have helped the smooth transition to this system. The post operative wound infection rate can be used as an indicator of the success of this change. The number of post operative wound infections has always been less than 2% of all operations but 1989/90 statistics show that the changes implemented in the Operating Suite and the wards toward Universal Precautions have produced a further significant reduction to less than 1%. Credit must go to the staff for their strict adherence to infection control procedures.

# Work Experience Programs

The Hospital's work experience

program enables students to gain a better understanding of a work environment. It also helps students gain an insight into particular careers in which they may be interested. This year 60 students, between 15 and 18 years of age, were placed in various hospital departments.

Students gained experience in areas including general nursing, physiotherapy, pharmacy, pathology, occupational therapy, food services, environmental services, linen services, engineering, medical records, finance and other administrative and paramedical areas. Schools and colleges from Horsham, Dimboola, Stawell, Goroke, Nhill, Balmoral, Edenhope, Ballarat and Hamilton participated in the program.

As the largest employer in the region the Hospital believes that it has much to offer students looking for different forms of work experience and has a responsibility to provide a useful and informative program. The program also helps to improve community understanding of the Hospital's activities.

### Caring for the Terminally Ill

Nearly 60 nursing and allied health staff from the Hospital and nearby health facilities undertook the "Caring for Terminally III Persons and Their Families" education course this year.

Conducted by Wimmera Hospice Care, the course covered: chronic pain management, counselling skills, bereavement, healthy grieving, spiritual care and community resources. The aim of the course was to improve the participants' understanding of the dving process and enhance their skills in each aspect, from counselling and pain control for the patient to making funeral arrangements. This in turn leads to improving the dving person's quality of life and death.

Wimmera Hospice Care is designed to help dying patients gain the best possible health care while remaining at home or in hospital.

#### Graduate Medical Education Activities

A comprehensive graduate medical education programme is run by Dr. David Leembruggen. Meetings are held almost weekly consisting of visiting speakers from Melbourne and local presentations. A large number of the local presentations involve quality assurance activities. In addition, four professorial meetings are held each year at which Professors of Medicine, Surgery, Obstetrics and Paediatrics visit the Hospital to comment on case presentations in an all-day session. The sessions are well attended with up to fifty doctors from the region coming to the meetings.



Each year nurses graduate from the High Dependency Nursing Course conducted by the Hos pital's Education Centre. The course develops skills required for the management of critically ill patients.

#### High Dependency Nursing Course Graduates Diane French Melissa Garth Lea-Anne Kirkwood Kaylene Lutze Tricia McInnes Max McLean Sara Nixon Kerri Winsall **Refresher Course Graduates** Sue Ellis Valarie Harris Claire Keane June Lory

Jennifer Noonan Molly Pummeroy Margaret Sleep **Graduate Nursing Program Graduates** Marina Butler Barbara Dennis Kathy Hilliard Denise Hobbs Charmayne Long Richard McClelland Susan Mills Donnel Robinson Megan Stevenson Jennifer Vagie

# **EVALUATION AND RESEARCH**

#### Accreditation Program Assures Quality Services

The Hospital is committed to providing high quality health care to the community. Since 1977 the Hospital has taken part in a voluntary accreditation program undertaken by the Australian Council on Healthcare Standards (ACHS). In June 1990 the Council conducted a survey of the Hospital using a team of specially trained professionals in the medical, nursing and administration areas.

Accreditation by the ACHS involves the evaluation of the organisational structures and the provision of patient care in comparison with contemporary professional standards. If the Hospital meets these standards it merits the award of ACHS accreditation status. Wimmera Base Hospital has been accredited four times by the Council since 1977 which, in itself, testifies to the Hospital's commitment to provide quality services.

Quality assurance activities are an integral part of the Hospital's continuing involvement in the Accreditation program. Some of the activities undertaken include patient satisfaction surveys, patient care reviews, nursing care audits, general service and drug utilisation reviews. These quality assurance activities and many others are ongoing so that all staff can continually assess the quality of the services they are providing.

By choosing to be continually measured by the Australian Council on Healthcare Standards we demonstrate to our peers and the community that a conscious and active effort is being made to maintain high professional standards of quality of care.



A combination of encouragement, support and technical expertise enables miduoves to provide a curing, flexible approach to the nursing of mothers and their hames.



#### Critical Care Review

### During the year the Hospital was visited by the Critical Care Review Committee. The Committee fully acknowledged the enormous deficiencies in our Accident and Emergency Department and sympathised with the difficulties that we have experienced in attempting to have the department upgraded. In their report they recommended that Wimmera Base should be the major referral centre for accident and emergency work. This should further assist the Hospital in its attempts to upgrade the department.

# **Environmental Services Monitors Changes**

As cleaning equipment and chemicals change, so the methods of chaning must also change. New disinfetants and detergents along with changing attitudes to the environment all combine to provide a dynamic area of the Hospital. The Environmental Services Department has ensured that staff have kept up to date with these changes.

Supervisors hav eattended seminars and exhibitions during the year. Their observations and skills have been used to maintain levels of competence in all staff.

Comprehensivepuality assurance programs, regular statt meetings and ongoing training combine to ensure that the high standards of work required are maitained in th is area.

#### Medical Quality Assurance

During the year, medical staff established a comprehensive quality assurance programme. The system is modelled on an American programme called Medical Management Analysis. Patient records are reviewed on an on-going basis by a small committee of doctors. Recommendations from this committee regarding procedures for improving the standard of patient care are reported to the Medical Staff Group as a whole, the Quality Assurance Committee and the Board of Management. Wimmera Base is one of four hospitals in Australia to implement this innovative programme. The others are Royal North Shore Hospital, Royal Brisbane Hospital and Royal Perth Hospital. That such an imaginative and useful programme could be established at a base hospital shows the dedication that members of the medical staff have to providing a high standard of patient care.

#### On the Shearer's Back

Shearers play an important role in the Wimmera's wool industry, but many shearers are plagued by lower back pain, which impairs both their social and working lives. In recent years many shearers have begun using an upper body spring suspension to reduce back strain while shearing. Anecdotal evidence suggested that the suspension system was effective in easing the back pain shearers had previously experienced.

A study was undertaken by Physiotherapy Department staff to determine whether the suspension system was reducing physical forces which could account for this perceived improvement. The research was carried out on local shearers using the system, measuring weight passing through the lower limbs and forces on the lower back.

The results showed a significant reduction in forces when the suspension system was being used. While not conclusive, this is consistent with the relief claimed by shearers.

#### Pharmacy Provides Drug Information Service

The Hospital Pharmacy provides a comprehensive information service for medical, nursing and paramedical staff. The Pharmacy's Drug Information Department can answer queries about the use of pharmaceuticals, while it also has an up to date library of current books and journals.



Staff in the Hospital's two nursing homes maintain a sensitive approach to the care of the elderly residents. The department also publishes a regular Pharmacy Bulletin. The Bulletin is distributed within the Hospital, to other local hospitals and local pharmacies. The Bulletin provides interesting information about topics of interest, new drugs, and new uses for old drugs.

#### **Ouality Meals Are Assured**

The Hospital's Food Services Department Quality Assurance program assures the quality of meals provided to patients and staff. Various activities are undertaken to ensure that appropriate standards are met.

A six monthly Patient Meal Satisfaction Questionnaire is distributed to each inpatient to monitor their opinions on various aspects of their meals. The Department also conducts regular patient interviews to assess patient satisfaction. A Staff Meal Satisfaction Questionnaire is distributed yearly. The questionnaire

relates to opinions of current standards and ways to improve the service. Responses are noted. All results are collated and the information presented to Food Services staff. Any need for change is discussed and acted upon. Temperature testing of patient meals is conducted on a regular basis at the time of serving and delivery.

Other quality assurance activities carried out include a Cleaning Audit which is carried out monthly in the main kitchen and in the staff cafeteria, food production and usage checks, and Nutritional Adequacy Audits.

All of these activities ensure the highest possible quality of food service.

#### Exercise for the Elderly

With over half of the hospital beds occupied by the elderly, the tendency of the frail, institutionalised elderly to become dependent is of great concern. A patient's quality of life will be much better if they can maintain mobility and independence rather than subside into dependency.

A recent research project by a staff physiotherapist with the participation of residents of Matron Arthur House and Sir Robert Menzies nursing homes addressed this concern. The project studied the effects of exercise on the frail elderly, measuring various physical parameters to evaluate the patients' responses.

The positive outcome of this study was that it was demonstrated that the frail elderly living in institutions could be helped to maintain their mobility and independence by a program of light exercise.

# HUMAN RESOURCES

Human Resources is concerned with all aspects of staff management. The concept of human resources management involves a concern for occupational health and safety, recruitment and selection, staff development, manpower planning, budget productivity, industrial relations, and payment of staff.

#### Staff Training and Development

Staff training and development is one aspect of human resources management which directly contributes to improving the standard of health care services provided. Staff at all levels are encouraged to continue their professional and personal development. This is achieved through progressive management policies, formal training courses and involvement in professional associations.



Management and staff recognise the problems created by rural living and isolation from the many city based continuing education programs. Despite the distance involved, many staff continue to obtain or update a t i con s and remain active in professional organisations, conferences and seminars. This can only benefit hospital services.

#### Training Guarantee Bill

Recently the Federal Government passed legislation to introduce a Training Levy / Guarantee. The legislation will require all employers with annual payrolls above \$200,000 to spend at least 1% on approved training activities as from July 1, 1990. The levy will rise to 1.5% by 1992. The Bill is focused on improving the efficiency and competitiveness of Australian industry by increasing both the level and quality of employment related skills of the Australian workforce.

Skill levels are to be increased by raising the level of investment in training.

Team spirit and co-operation are essential for the efficient operation of a hospital.



The Hospital has an estimated total annual payroll of \$14,485,000 as at June 30, 1990, which will require a levy of \$144,850.

This year the Hospital devoted \$286,810 towards training and staff development activities; the major components being wages and on-costs (\$212,700), course fees and expenses (\$26,000) and in-house training activities (\$21,000).

### Fire and Emergency Procedures Training

Training staff in emergency procedures is a high priority. A fire training week was held in February, designed to make staff aware of Hospital fire orders and procedures, to highlight the proper use of fire extinguishers, and to detail evacuation procedures and techniques. Over 320 staff attended these sessions.

A consulting group Corporate Emergency Planning conducted training programs in April, aimed at introducing staff to an updated Hospital Emergency Procedures manual. These sessions were combined with four evacuation exercises. Simulated fires were staged in the Kitchen and the Laundry which required staff to activate alarms and evacuate the buildings. A mock ward was created in Ward 8 using nursing staff from various areas. Staff were required to raise the alarm and evacuate patients to safe areas. One exercise was conducted during the afternoon and another during the evening to allow night staff to participate.

The exercises enabled staff to practise vital fire procedures and evacuation technicies without endangering staff or the comfort of patients.

#### Impact of the new Hospital Medical Officers' Award

A new Hospital Medical Officers' Award was negotiated this year. The Award is extremely restrictive in the number of hours that Resident Medical Officers may work in the Hospital. Wimmera Base Hospital and a number of its Medical Staff were concerned at the implications of these Award changes in terms of the standard of patient care and the quality of training that junior doctors received in the Hospital. Representation was made to the Health Department and the Australian Medical Association to have the Award changes modified. Unfortunately these attempts were unsuccessful and the Hospital will try and introduce the Award changes with minimal effect on the standard of patient care. It is ironic that the Award changes were made despite the fact that Resident Medical Officers at Wimmera Base Hospital were happy with their existing rosters and jobs, and the Hospital is very pleased with the service provided by junior doctors.

#### Manual Handling Audit

During the year the Hospital was selected to take part in a Department of Labour audit of manual handling in the health industry. The audit was conducted in January by a team of experts in occupational health and safety and was designed to help the Hospital become more familiar with regulations affecting manual handling. This involved an analysis of the Hospital's WorkCare claims and an assessment of a manual handling task in the kitchen.

Department of Labour representatives were very positive in their feedback and complimented the Hospital on having made significant progress in meeting the requirements of the Manual Handling Regulations and Code of Practice.

The regulations require Health and Safety Representatives, employees and the Hospital to work together to prevent, identify, assess and control manual handling risks arising in the workplace. Information has been gathered from throughout the Hospital on perceived manual handling risks. Each task has then been assessed and a possible solution identified. The processes involved in the Code of Practice enables any tasks in the Hospital which may present a manual handling risk to be addressed and controlled.

or Illness		
1990	1989	1988
6	-	-
147	227	48
2.283	2,237	4,339
	5,662	6,856
	737	256
-	-	-
5 897	5 371	3,753
11,973	14,234	15,252
	1990 6 147 2,283 2,933 707 - 5,897	6 - 147 227 2,283 2,237 2,933 5,662 707 737 5,897 5,371

This year saw a substantial reduction in time lost due to injury or illness in the workplace. This has been due to the successful return to work of a number of long term WorkCare recipients, and a general reduction of WorkCare claims.

Nursing Service: The slight increase in hours lost this year is due to an increase in the number of nursing staff with longer term injuries. A continued rehabilitation program for long term employees should reduce these hours next year.

Linen Service, Engineering Services, Administrative and Clerical: These areas have a smaller number of staff, therefore any employees injured will have a significant effect on time lost. As a result, figures may vary sharply from year to year.

**Environmental Services**: This area has remained stable for the past two years. There have been no new long term claims and continuing concentration on rehabilitation should reduce these hours in the future.

**Food Services:** The return to work of two long term injured staff members has caused a drastic reduction in hours. This trend should continue in the absence of new long term injuries.

#### WorkCare Claims Received

	1970	150.5	
Administrative and Clerical	1	2	2
Engineering Services	7	8	6
Environmental services	10	16	19
Food Services	11	15	17
Linen Services	2	12	13
Medical and Paramedical	3	1	1
Nursing	38	38	33
Total Number of Claims	72	92	91

The decrease in the number of claims received is attributed to the implementation of the Manual Handling Code of Practice, including a comprehensive program of risk identification and assessment and an active program to rectify problems and train staff in correct handling practices.

Nursing: The number of claims received has been constant during the past three years. A reduction of claims is expected with the acquisition of a patient lifting machine and continued staff education.

Linen, Environmental and Food Services: During the last two years there has been a gradual reduction in claims in these areas. This can be attributed to an increase in employee awareness of correct manual handling techniques.



Engineering Services, Administrative and Clerical: These areas have a relatively small number of staff and the number of claims has remained stable for three years.

1988

1020

1000

#### **Disaster** Planning

A considerable emphasis has been placed on disaster planning across the State since the Ash Wednesday bushfires. Each region in the State has an Area Medical Coordinator appointed who is a doctor charged with the responsibility of providing a co-ordinated medical response should a disaster occur in any part of their region. In the Wimmera three doctors have been appointed so that medical co-ordination is available at all times. A comprehensive disaster kit is located in the Accident and Emergency Department at Wimmera Base and two cars are equipped with ambulance radios should a disaster occur.

In addition the Hospital has developed a comprehensive external disaster plan which is tested each year by a Melbourne disaster planning organisation. A comprehensive exercise was held in November.

There are many support staff who contribute to the care of hospital patients including engineering staff who maintain equipment and facilities.

#### Staff Turnover and Recruitment 1990

Service Area	Full-Time Equivalent	No. of Employees	Terminated Employees	Turnover/ Service Area	Recruited Employees
Administrative & Clerical	3109	38	6	13.1%	5
Hotel & Allied	124.60	174	7	3.4%	6
Medical Officers	9,09	9	-		
Paramedical	59.10	87	15	16.0%	14
Nursing	253.87	415	1()9	26.0%	108
TOTAL	477.75	723	137	18.3%	133

#### CHIEF EXECUTIVE I.H. Thompson, R.N. R.M. BHA., MRA., AECHSE VISITING MEDICAL STAFF **Consulting Staff** R.A.IM. Taylor, MB.B.S. (Lond.), L.MS.S.A.(Resigned 1.2, 1990) Anaesthetics R.C. Bennett, MB, BS, DA (Lond, MFAR.CS) I. Rechtman, M.B., BS, FFARACS Obstetrician and Gynaecologist E.T. Miller, M.B.B.S., FR ACOG, ER.COG **Ophthalmologists** P. Chau, MI, B.S., MRC.P.(UK, FR.A.CS., F.R.A.C.O. D. McKnight, MB., BS., FR.ACS. FR.AC.O. **Oral Surgeons** P. Bowker, M.D.Sc., EDSRCS(Eing.), ERA.C.D.S., Ph.D. N. Steidler, L.D.S., B.D.Se, M.D.Se, F.R. AC.D.S., Ph.D. **Orthopaedic Surgeons** I. Bourke, BMed.Sci., M.B., BS. F.R.A.C.S. W. Carter, MB.B.S. FRAC.S. Paediatrician M. Brown, M.B., B.S., D.C.H., FR.A.CP. Physician G.J. Park, MB, B.Ch., F.C.P.(SA.). Psychiatrist I.V. Jackson, MB., BS, D.P.M., M.R.C.Psych, F.R.A.N.ZC.P. Dip. American Boards of Neuro. & Psych. (Resigned 287 1989) A.E. Hardman, MR.C.S., LRCP. (Conjoint Board, M.B.BS., DPM, MR.C. Psych Otolaryngologists A.A. Wallis, MB., BS., FR.ACS. R.L. Thomas, M.B., B.S., F.R. A.C.S. FR.CS.(Eng.). H.M.P. Rundle, M.B. B.S., F.RCSE, F.RCS, F.R.AC.S. Radiologist L. Wong Shee, MB., Ch.B., F.RAC.R Surgeons G.S.R. Kitchen, M.B.B.S., FRAC.S. I.A. Campbell, M.B., B.S., FRACS Oncologist R. Bell, M.B., BS., MR.ACP., FR.ACP., FR.CP.A. Urologist D.A. Stephens, M.B., B.S., FR ACS. Geriatrician (Sessional) P.P. Haslau, M.B. B.S., F.RA.C.GP. A.C. McBain, M.B.B.S. **Regional Geriatrician** C.R. Clarke, MB. BS. F.RAC.P. M.W. Giles, M.BB.S.M.R.CP. (U.K.), Dip RA.CO.G. J. Hurley, M.B. B.S., D. ObstR C.O.G., M.R.CP. (UK)., F.AC.R.M. Regional Supervisor for Graduate Medical Education D.W. Leembruggen, MB.B.S., E.R.A.C.G.P Area Medical Co-Ordinator- Regional Displan A.M. Wolff, M.B. BS., Dip RAC.O.G., ER. ACG.P. Deputy Area Medical Co-ordinators -Regional Displan D.W. Leembruggen, M.B., B.S., FRACG.P P.P. Haslau, MB.BS., FRA.CG.P Medical Officer - Family Planning Clinic Y.P. Cymbalist, MB.B.S. Dip RACOG Medical Officers Y.P. Cymbalist, MB.B.S. DipRACOG C.H. Foorcl, MB.BS.DipObst RCOG

P.P. Haslau, MB BS FRA.C.G.P. A.K. Horwood, MB. B.S. Dip Obst. RA.CO.G. F.R.AC.G.P. G.M. Jenkinson, MB., BS. [.]. Jenkinson, M.B.B.S. D.A.McG. Jinks, MB.B.S.Dip. R.A.C.OG. D.W. Leembruggen, M.B. B.S. FR.A.C.GP. R.M. Llovd, M.B., B.S. Dip R.A.C.O.G. A.C. McBain, M.B.B.S. G.A. O'Brien, M.B., BS., Dip.Obst.R.CO.G. I.A. Thomson, M.B. CLE., D.R.C.O.G. MR.C.G.P.D.C.C.H. (Comm Child Hith). G.E. Wajszel, MD. J.R. Williams, MB., B.S., DC.H., D.A., D.RCOG., F.R.A.CGP. Dental Surgeons B. Bourke, B.D.S. L.D.S. D. Lve, BD.Sc., LD.S. E. Paraskevopoulos, B.D.Sc. MEDICAL DIVISION Medical Administrator/ Director of Accident and Emergency Department A.M. Wolff, MB.B.S. Drp. R.AC.O.G.F.R.AC.G.P. Director of Pathology G. Humphries, MB.A. B.M. ChB., D.T.M and H. D.RC. Path. MR.C. Path. Director of Radiology L. Wong Shee, M.B. Ch.B., FR.A.C.R. Director of Anaesthesia R.C. Bennett, M.B., B.S., D.A. (Lond.), MF.ARCS. Director of Intensive Care G.J. Park, M.B. BCh., F.C.P.(SA.). Chief Pharmacist 1. Gerlach, Ph.C.M.P.S., F.SHP. Chief Radiographer H. Kortman, MLR. A.R.MET. Chief Physiotherapist R. Williams, BApp.Sc.(Phyt). Senior Dental Officer R. Barnes, BDSc Chief Speech Pathologist S. Hill, B.App.Sc(SpPath), M.A.A.S.H. Chief Medical Records Administrator C. Dooling, Assoc Dip (M.RA.). Medical Librarian S. Mewett, ALA.A Chief Occupational Therapist N. Simitsis, B.App Sc(OT). Dietitian P. Marshman, B.Sc. Grad Dip Diet. (Maternity Leave) D. Savige, BSc. Grad. Dip. Diet Audiologists C. Magree BSc. Dip Ed. Dip Aud Podiatrist W. Stols, Dip Apl Sc (Pochatry), M A Pod. A Laboratory Manager R. Starr, B Sc. M.A. AC B. Chief Social Welfare Worker M. Hughan, Assoc Dip Weltare Studies Psychologist & Head of Health Promotion Unit T. Birkin, BA M Allonumence(7/2/90) Administrative Officer - Medical P.T.O'CONNOF, Cert Bas Studs, fllosp Admini, L.H.A.A.I.M.M.

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# RESIDENT MEDICAL STAFF

J. Proimos- 10.7.89-810-89 A. Weber - 10.7.89-8.1089. E Marshall - 10.7.89-810.89. D. Louev - 10.7.89-8.10.8 9. I. Lindsey - 9.10.89-14.1.90. P. Muirden - 9.10.89-14.1.90. M. Blackney - 9.10.89-14.1.90. S Tan-9.10.89-14.1.90 K. Jones- 15.1.90-15.4.90. J. Deague- 15.1.90-15.4.90. C. Goh- 15.1.90-15.4.90. S. Kennedy- 15.1.90-154.90. S. Howard - 16.4.90-15.7.90 F. Milne - 16.490-15.7.90 R. Skinner - 16,4,90-15,7,90 S. Trethewie - 16.4.9()-15.7.9(). Surgical Registrars A. Tang - 25.9 89-42.90 R. Angliss- 5.2.90-4.6.90. W.Edwards - 5.6.90-30.9.90. Victorian Academy of General Practice Fellows T. Travers- 5.2.90-4.291 T. Fitzpatrick- 5.2.90-42.91. NURSING DIVISION Director of Nursing G. M. Curran, RN Dip Man& Less off heatres. ert Bus Stud (Hosp A. dan  $\mathcal{O}(C, \nabla A)$  A II A. (long Servic Leave). P.F.Lavelle, R.N., R.M., Carl Oncol Nursing (Commenced 2, 10, 89) Deputy Director of Nursing J.L. W AIX CLARRM, Asso, DipH Admin (Resigned 57 1989) J.E. Lade, RN, RM, Dip A p. pc (N Admin # Acting) Assistant Director of Nursing S. Wines, R. Nurses Supervisors C.M. Lamenta, RN  $J.A.Pymer, R \in \mathcal{N} \land \land \land \land \models \emptyset \amalg \mathsf{Admin-Nursing}$ Night Nurse in Charge F. Lewis.RN RM IC Nurs & WM an Dip Grad DipH 56 FRINA J.W.Richards, RN Extended Care Co-ordinator A. Richards, RN, RM Principal Nurse Teacher MI. Pannan, R. N. Assoc Dip N. d. Grad Dip Ed Admin. Grad Dip Student WelfaretC NA MACEA Charge Nurses Accident and Emergency Department M.L. Jaques, RN (leave) JA.Sheward RN Going Charge Nurser Central Sterilizing & Supply Department (CSSD)/ Infection Control

M. Smith, RN Cart Steni & In helidat

Day Hospital L.Smith, RN, Circla Nurs (Respect 11 2 1990) R.M. Levitzke, RN, Cort Gronth Nurs Hornman of 304 1980 **District Nursing Service** P. James, RN Kurrajong Lodge D.D. Johnson, SES Intensive / Coronary Care Unit M. Kuhne, RN RM Galatens C Nurs de ave GE: Whelan, RN (Acung thange Nurse). Matron Arthur House Nursing Home E. Flack, RN Occupational Health & Staff Welfare Nurse P. Phillips, RN. Dip App SetCommittee a Step A **Operating Suite** P. Strachan, RN, Ortstoril & Interctont Sir Robert Menzies Nursing Home L. Mentha, RN, Dip ( Nu rEFC NA, MCNINSW) Ward 1 - Midwifery C.Giles, RN, RM Ward 2-Surgical M. Jobe, RN Ward 3 - Medical M. Lowe, RN Ward 4 - Paediatrics D. Wickham, RN RM Ward 5 - Medical/Surgical D. Leach, RN RFN CCRN Dip App S (Nurssid) Ward7-Medical/Surgical W. Lany Cms, R.M. ADMINISTRATIVE SERVICES DIVISION Director of Administrative Services W.G. Knight, BIC.BHA.AFCIN J. #1-1 Administrative Officer-Associated Institutions S.G. Surridge, BBus, ASA (Commenced) 8/1980 Administrative Officer - Safety & Security K. Duncan Chief Engineer T.R. Martin, MILLE MALRAIL Community Liason Officer M.A. Taberner, TATLARIA Commenced 6.3. 906 Computer Systems Officer K.M. Loughran, B.S. Dicomp Environmental Services Manager M. J. Toone (Resigned 21 7 1980) G.A. Stolk (Commond 4 9 1989) **Finance Manager** J.M. Airey, Blus, A ASAC PALACES (Resigned 26: 1-1990) S.I.I.Be I.B. P.A. (Communited 2011) 19980 Food Services Manager K.M. Higgins, Op App's thead Services Athlet Human Resources Manager D.H. Pinyon, IPMAL ALD

#### Wimmera Base Hospital Ladies Auxiliary

During the last financial year the Auxiliary raised the sum of \$11,241.29. A Christmas cake was raffled in December then later a Mothers Day cake. Two very successful morning coffee parties were held, and members are grateful to hostesses who have lent their homes for these occasions.

The opportunity shop brought in \$9,872.54. Much of this money comes through the efforts of Church guilds, social clubs and school mothers clubs who help us to stock the shop. The general public also assist with donations of clothing and goods. As well as raising money the opportunity shop also provides a useful public service in supplying clothing and articles at very moderate prices.

Money raised by the Auxiliary is being used to refurnish the wards. The future of the Auxiliary will depend on being able to attract new younger members.

Mrs. H. Young, President



The Wimmera Base Hospital Foundation was launched early this year. The first donation received from the Horsham & District United Friendly Society Dispensary Committee was for the generous amount of \$ 50,000. **Red Cross Library** 

It is my pleasure to present the Red Cross Library Report to the Wimmera Base Hospital.

Weekly visits are made to residents at Kurrajong Lodge, Sir Robert Menzies Nursing Home, Matron Arthur House as well as the Day Hospital and most wards in the Hospital. Our large print books and magazines are distributed and well received. Boxes of new books from Red Cross Headquarters are forwarded and exchanged so that the wide interests of our readers can be catered for.

Red Cross Picture Library at Headquarters in Melbourne provides a wide range of framed prints to be hung in the Day Hospital, Kurrajong Lodge and Sir Robert Menzies Nursing Home, and this year we have extended the service to Matron Arthur House where nine prints were hung. Some of the prints are exchanged and returned every three months.

At Christmas time a gift from R.S.L. headquarters is forwarded for each ex-stervice member in residence at the Hospital. We then present the gifts to these people.

My thanks to Miss Crafter and the other Red Cross members who so generously help me. Thank you

Glennys Wood, Red Cross librarian

#### New Life Governors

Mr. Graeme Lind was elected a Life Governor in recognition of his years of service on the Board of Management.

D r . Les Wong Shee was elected a Life Governor in recognition of his many years of dedicated service as Director of Radiology.

Mrs. Jean Hanna was elected a Life Governor in recognition of her years of service to Wimmera Base Hospital Ladies Auxiliary.

Life Governors

#### Centenary Governors

Bethell, Mr. R. Brownstein, Mr. E.G. Chisholm, Mr. G. Coutts, Mr. P.A. Crellin, Mrs. E. Cuddihy, Mr. M.W. Edwards, Mr. R.G. Eldridge, Mr. E. Finch, Mr. A. Francis, Mr. S. Grant, Mr. R.G. Heard, Mr. G.B. Hill, Mrs. D. John, Mr. M.D. Lind, Mr. G.B. Matuschka, Mr. E. Moore, Mr. L.G. Muhlnickel, Mr. V.F. O'Brien, Dr. M.M. Patterson, Mr. R. Rodda, Mrs. H. Rogers, Mr. B. Smith, Miss M.A.R. Taylor, Mr. M.H. Vandyk, Mr. J.A.

Abud, Dr. R.E. Aumann, Mr. R.E. Beynon, Mr. J.I-I. Boehm, Mrs. G.E. Boyd, Miss B. Brownbill, Mrs. K. Brownstein, Mr. E.G. Burgess, Mr. R. Butler, Mr. L.H. Cain, Mrs. T. Carter, Mrs. J.K. Carter, Mrs. V.A. Castelluccio, Mr. M. Cathcart, Miss D. Corner, Mrs. P. Courtney, Miss A.R. Craig, Miss M.E. Cuddihy, Mr. M.W. Draffin, Mr. I. Garth, Mr. D.J. Gill, Mr. W. Hanna, Mr. W.T. Harfield, Mrs. D. Healey, Miss N. Hill, Miss B. Hoffman, Miss L. Hopkins, Miss E.V. Johns, Rev. A.A. Kroker, Mrs. C.O. Leith, Mr. C.

Leivesley, Mr. A.G. Leyton, Dr. G.B. Lind, Mr. G.B. Lovett, Mr. K.H. McFarlane, Mr. D.J. McIntyre, Miss V.C. Montgomery, Mrs.L. Moore, Mr. L.G. O'Brien, Dr. M.M. O'Connor, Mr. K.J. Pascall, Mrs. L.G. Phillips, Mr. A.W. Pietsch, Mr. E.B. Powell, Mrs. J. Preuss, Miss E. Robertson, Mr. P. Russell, Mrs. E.W. Russell, Mr. M.S. Schultz, Mr. F.P. Schurmann, Miss N.J. Shepherd, Mr. R.W. Smith, Miss M.A.R. Stanway, Mrs. V. Sten house, Miss L. Tippett, Mrs. A.M. Troeth, Mr. P. Walpole, Dr. T.V. Webster, Prof. R.W. Wong Shee, Dr. L. Wik, Mrs. W.M.

#### Long Service Awards

Awards in recognition of long service to the Hospital were made to the following staff members:-

- Ten Years Cathy Dooling Wes Hazelden Graham Potter Robert Ryan Evan Schubert Dianne Hand Sandra Pickering Ashley Cockerell Paul O'Connor
- Twenty Years Antonietto Castelluccio

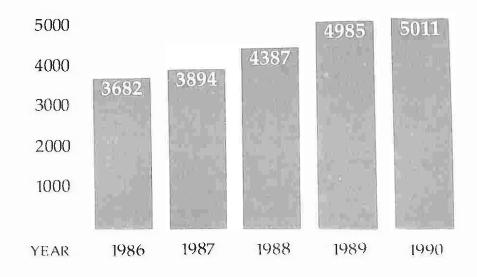
Twenty Five Years Carmelina Antonucci Noel Wik Italino Scutti

# PATIENT STATISTICS

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	1990	1989
Acute Inpatients		
	100	100
Number of Beds	4,955	4,927
Admissions Bod D	22,871	22,180
Bed Days	62.7	66.8
Occupancy (%)	4.8	4.5
Average Length of Stay (Days)	88	75
Deaths	396	363
Births	2,732	2,726
Operations	_,	-1/20
Sir Robert Menzies Nursing Home		
	50	50
Number of Beds	26	96
Admissions	18,010	17,021
Bed Days	98.7	93.0
Occupancy (%)	15	24
Deaths		24
Matron Arthur House (Nursing Hor	ne)	
Nhan I	30	30
Number of Beds	61	63
Admissions	10,635	10,495
Bed Days	97.1	95.6
Occupancy (%)	14	13
Deaths		
Kurrajong Lodge (Hostel)		
Number of Beds	21	21
Admission	52	27
Bed Days	7,212	7,129
	94	97.4
Occupancy (%) Deaths	2	2
Deaths		

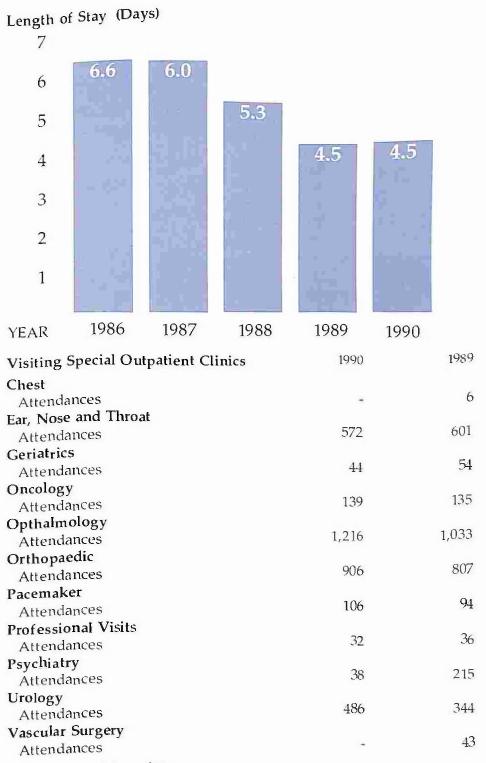
# Inpatients Treated



Emergency, Paramedical and Support Servic	ces	
	199()	1989
Accident and Emergency		
Attendances Allied II	11,048	10,923
Hoslut	0 700	_
	8,780	7,991
Audiology	2,005	1011
Occasions of Service Blood Bank	-,005	1,841
Attendar	l,671	1,696
Attendances	-	1,499
- "y Floenitel		
OCCASIA.	43,873	32,990
" "UCDdana	5,053	5,467
- aDetic		12.2
Attendances Dietetics	-	13.3
Occasion	2,951	2,500
Occasions of Service District Nursing	4,751	<i></i> ,((())
	14,725	18,031
lannin.		
1 MUSUDAN due	919	993
Tairdresser		
Attendances	1,722	1,847
Occupational Health	0 / - /	
Auendancec	2,656	1,515
Occupational Therapy	12 205	11,847
Occasions of Service Pathology	12,395	11,047
Tests	61,207	65,696
Pharmacy	0.1/2.07	007010
Items Dispensed	163,595	161,613
riyslotherapy		
Occasions of Service	18,905	17,901
rodiatry		
Occasions of Service	1,092	-
Psychologist		555
Attendances Radiology	687	555
Tests	9,846	10,108
Social Work	7,010	10,100
Attendances	11,965	12,110
Speech Pathology		
Occasions of Service	8,249	8,438
Spinal Clinic		
Attendances Stomal Therapy	-	9
Attendances		127
Transport Accident Commission	14	137
Attendances	142	139
Group & Educational Activities(see Note 2)	1.4	1.77
Number of Activities	9,027	9,586
Attendances	35,587	36,272
Regional Services (see Note 3)		
Attendances	83,660	86,96]

Emergency, Paramedical and Support Service

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Note 1. Definition of Terms:

**Attendances** - An attendance is when a patient presents for treatment on any given day, regardless of the number and categories of services the patient receives during the day.

**Occasions of Service -** Refers to the number and categories of services received by a patient in a day for treatment at the Hospital. For example when a patient attends Emergency and then Radiology, during the same attendance, two occasions of service are counted.

**Tests** - A test is the actual number of either pathology tests or radiological examinations performed on, or for, a patient. For example if a patient has her back and arms x-rayed two tests are counted.

**Note 2.** Attendances at Group & Educational activities are included in the respective departments attendance numbers.

**Note 3.** Regional attendances refer to treatments provided by Hospital staff at various hospitals and nursing homes throughout the region. Regional attendances are included in the respective departments attendance numbers.

# Where Our Patients Came From

Place of Residence	Medical & Surgical	Maternity	Nursing	Totals
Arapiles Shire	73	14	1	88
Ararat City	6	1	-	7
Avoca Shire	-	1	-	1
Ballan Shire	2	-	-	2
Ballarat City	5	1	-	6
Birchip Shire	4()	1	-	41
Bungaree Shire	1	-		1
Dimboola Shire	358	25	-	383
Donald Shire	29	4	-	33
Dunmunkle Shire	318	24	-	342
Grenville Shire	1	2	-	1
Horsham City	2,822	298	2	3,122
Kaniva Shire	69	1	-	70
Karkarooc Shire	87	8	-	95
Kowree Shire	106	15	-	121
Lowan Shire	86	5	-	91
Sebastopol Burough	1	-	-	1
Stawekk Shire	23	1	-	24
Stawell Town	75	9	-	84
Warracknabeal Shire	237	14	-	251
Wimmera Shire	43	5	- <u>-</u>	48
Other Vic. Country	58	6		64
Melbourne Suburbs	40	2	-	42
Interstate - NSW	4	-	-	4
Interstate - SA	24	-	-	24
Interstate - Other	9	-	-	9
TOTALS	4,517	435	3	4,955



### Where The Money Came From

	\$	10
Government	15,708,000	78
Patients	3,008,000	15
Pathology &		
Radiology	602,000	3
Other	835,000	4
TOTAL	20,153,000	100

### How The Money Was Spent

Salaries & Wages	16,615,000	80
Medical & Surgical	1,400,000	7
Food & Domestic	1,118,000	5
Power & Maintenand	ce 936,000	4
Administration	763,000	4
TOTAL	20,832,000	100

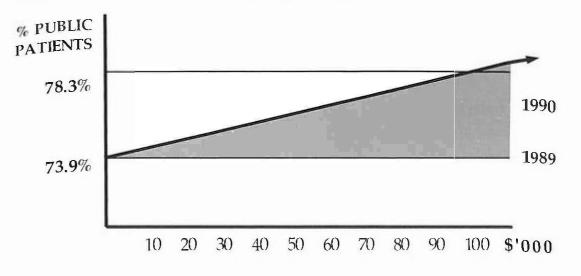
# FINANCIAL RESOURCES

The Hospital once again has had to contend with extreme financial pressures, and has incurred a budgetary deficit of approximately \$500,000. It appears that many other hospitals are also struggling to keep within budgets and control cash deficits. The Hospital has continued to make Health Department Victoria aware of our particular situation involving the cost of medical services reflected in the growth of payments to visiting Medical Officers. The following graphs explains the growth will a soccurred in this area without corresponding increase in funds.

# \$ \$ 1,1000,000 \$ 1,000,000 \$ 900,000 \$ 800,000 \$ 700,000 \$ 600,000 \$ 500,000 \$ \$ \$ 1987 1988 1989 1990

# VMO Cost Growth

# Extra Dollar Cost with swing to public patients



Another large cost component which has not always received adequate recognition is that attributable to our extensive regional role. Detailed cost analysis has revealed regional expenditure to be over 1.1 million dollars. Very little recovery is made from the region to defray this cost. Our regional networks may have to be reviewed if our budgetary position does not improve.

As a Hospital we have to be very aware of changing patient mix, services and circumstances in order for cost implications to be realised. To achieve this we continually monitor our situation and endeavour to make sure the information we gather and analyse is the most appropriate for decision making. A major challenge for management and staff is the continual development, sharing and refinement of information systems, with the goal of understanding cost structures better.



# REVENUE AND EXPENSE STATEMENT FOR THE YEAR ENDED 30TH JUNE, 1990

Operating Revenue Providing Fund Inflows	NOTES	IOSPITAL 5'000	NURSING HO!MES \$'000	LINE N SERVICE \$'000	JEIARIT ANNEXE 5'000	E LEMIN- ATIONS 1989/90 \$7000	TOTAL 1989/90 \$'000	TOTAL 198 8/89 \$'000
Health Service Agreement Budget Sector								
Government Grants Indirect Contribution by Health	2	13,672	2,618	-	580		16,870	15,709
Department Victoria	3	194	21	1.2	7	-	222	204
Patient Fees	4	838	2,327	-	279	-	3,444	3,357
Fee Sharing Arrangements	25	587		2		-	587	629
Linen Service	5	-	-	990	-	(428)	562	537
Other Revenue	6	848		35	44	-	927	564
Services Supported by Hospital and Community Initiatives Fee Sharing Arrangements Interest Other Revenue	25 19	406 97 51	-	-	- 26 7		406 123 58	396 94 138
Total Operating Revenue Providing Fun	ds	16,693	4,966	1,025	943	(428)	23,199	21,628
Operating Expenses Requiring Fund Outflows								
Health Service Agreement/ Budget Sector								
Direct Patient Care Services Diagnostic and Medical Support	7	7,123	2,309	-	535	-	9,967	8,37()
Services	7	2,029	462	2	31	-	2,522	2,559
Administration and Quality Assurance	7	1,600			28		1,834	1,946
Engineering and Maintenance	7	1,024		-	29	-	1,351	1,387
Domestic and Catering Services Corporate Costs Funded by Health Depa <sup>r</sup> tment Victoria	7	2,292	1,028	870	199	(428)	3,961	4,049
WorkCare, Superannuation and Long Service Leave	3			-	7	-	222	204
Teaching and Research	7			78	47	0	1,244	981
Community Services	7 7				-	-	110	171
Other	7			-	25		52() 1,448	400 1,296

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# Revenue and Expense Statement for the Year Ended 30th June, 1990 (continued.)

Accounter and Expenses	I	HOSPITAL	NURSING HOMES	LINEN SERVICE	JEPARIT ANNEXE	ELI'MIN- ATIONS 1989/90	TOTAL 1989/90	TOTAL 1988/89
Services Supported by Hospital	NOTES	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
and Community Initiatives								
Fee Sharing Arrangements	25	451	-	7	-	-	451	441
Other Abnormal	26 8	72 108	-	-	-	-	72 108	65 -
Total Operating Expenses Requiring Fu	nds	18,015	4,374	948	901	(428)	23,810	21,869
Operating Surplus(Deficit) Requiring Fund Outflows		(1,322)	592	77	42	-	(611)	(241)
Operating Expenses Not Requiring Fund Outflows								
Depreciation	14	383	4	46	11		444	361
Long Service Leave - Current	0	55	-	-	3	-	58	182
Abnormal	8	820	-	-	27	-	847	32
		1,258	4	46	41		1,349	575
Operating Revenue Not Providing Fund Inflows								
Abnormal	8	-	2	-	-	-		898
Long Service Leave - Current	0	-	-	11	-	-	11	-
Recognition of Assets	18	26	51	•	-	2	26	18
Operating (Deficity Control 1)		26			-	-	37	898
Operating (Deficit) Surplus Not Requiring Fund Outflows		(1,232)	(4)	(35)	(41)	-	(1,312)	323
Operating (Deficit) Surplus								
for the year		(2,554) (2,931)	588 (238)	42 1,164	1 (163)	-	(1,923) (2,168)	82 (1,959)
Retained Deficit at Beginning of Year		(2,931)	(236)	1,104	(105)	-	(2,100)	(1,737)
Available for Appropriation		(5,485)	350	1,206	(162)	-	(4,091)	(1,877)
Transfers to Reserves	9&24	(51)		(783)	(23)	-	(859)	(291)
Retained Surplus ( Accumulated Deficit) at End of Year		(5,536)	350	421	(185)	-	(4,95())	(2,168)

### BALANCE SHEET AS AT 30TH JUNE, 1990

Equity	I NOTES	TOSPITAL \$'000	LINE N SER VICE \$'000	JE PARIT ANNEXE \$'000	TOTAL 1989/90 \$*000	TOTAL 1988/89 \$'000
Capital						
Contributed Capital Funds Held for Restricted Purposes Asset Reserve Retained Surplus/(Accumulated Deficit)	2 21 9	15,141 48 - (5,186)	816 - 421	982 - (185)	16,939 48 - (4,950)	15,393 154 31 (2,168)
Total Equity		10,003	1,237	797	12,037	13,410
Current Liabilities						
Bank Overdraft Creditors Accrued Expenses Provision for Employee Entitlements Provision for Linen Replacement	23 20 10	909 765 469 1,710	33 13 12 124 34	17 27 88	942 795 508 1,922 34	723 730 448 1,686
Total Current Liabilities		3,853	216	132	4,201	3,587
Non-Current Liabilities						
Provision for Employee Entitlements Creditors	10 20	1,577 74	35	46	1,658 74	854
Total Non-Current Liabilities		1,651	35	46	1,732	854
Total Liabilities		5,504	251	178	5,933	4,441
Total Equity and Liabilities		15,507	1,488	975	17,970	17,851
Current Assets						
Cash at Bank and On Hand Patient Fees Receivable Stores Prepayments Debtors and Accrued Revenue Short Term Investments	4 11 12 13	182 225	522 101 69	2	142 608 704 328 734	56 571 699 1 686 1,013
Total Current Assets		1,600	692	224	2.516	3,026

# Wimmera Base Hospital

# Balance Sheet as at 30th June, 1990 (continued.)

Non-Current Assets	NOTES	HOSPITAL 5'000	LINEN SERVICE S'000	JEP.ARIT AI NNEXE S'000	TOTAL 1989/90 \$'000	TOTAL 1988/89 S'000
Assets Under Construction	1.5 & 14	116	-	-	116	-
Land	1.5 & 14	200	-	-	200	200
Land and Buildings	1.5 & 14	11,131	323	661	12,115	12,074
Plant, Equipment and Fittings	1.5 & 14	2,093	259	61	2,413	2,170
Motor Vehicles	1.5 & 14	367	9	29	405	381
Investments	13	-	205	-	205	-
Total Non-Current Assets		13,907	796	751	15,454	14,825
Total Assets		15,507	1,488	<b>9</b> 75	17,970	17,851

# STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 30TH JUNE, 1990

Balance at End of Year		16,939	48	×	(4,95())	12,037	13,410
Transfers to Reserves	9	246	(141)	(31)	(74)	-	÷
Asset Recognition		-	-	-	-		64
Capital Donations	1·10 & 25	213	31	5	-	244	199
Capital Grants	2	302	4	-	-	306	602
Surplus/(Deficit) for the Year Recognition of Contributed Capital	24	- 785	-	-	(1,923) (785)	(1,923)	82
Balance at Beginning of Year		15,393	154	31	(2,168)	13,410	12,463
	NOTES	\$'000	\$'000	\$'000	\$′()()()	\$'000	\$'000
	C	ONTRIBUTED CAPITAL	RE STRICTED PURPOSES	ASSET RESERVE	ULATED DE FICIT	TOTAL 1989/90	TOTAL 1988/89
		FUNDS HELD FOR			SURPLUS/ ACCUM-		
					RETAINED		

### STATEMENT OF SOURCES AND APPLICATIONS OF FUNDS FOR THE YEAR ENDED 30TH JUNE, 1990

	Total 1989/90 \$'000	Tiotal 1988/89 5'000
Sources of Funds		
Funds from Operations		
Inflow of Funds from Operations Less Outflow of Funds from Operations	23,199 23,810	21,628 21,869
Net Funds from Operations	(611)	(241)
Contributed Equity		
Capital Grant Capital Donation Asset Recognition	306 244 -	602 199 64
Reduction in Assets:-		
Current Assets		
Prepayments Debtors and Accrued Revenue Short Term Investments Cash at Bank and On Hand	1 358 279	- - 64
Non-Current Assets		
Plant, Equipment and Fittings Motor Vehicles	4 326	- 151
Increase in Liabilities:-		
Current Liabilities		
Bank Overdraft Accrued Expenses Provision for Employee Entitlements Creditors Provision for Linen Replacement	219 60 146 65 34	139 93 602
Non Current Liabilities		
Creditors	74	-
Total Sources of Funds	1,505	1,673

### Wimmera Base Hospital

# Statement of Sources and Applications of Funds for the Year Ended 30th June, 1990 (continued.)

	Total 1989/90 \$7000	Total 1988/89 5'000
Applications of Funds		
Increase in Assets:-		
Current Assets		
Cash at Bank and On Hand Patient Fees Receivable Stores Debtors and Accrued Income Investments Prepayments	86 .37 5 -	- 49 411 556 202 1
Non-Current Assets		
Land and Buildings Plant, Equipment and Fittings Motor Vehicles Investments Assets Under Construction	41 624 391 205 116	101 170 181 -
Decrease in Liabilities:-		
Current Liabilities		
Creditors		2
Total Applications of Funds	1,505	1,673

### NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30TH JUNE, 1990

### NOTE 1: STATEMENT OF ACCOUNTING POLICIES

The financial statements of the Hospital have been prepared in accordance with the provisions of the Annual Reporting Act 1983 and the Annual Reporting (Contributed Income Sector) Regulations 1988 as amended. The Accounting Standards issued jointly by the Institute of Chartered Accountants in Australia and the Australian Society of Accountants have been complied with where applicable.

### 1.1. Accrual Basis

The accrual basis of accounting has been used with revenues and expenses being recognised as they are earned or incurred, and brought to account in the period to which they relate.

### 1.2. Historical Cost

The financial statements have been prepared on a historical cost basis whereby assets are recorded at cost and do not take into account changing money values nor the current cost of non-current assets (unless specifically stated).

### 1.3. Rounding Off

As total assets are greater than \$10 million amounts are rounded off to the nearest \$1,000.

### 1.4. Investments

Investments are valued at cost. Interest revenue from investments is brought to account when it is earned.

### 1.5. Depreciation

Depreciable assets with a cost in excess of \$1,000 are brought to account and depreciation has been provided over their estimated useful lives using the straight-line method.

The Annual Reporting (Contributed Income Sector) Regulations require buildings to be depreciated in accordance with Australian Accounting Standard AAS 4 Depreciation of Non-current Assets. However, Regulation 5(3) provides for a transitional period of 2 years to allow hospitals time to value land and buildings and bring those valuations to account. Arrangements are being made with the Valuer-General to complete this process upon the transitional period ending on 30th June, 1990. Consequently, buildings have not been depreciated in the 1989/90 financial statements. The effect of this departure from the accounting standards on the accounts has not been quantified.

### 1.6. Stores

Inventories are stated in the Balance Sheet at the lower of cost and net realisable value. Cost is determined principally by first-in, first-out method.

### 1.7. Employee Entitlements

### Long Service Leave

Provision for long service leave in the 1989/90 Statements is made on a pro-rata basis for all employees who have completed five or more years service. Generally, the entitlement under various awards becomes payable upon completion of 15 years service. The proportion of long service leave estimated to be payable within the next financial year is included in the Balance Sheet under Current Liabilities. The balance of the provision is included under Non-Current Liabilities. In prior years liability for long service leave has been recognised after only ten years service. The effect of this change in accounting policy is shown in Note 8.

### Annual Leave

A provision for annual leave is made for all employees based on the Hospital's accrued liability for annual leave at 30th June, 1990. This provision is included under current liabilities.

### Accrued Days Off

A provision is made for liability in respect of days off accrued but not yet taken for eligible employees at 30th June, 1990. The whole amount is included under current liabilities

### Superannuation

All eligible employees contribute to the Hospitals Superannuation Fund established under section 10 of the Hospital Superannuation Act 1965. This fund is a public body to which the Annual Reporting Act (1983) applies.

### 1.8. Nursing Home

The Matron Arthur House and Tullyvea Nursing Homes are controlled by separate Committees of Management and are substantially funded from Commonwealth bed day subsidies. However, as the Nursing Home operations are an integral part of the Hospital, with shared resources, their operations have been included with those of the Hospital for accountability purposes.

### 1.9. Changes in reporting Requirements

The format of the Revenue and Expense Statement has changed for the 1989/90 year in accordance with the amendments to Regulations and comparative figures for 1988/89 have been restated in the new format.

### 1.10. Donations

Donations for capital purposes are included as Contributed Capital in the Balance Sheet and Statement of Changes in Equity.

### 1.11. Incorporation

The Hospital is a body incorporated in accordance with the provisions of the Health Services Act, 1988, Section 31.

### NOTE 2: GOVERNMENT GRANTS

	1989/90 \$4000	1988/89 \$'000
Health Department Victoria Ordinary Grants Health Department Victoria Other Grants - Visiting Nursing Service - Pharmaceutical Benefits Other Grants - Program for Disabled - Employment Schemes - Specific Grants	16,344 199 77 156 16 78	15,050 191 71 140 37 220
	16,870	15,709
Capital Grants	306	602

Grants for capital purposes are included in the Statement of Changes in Equity and are included in the Balance Sheet as contributed capital. Commonwealth Nursing Home inpatient benefits are included in Patient Fees (see Note 4).

### NOTE 3: INDIRECT CONTRIBUTION BY HEALTH DEPARTMENT VICTORIA

The Health Department Victoria makes certain payments on behalf of the Hospital which, in accordance with their requirements, have been brought to account in determining the operating result for the year. They are brought to account as non-cash income and offset by expenditure. These were:-

	1989/90	1988/89
	5'000	\$'000
WorkCare Threshold Insurance	18	27
Industrial Special Risk Insurance	13	17
Public Risk Insurance	123	102
Industrial Relations Service	6	5
Hospital Computing Service Charges	37	33
Audit Fees	25	20
	222	204

### NOTE 4: PATIENT FEES

	PATIENT FEES R AISED		PATIENT FEE	S RECEIVABLE
			as at	as at
	198.9/90	1988/89	30-6-90	30-6-89
	\$'000	\$'000	\$'000	\$'000
Inpatients	799	879	240	174
Outpatients	63	61	89	93
Nursing Home	2,582	2,417	242	216
	3,444	3,357	571	483
Fee Sharing Arrangements			96	123
			667	606
Less: Provision for Doubtful Debts			59	35
Net Patient Fees Receivable			608	571

# NOTE 5: LINEN SERVICE

NOTE 5: LINEN SERVICE		
	1989/90 \$'000	1988/89 \$'000
	Ş CAN	5000
Operating Revenue Providing Fund Inflows		050
Service Charges	990	952
Interest	2()	24
Sundry	15	20
Total Operating Income	1,025	996
- peruting meane		
Operating Expenses Requiring Fund Outflows		
Laundry and Linen	664	671
Manufacture and Mending	23	36
Transport	70	64
Administration	113	96
WorkCare, Superannuation and Long Service Leave	78	73
	948	94()
Operating Expenses Not Requiring Fund Outflows		2
Employee Entitlements		3 44
Depreciation	46	44
	46	47
Operating Poyonus Net Duratiding Freed Inflored		
<sup>O</sup> pe <sub>r</sub> ating Revenue Not Providing Fund Inflows Employee Entitlements	11	-
	11	-
Operating Surplus (Deficit) for the Year	42	9
NOTE & OTHER REVENUE		
- HEALTH SERVICE AGREEMENT / BUDGET SECTOR		
Moole e. N.		
Meals and Accommodation Meals on Wheels	134	115
Proceeds of Sale - Fixed Assets	55	38
Sale of Goods and Services	375	176
Special Purposes Medical Donations	236	231
Sundry	63	4
	64	4
	927	564
Profit on Sale of Assets	46	25

# NOTE 7: OPERATING EXPENSES

	1989/90	1988/89
	S'000	S'000
Direct Patient Care Services		
Wards		
Special	740	816
Midwifery	539	489
Medical/Surgical	3,306	2,664
Nursing Homes	2,309	1,717
Theatre	729	630
Outpatient Services	468	491
Clinical Units	1,699	1,384
Day Hospital	177	179
	9,967	8,370
Diagnostic and Medical Support Services		
pharmacy	680	572
pharmacy Supplies	39	62
C.S.S.D.	159	145
Diagnostic Laboratory	348	416
Organ Imaging	273	354
Tiechnical Support	27	28
Allied Health	867	847
Medical Records	129	135
	2,522	2,559
Administration		
General Administration	1,105	856
Accounting/Finance	19	18
Personnel/Payroll	145	89
Supply	36	101
Nursing Administration	431	465
Medical Administration	98	417
	1,834	1,946
Engineering and Maintenance		
Engineering	747	789
Fuel, Light and Power	483	479
Maintenance	121	119
	1,351	1,387
Domostic and Cataving Samisas		
Domestic and Catering Services Staff Cafeteria	40	~~~~
Food and Dietary	68	99
Domestic Services	1,193	1,139
Laundry	1,411	1,555
Residences	1,259	1,228
NU MUTXU	30	28
	3,961	4,049
		/

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	1989/90 \$'000	1988 789 \$4000
WorkCare, Superannuation and Long Service Leave		
WorkCare Superannuation Long Service Leave	422 521 301	375 443 163
	1,244	981
Teaching Services Nursing Education	110	171
<b>Community Services</b> District Nursing Meals on Wheels Other- Outreach Programs	252 87 181	319 81 -
0 -	520	400
<b>Other</b> Regional Services Written down value of asset disposals	1,118 330	1,145 151
	1,448	1,296
NOTE 8: ABNORMAL ITEMS		
(1) Revenue Operating revenue providing fund inflows- Health Service Agreement Budget sector Prior year adjustment for grant Recognition of inventory held in wards Linen Stock Adjustments	-	449 381 68
(2) Expenditure	-	898
Operating expenses requiring fund outflows - Furniture and fittings written off Recognition of consultants fees liabilities	108	32
	108	32
Operating expenses not requiring fund outflows- Recognition of long service leave for employees with		
5-10 years service	847	*
	847	2

### NOTE 9: TRANSFERS TO RESERVES

	Contributed	Funds Held	Asset	Retained
	Capital	tor Restricted	Reserve	Surplus / Accumulated
		Purposes		Deficit
	\$'000	\$'000	\$000	\$'000
Assets funded from - Operating	163		-	(163)
- Restricted Purposes	52	(52)		-
- Asset Reserve	31		(31)	
Transfer of Deficit on Specific Purpose Accounts	-	(89)	-	89
Sub-total transfers (to) from reserves	246	(141)	(31)	(74)
Recognition of Linen Service Contributed Capital	785	2	-	(785)
Total Transfers (to) from Reserves	1,031	(141)	(31)	(859)

# NOTE 10: PROVISION FOR EMPLOYEE ENTITLEMENTS

	Non-	Total	Total
Current	Current	1989 90	1988/89
\$'000	\$000	\$'000	5'000
300	1.658	1,958	1,064
1,550	-		1,408
72		72	68
1,922	1,658	3,580	2,540
		301	163
		1,027	1,043
		416	394
		1,744	1,600
	5'000 300 1,550 72	Current         Current           \$'000         \$'000           300         1,658           1,550         -           72         -	Current $\$'000$ Current $\$'000$ 1989/90 $\$'000$ 3001,6581,9581,550-1,55072-721,9221,6583,5803011,027416

These payments are included in operating expenses requiring fund outflows in the Revenue and Expense Statement.

### NOTE 11: STORES

	1989/90	1988/89
Pharmaceutical	\$'000	\$'000
	83	84
Catering Supplies	18	14
Housekeeping Supplies	7	13
Medical and Surgical Lines	69	69
Engineering Stores		) )
Linen	522	517
Miscellaneous		517
	5	-
	1	
	704	699

### NOTE 12: DEBTORS AND ACCRUED REVENUE

			Less Than 1 Year \$'000	Total 1989/90 \$*000	Total 1988/89 \$'000
Sundry Debtors			161	161	184
Other Debtors			27	27	52
Accrued Health Department Victoria Ordina	ary Grants		87	87	444
Other Accrued Revenue	ary Grants		53	53	47
			328	328	727
NOTE 13: INVESTMENTS					
	Capital	Specific	Linen	Total	Total
	Fund	Purposes	Service \$'000	1989/90 \$100	1988/89 \$'000
Current:	\$'000	\$'000	5 000		
Term Deposit	500	165	-	665	1,013
Building Society Deposits	-	-	69	69	<b>.</b>
	500	165	69	734	1,013
Non-Current:					
Building Society Deposits		10 <b>4</b> 0	205	205	-
	500	165	274	939	1,013

The Linen Service has investments totalling \$274,000 in the Pyramid Building Society which no longer accrue interest and will not be redeemed in full until an undetermined future date.

# NOTE 14: NON-CURRENT ASSETS

	Historical Cost at	Depreciation for 1989/90	Accumulated Depreciation	Net Assets at 30-6-90	Net Assets at 30-6-89
	30-6-90 \$'000	\$'000	\$'000	\$'000	\$'000
Land	200	<u>.</u>	-	200	200
Land and Buildings	12,115	23	-	12,115	12,074
Plant, Equipment and Fittings Motor Vehicles Assets Under Construction	4,401	403	1,988	2,413	2,170
	478	41	73	405	381
	116	-		116	+-
	17,310	444	2,061	15,249	14,825
NOTE 15, CONTINUES					

# NOTE 15: CONTINGENT LIABILITIES

At balance date the Hospital is unaware of any financial obligations that may have a material effect on the balance sheet other than those disclosed in the balance sheet.

# NOTE 16: INTERNAL TRANSACTIONS

The following internal transactions were made during the year and are reflected in the statement of revenue and expense.

	Hospital	Nursing	Linen	leparit	Total
	\$*000	Flomes \$1000	Service \$1000	Annexe \$1000	\$'000
Linen Purchase/Sales	258	154	(428)	16	-

### NOTE 17: CAPITAL COMMITMENTS

There are no capital commitments at balance date.

### NOTE 18: ASSET RECOGNITION - ABNORMAL

Recognition of the following assets for the first time - (Arising out of a fixed asset stocktake)	1989/90 S'000	1988/89 \$'000
Medical Equipment Non Medical Equipment	20 6	7
	26	

### NOTE 19: OTHER REVENUE - SERVICES SUPPORTED BY HOSPITAL AND COMMUNITY INITIATIVES

	1989/90 S'000	1988/89 \$'000
Donations	15	99
Rent	20	22
Sundry	23	17
	58	138
	Concerned in	

In addition to the donations noted above capital donations of \$244,000 (1989 \$199,000) were received by the Hospital and have been recognised in the Statement of Changes in Equity.

### NOTE 20: CREDITORS

	Less Than	Greater	Total	Total
	1 Year	Than 1 Year	1989/90	1988/90
	\$'000	\$'000	\$'000	\$'000
Creditors	795	74	869	771

These amounts are not the result of public borrowing or financial accommodation.

### NOTE 21: FUNDS HELD FOR RESTRICTED PURPOSES

	1989/90	1988/89
	\$'000	\$1000
Capital Replacement	25	150
Education	23	4
	48	154

### NOTE 22: REMUNERATION OF BOARD MEMBERS

Other than amounts paid to Board members in respect to goods and services supplied to the Hospital under normal commercial conditions, the Hospital has not paid any remuneration to its Board members.

### NOTE 23: BANK OVERDRAFT

The bank overdraft is secured by the National Australia Bank holding the following titles: Hospital grounds, 32 Arnott Street, 90 Baillie Street, 3 Arnott Street.

### NOTE 24: CONTRIBUTED CAPITAL

During the year a review of Linen Service equity accounts was undertaken and it was determined that the sum of \$785,000 was in fact contributed capital rather than retained surpluses as disclosed in the 1989 financial statement. The necessary transfers were passed in 1990 to rectify this situation and are reflected in the Statement of Changes in Equity.

### NOTE 25: FEE SHARING ARRANGEMENTS

### Revenue

Revenue is earned by the Hospital on fee sharing arrangements. The Hospital recognises gross fees raised pursuant to these arrangements as operating revenue, with the Hospital's share being included in operating revenue - Health Service Agreement/ Budget Sector. The balance of fees raised is either paid to the doctor providing the service (radiology) or accumulated in a Special Purpose Medical Trust fund (pathology). This portion of the fees raised is included as operating revenue - services supported by Hospital and community initiatives. Details of fees raised under fee sharing arrangements in 1990 are as follows:

	1989/90	1988/89
	\$'000	5'000
(1) Health Service Agreement / Budget Sector		
Pathology and other services	372	412
Radiology	215	217
	587	629
(2) Services supported by Hospital and community initiatives Pathology and other services	406	396
Radiology	-	-
	993	1,025

Funds accumulated in the Special Purposes Medical Trust are disbursed in accordance with the requirements of a trust deed dated 30th April, 1988. Substantial donations are made by the trust to the Hospital and these are recognised both in the statement of changes in equity as capital donations and in the revenue statement as ordinary donations. The trust fund is subject to annual audit.

### Expenses

Payments to doctors and the Special Purposes Medical Trust pursuant to fee sharing arrangements are recognised as operating expenses - services supported by Hospital and community initiatives.

# NOTE 26: SERVICES SUPPORTED BY HOSPITAL AND COMMUNITY INITIATIVES - OTHER

	1989/90 \$'000	1988789 \$'000
Architect Fees Rental Property Expenditure	31 41	29 36
	72	65

The above arc<sup>h</sup>itects fees relate to plans drawn up some years ago. The plans will not form the basis for any capital work and accordingly the costs have been written off.

### Certification

We hereby certify that the financial statements of the Wimmera Base Hospital have been prepared in accordance with the provisions of the Annual Reporting Act 1983 and the Annual Reporting (Contributed Income Sector) Regulations 1988 as amended.

In our opinion the financial statements present fairly the financial transactions during the 1989-90 financial year and the financial position of the Hospital as at 30th June, 1990.

At the date of signing the financial statements we are not aware of any circumstances which would render any particulars included in the statements to be misleading or inaccurate.

Signed) Dr. P. Haslau President (Signed) Mr. R.M. Smith Honorary Treasurer (Signed) Mr. W.G. Knight Chief Executive (Signed) Mr. S.L. Bell Principal Accounting Officer Dated the Third Day of October, 199()

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			S
Charitable Funds and			
Collier Charitable Fu			6,000.00
Pethard Tarax Charita	able Trust		500.00
The Equity Trustees			500.00
Whiting, A.M. Sympa	athy Fund		5,280.00
Specific Purposes			
Anonymous, for Phys	siotherapy		200.00
Apex Club of Jardwa,	for Telephone		100.00
Barry, S., for Day Hos			500.00
Barry, V., for Menzies			25.00
Blake, Mrs., for Menz		lp	20.00
Brimpaen Ladies Soci			50.00
Crafter, M., for Occup		I I I I I I I	100.00
Dumesny, A., for Dist	A -	cupational	100.00
Therapy & Physiother		1	40.00
Eldridge, J., for Menz		q	50.00
Hupfield, A.R., for O	* *	1	50.00
Lardner, D.W., for Wa			3,070.00
		eds - Kurrajong Lodge	838.00
Schmidt, A., for Menz	zies Support Gro	up	50.00
Smith, V.M., for Menz			50.00
Symes,J., for Menzies			100.00
Taylor, A.L.for Ward			595.00
Taylor, M.H.J., for Wa			100.00
Victoria Hotel Social		ns Ward	1,000.00
Van Dyk, J.A.C., for th			2,180.00
Walsh, M.C., Estate of	f. for Kurraiong I	odgo	50.00
We Care Group, for E	Day Hospital		1,000.00
Wimmera Base Hosp	ital Ladies' Auvil	iary, for refurbishing wards	1,660.00
Wood, J., for Ward 5	and Endless Artisti	in y, for refutoisting wards	219.00
, , , ,			219.00
General	\$		\$
Becker, D.	5.00	Minuin Contan Citi	Ŷ
Cooper, A.	1,100.00	Minyip Senior Citizens Centre	25.00
Corbett, B.	600.00		25.00
Cowley, K.	11.00	Montgomery, J.A. and L.	
Cramer, E.	5.00	Muhlnickel, M.E.L.	500.00
Edmonds, W.	25.00	Munn, A. Panozzo, T.	5.00
Filip, V.	10.00	Roberts, W. Estate of	10.00
		NUDELLS, VV. Estate of	227.05

General	\$		5
Becker, D.	5.00	Minute Cast Cit	Ę.
Cooper, A.	1,100.00	Minyip Senior Citizens	- 5 0 0
Corbett, B.	600.00	Centre	25.00
Cowley, K.	11.00	Montgomery, J.A. and L.M.	10.00
Cramer, E.	5.00	Muhlnickel, M.E.L.	500.00
Edmonds, W.	25.00	Munn, A.	5.00
Filip, V.	10.00	Panozzo, T.	10.00
Horsham Hosp. C		Roberts, W., Estate of	227.05
Anonymous	50.00	Stehn, T.	200.00
Hupfield,C.	100.00	Stella, J.	400.00
Kemp, E.O.	50.00	Thomas, J.	22.00
Martin, A.	150.00	Troeth, P.	298.13
Matheson, E.A.	150.00	Tyler, J.	250.00
McRae, G.A.	1000.00	Virtue, R.	400.00
Meadows, J.	6000	Walsh, B.J.	20.00
Tricactory 5, J.	6000	Ward, M.	200.00

### **Specific Items**

Anderson, LM., for Matron Arthur House, Yamaha Piano Girl Guides Association for Sir Robert Menzies Nursing Home, Colour Television Parker, G.C., for Kurrajong Lodge, Digital Blood Pressure Monitor



### THE HOSPITAL NEEDS YOUR HELP

Over recent years there have been ever increasing demands placed on Wimmera Base Hospital's services.

The Hospital is concerned with achieving the most efficient use of resources while fulfilling the needs of the community and providing the high quality health care services for which it is renowned.

Over the years the Hospital has been fortunate in the number of donations, bequests and gifts which it has received but there remains a continuing and vital need for this support.

Donations of any type are greatly appreciated and all contribute to carrying the burden of ill health on the community and help provide many services to the people of the Wimmera.

The support of the Wimmera community assists the Hospital in keeping its facilities and equipment up-to-date and abreast with technology changes, and in line with the growing demands for services. Every donation received is important, and all gifts of \$2.00 or more are allowable Tax deductions.

### Thank You

The contribution of Hospital staff and patients in preparing this report is gratefully acknowledged.

Compiled and Edited: Staff of Wimmera Base Hospital Design & Layout: Paul Custance Art Direction Pty Ltd Botography: Murray Studio Photographers Printing: Goulburn Valley Printing Services Pty Ltd

