

WIM MERA HEALTH CARE GROUP

Annual Report 2000 - 2001



Wim Mera
Health Care
Group

*The contribution of staff and patients in
preparing this report is gratefully
acknowledged.*

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The Annual report has been prepared in accordance with the Financial Management Act 1994 (Clauses 9.1.3 to 9.2.2 inclusive) and Directions of the Minister for Finance. The Contents Table has been prepared to meet compliance with statutory disclosure and other requirements.

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Architects: Balcombe Griffiths Pty. Ltd.

Auditors: Auditor-General Victoria

Bankers: National Australia Bank Limited

Solicitors: Power & Bennett

The 2001 Annual Report was released to the public on 18th October 2001. The Wimmera Base Hospital was established in 1874 as the Horsham Hospital and was incorporated by authority of the Hospitals and Charities Act (No. 5300) on 27th August, 1877. The name of the Hospital was changed in 1950 to Wimmera Base Hospital and following the formal amalgamation with Dimboola District Hospital on 1st November 1995 became officially known as the Wimmera Health Care Group.

Strategic Plan

OUR MISSION:

We are committed to achieving the best health for all in the Wimmera

OUR VISION:

To be the best provider of rural health services in Australia

OUR MAJOR GOALS:

FINANCE

Goal

To continue to be an organisation that has a sound financial base and a flexible adaptable approach to the changing economic circumstances experienced in the public health sector.

Strategies to Achieve

Wimmera Health Care Group will extend the business planning approach to include:

- Departmental business plans
- Divisional business plans
- Organisation business plans to enable the organisation to perform within Departmental program funding levels and to maximise independent business unit profits.

Outcome Desired

Continued financial stability and viability within resources provided by Government and generated by Wimmera Health Care Group business units.

- Achievement of WIES and other performance targets as per the Health Service Agreement
- Achieving agreed budgetary targets.

Timeframe

Annual.

MAJOR ACHIEVEMENTS

- Return of \$65,000 operating surplus.
- Positive returns from private inpatients.
- Successful implementation of GST and FBT requirements.

MEDICAL SERVICES

Goal

To provide stability to the Specialist Medical workforce by developing a structure that supports the following core specialties:

- Obstetrics
- General Medicine
- Surgery
- Paediatrics
- Orthopaedics
- Anaesthetics

Strategies to Achieve

Develop a detailed Medical staff recruitment plan to recruit the required number of Medical Practitioners through a national and international approach. The plan to be supported by both Board and the Visiting Medical Staff Group and include appropriate cost benefit analysis.

Outcome Desired

Provide patients with a wide range of medical services locally, and within the role and function of Wimmera Health Care Group.

Timeframe

Ongoing.

MAJOR ACHIEVEMENTS

- Treatment of a record 9,034 acute inpatients. Representing an 11% increase on 99/00.
- Increased provision of Orthopaedic and Ophthalmic Surgery.
- Adoption of Clinical Risk Management model by Department of Human Services for implementation to all hospitals in Victoria.

PHYSICAL (CAPITAL) DEVELOPMENT

Goal

Provide "state of the art" buildings for patients, staff and visitors across the Group.

Strategies to Achieve

Complete the physical redevelopment of the Horsham and Dimboola campuses:

- initially through the design development and tender stages
- construction completion

Outcome Desired

Improved patient care accommodation, increased efficiencies, integrated services according to the agreed role of Wimmera Health Care Group.

Timeframe

One year.

MAJOR ACHIEVEMENTS

- Completion of \$6.2 million Stage 2 Redevelopment
- Commencement of \$4.8 million Dimboola Campus Redevelopment

QUALITY

Goal

Enhancement of quality culture that focuses on patient care services.

Strategies to Achieve

- Adoption of EQulP model of the ACHS
- Review of organisation-wide Quality Plan
- Review of internal structure that supports quality improvement
- Review all aspects of patient care service delivery
- Development of customer philosophy
- Investigation of low cost accommodation for patients / relatives

Outcome Desired

- Achievement of accreditation
- Development of measurable improvement in patient services
- Provide patients with a user friendly and efficiency pathway through their local health services

Timeframe

Ongoing.

MAJOR ACHIEVEMENTS

- Preparation for ACHS Organisation Wide Survey.
- Successful Aged Care Accreditation - Dimboola.
- Development of Quality web page on the intranet.
- Electronic Quality Activities proforma introduced.
- Continuation of Clinical Pathways Project

OUR VALUES:

- We are responsive to the health needs of the community
- We believe that our customers are entitled to quality health care that respects their dignity, beliefs and rights regardless of their cultural, spiritual or socio-economic background
- We recognise our customers total needs in order for them to achieve optimal health
- We are committed to Continuous Quality Improvement
- We deliver quality health services that are value for money
- We care for the well-being and encourage the ongoing development of our staff whom we recognise as our most valuable resource.

STAFF EDUCATION AND RECRUITMENT

Goal

Wimmera Health Care Group will be recognised as a desirable organisation to work in, establish a career path and maintain skill levels through appropriate ongoing education.

Strategies to Achieve

- Development, funding and implementation of an organisation-wide staff development and training program
- Development of a detailed recruitment package that includes suitable accommodation, succession planning, orientation, inservice education, reward systems and career planning

Outcome Desired

A well trained and motivated workforce in an organisation that attracts external interest to work in. Improved staff recruitment and retention.

Timeframe

Ongoing.

MAJOR ACHIEVEMENTS

- Establishment of Staff Development Unit.
- Appointment of Staff Development Co-ordinator.
- Restructure of Graduate Nurse Program.
- Development of Human Resources Strategic Plan.

MARKETING

Goal

To increase the awareness of the Wimmera Health Care Group in the sub-region and locally with the referring General Practitioners, regional hospitals, broader community and staff generally. To foster community ownership of the Health Care Group's facilities and services.

Strategies to Achieve

Development of an annual marketing plan as an adjunct to business and services plans with accent on the following:

- Media plan (radio, press, TV)
- Internal marketing
- Staff Recruitment Package
- Support for GPs
- Specialist medical staff and new services
- A customer focus - Quality
- New Development

Outcome Desired

Maintain and enhance the pivotal service position provided by the Wimmera Health Care Group

Timeframe

Ongoing.

MAJOR ACHIEVEMENTS

- Co-ordinated 12 month Radio Health Promotion Program.
- In conjunction with Wimmera Mail-Times, published a 12 page newspaper feature.
- Finalised 5 year "Healthy Horizons" Capital Appeal exceeding \$1 million.
- Donations of \$285,000.
- Introduced Private Patients Welcome Bundle.

EQUIPMENT

Goal

Provide "state of the art" patient care and other equipment within the organisation's role and function.

Strategies to achieve

Maintenance of the asset register and the development of a detailed equipment replacement and acquisition plan that signifies funding sources and highlights a cost-benefit approach.

Outcome Desired

Facilitate patient care in the local environment within the context of a safe, modern and well maintained equipment inventory.

Timeframe

Annual.

MAJOR ACHIEVEMENTS

- Major equipment purchased to the value of \$237,000.
- Completion of asset audit.

INFORMATION MANAGEMENT

Goal

Improve information management across the Group to enhance communication and decision-making.

Strategies to Achieve

- Development, implementation and annual review of an organisation-wide IT plan within the context of the Regional Information, Information Technology and Technology Plan (RITP).
- Consolidation of all patient information into a single source.

Outcome Desired

- Timely, accurate and accessible information and communication flow, administratively and clinically.

Timeframe

Ongoing.

MAJOR ACHIEVEMENTS

- Appointment of additional IT personnel.
- Introduction of on-line radiology and pathology access in wards.
- New hotel services menu system.
- Introduction of new payroll system.

Organisational Structure



CHIEF EXECUTIVE

Mr. John F. Krygger,
B.H.A., M.B.A., A.F.C.H.S.E., A.F.A.I.M., C.H.E.

Board of Management

Sub-Committees

FINANCE & CORPORATE PLANNING, MEDICAL CONSULTATIVE, MEDICAL ADVISORY BOARD, NURSING ADVISORY, IMPROVING PERFORMANCE / CLINICAL GOVERNANCE

Community Liaison Officer

FUNDRAISING, PUBLIC RELATIONS AND MARKETING

Quality Manager

COORDINATE ACCREDITATION AND QUALITY IMPROVEMENT



DIRECTOR OF RESIDENTIAL AND COMMUNITY SERVICES (AGED & PRIMARY CARE)

Mr. Raymond B. McIntosh

R.N., R.N., CHN., R.G.R.N., B.H.A., M.B., I.P.A.A., A.C.H.S.E.

Aged Care Services

RESIDENTIAL SERVICES MANAGER, WIMMERA NURSING HOME, KURRAJONG LODGE, DIMBOOLA NURSING HOME, DUNMUNKLE HEALTH SERVICES

Primary Care Services

DISTRICT NURSING / AGED CARE ASSESSMENT SERVICE, WIMMERA COMMUNITY OPTIONS, DENTAL CLINIC, COMMUNITY REHABILITATION CENTRE, HOSPICE CENTRE AGAINST SEXUAL ASSAULT

Allied Health

SPEECH PATHOLOGY, OCCUPATIONAL THERAPY, PODIATRY, PHYSIOTHERAPY, DIETETICS, AUDIOLOGY, SOCIAL WORK



DIRECTOR OF MEDICAL SERVICES

Dr. Alan M. Wolff,

M.B.B.A., DIP. R.A.CO.G., F.R.A.C.G.P., A.F.C.H.S.E., M.B.A., M.R.A., M.R.A.C.M.A.

Medical Services

ANAESTHETICS, DAY SURGERY, DERMATOLOGY, ENDOSCOPY UNIT, ENT, GASTROENTEROLOGY, GENERAL SURGERY, GERIATRICS, OBSTETRICS, ONCOLOGY, OPHTHALMOLOGY, ORTHOPAEDICS, PAEDIATRICS, PSYCHIATRY, REHABILITATION, SPECIAL CLINICS, UROLOGY

Diagnostic Services

Medical Ancillary Services

LIBRARY, PHARMACY

Critical Care Services

INTENSIVE/CORONARY CARE, OPERATING SUITE

Accident & Emergency

Resident Medical Officers

WARD AND EMERGENCY DEPARTMENT SERVICES

Clinical Risk Management

CO-ORDINATES THE CLINICAL RISK MANAGEMENT PROJECT



DIRECTOR OF CLINICAL SERVICES (ACUTE)

Miss Wendy A. Lewis

R.N., R.M., M.H.A.B.A.P.P.S.C. (ADV. NURS.), I.C.C., NEON & PAEDICC, F.R.C.N.A., F.A.C.N.M.

Clinical Nursing Areas

AFTER HOURS CO-ORDINATORS, OXLEY AND YANDILLA WARDS, DAY PROCEDURE UNIT / OPERATING THEATRE AND CSSD, EMERGENCY, INFECTION CONTROL, PRE-ADMISSION CLINIC, SATELLITE HAE MODIALYSIS UNIT, DIMBOOLA HOSPITAL - ACUTE WARD, ADMISSION/DISCHARGE - POST ACUTE CARE, CLINICAL PATHWAYS, DIABETIC EDUCATION

Corporate Services Manager

BUDGETS, FINANCIAL PLANNING, GENERAL ACCOUNTS, PATIENT ACCOUNTS, SUPPLY

Engineering Services Manager

ENERGY CONTROL, GARDENS & GROUNDS, MINOR BUILDING PROJECTS, MOTOR VEHICLES, PLANT & BUILDING MAINTENANCE

Environmental Services Manager

ACCOMMODATION AND HOUSEKEEPING

Food Services Manager

CATERING - PATIENTS AND STAFF, MEALS ON WHEELS

Human Resources Manager

INDUSTRIAL RELATIONS, OCCUPATIONAL HEALTH & SAFETY, PAY ADMINISTRATION, PERSONNEL, STAFF TRAINING & DEVELOPMENT, SECURITY, WORKCOVER ADMINISTRATION, REHABILITATION

Information Technology Manager

COMPUTER SYSTEMS DEVELOPMENT

Linen Service Manager

WIMMERA GROUP LINEN SERVICE

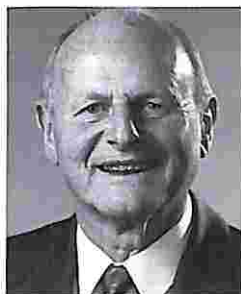
Staff Development Officer

INSERVICE EDUCATION AND GRADUATE NURSE PROGRAM

Nursing Operations Manager

PLANNING/CLINICAL CO-ORDINATION, NURSING RESOURCE MANAGEMENT, NURSING CONTINUOUS QUALITY IMPROVEMENT, COMPLAINTS LIAISON OFFICER

Board of Management



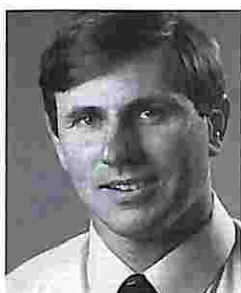
President
Mr. Bruce Johansen
APPOINTED 1991



Dr. Peter Haslau
M.B.B.S., F.R.A., C.G.P.
APPOINTED 1985
RESIGNED
31/10/2000



Mr. Pawel Wajszel
B.Eng. (Hons),
M.Sc. (Met)
APPOINTED 1996



Senior Vice-President
Mr. Ian Campbell
MB.B.S., F.R.A.C.S.
Appointed 1994



Mr. Peter Brown
B.E.,
Grad. Dip. Bus. (Acc),
A.S.A., A.I.M.M.,
Grad. Dip. Loc. Gov.
APPOINTED 1993



Mrs. Jo Saxton
Dip. Phys. Ed., H.D.T.S.
APPOINTED 1997



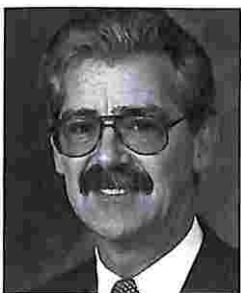
Junior Vice-President
Mrs. Leigh-Anne Sharrock
RN
APPOINTED 1995



Dr. John Pickering
MB., ChB.,
F.R.A., C.G.P.,
F.R.A.C.M.A., D.H.A.
APPOINTED 1995



Mr. Stephen Thomas
APPOINTED 2000



Treasurer
Mr. Terry Harris
Dip. Insur. Inst. Aust.
APPOINTED 1997



Ms. Angela Feery-Richards
BHA, MBA
APPOINTED 1998

The Year In Review

MAJOR ACHIEVEMENTS

- *Treatment of a record 9,034 acute inpatients.*
- *Completion of \$6.2 million Stage 2 redevelopment.*
- *Commencement of \$4.8 million Dimboola Campus redevelopment.*
- *Return of \$65,000 operating surplus.*
- *Receipt of full accreditation status for both acute and aged care sectors.*
- *Extension of Clinical Risk Management model to every hospital in Victoria.*

On behalf of the Board of Management it is a great pleasure to present the 2001 Annual Report of the Wimmera Health Care Group.

It is extremely pleasing to highlight the significant achievements that once again have been delivered this year in our quest to provide an extensive range of high quality health services to the region.

PATIENT SERVICES

The number of acute inpatients treated at the Wimmera Health Care Group is increasing at an exponential rate. It is a great pleasure to report that a record 9,034 acute inpatients received treatment during the year. This is the first time that the Health Care Group have treated more than 9,000 inpatients and represents an 11% increase on the previous year. This level of throughput is even more remarkable given that the Health Care Group made a conscious effort to curtail the level of elective surgery to approximate the patient throughput target that formed part of the health service agreement.

The Board of Management is acutely aware of its responsibility to ensure the quality of all services delivered by the Health Care Group. In response to this, significant resources have been put in place to ensure compliance of all departments with the quality standards of both the EQulP framework and the aged care accreditation standards. Each department in the organisation is required to produce an annual quality plan and submit regular quality improvement activities to demonstrate compliance with the relevant standards.

I am particularly pleased to point out that the Health Care Group undertook an organisation wide survey by the Australian Council of Health Care Standards surveyors during the year. The Health Care Group is currently awaiting the formal report from the ACHS, however, there is the strongest confidence that the Health Care Group will be re-accredited for a further 4 year period. At the summation conference, the surveyors highlighted the fact that on seven criteria the Health Care Group was better than best practice throughout Australia. In addition, three individual staff members and the Board of Management received commendations for their significant contribution toward the Health Care Group's objectives. The surveyors also commented that "there is a good feeling in the organisation. The physical environment is outstanding and the positive people environment is overwhelming".

The aged care sector is also subject to a separate audit and it is gratifying to highlight the fact that our aged care facilities have received full accreditation status from the Aged Care Assessment and Accreditation Agency. All staff are to be congratulated for their commitment to continually striving to improve the performance of their departments and assisting in the development of a quality culture throughout the organisation.

It is also heartening to see the adverse occurrence screening program, developed by Dr Alan Wolff and the Clinical Risk Management team, has now been extended to every hospital in Victoria. The latest public hospitals policy and funding guidelines, published by the Department of Human Services, has stipulated that every hospital in Victoria develop a clinical risk management program to improve patient safety. The Wimmera Health Care Group has long been the leader in monitoring and reviewing the level of patient safety and it is pleasing that the Department of Human Services has adopted a similar commitment by mandating the utilisation of this model in all hospitals throughout Victoria.

FINANCE

The attached financial reports indicate that the Health Care Group returned a moderate operating surplus of \$65,000 following a deficit of \$454,000 the previous year. It is particularly pleasing to highlight that the financial health of the organisation is in good shape and that the strong discipline associated with financial management has delivered such positive dividends.

At the commencement of the year, the Health Care Group developed a comprehensive business plan which identified several key strategies which required implementation to avert the \$965,000 projected deficit. These strategies included the reclassification of the Emergency Department, a significant improvement in private patient revenue and a comprehensive efficiency review. All of these measures were successfully implemented and assisted in delivering the surplus result. The Health Care Group has again embarked on a comprehensive business management strategy and is confident on building on this surplus as a result of a 5% increase in the number of funded patient treatments in the new financial year.

In previous years, the demand for health services has constantly outstripped the level imposed by the health service agreement process, so it is gratifying that the Department of Human Services has responded in such a positive way in assisting the Health Care Group to meet this increased demand.

The only foreseeable issue that could possibly destabilise these positive financial projections, is a concern regarding the funding of the nurses enterprise bargaining agreement. The Australian Nursing Federation has successfully included nurse to patient ratios in their agreement and in response to this situation, the Health Care Group fully met its recruitment targets and appointed an additional 31.75 equivalent full-time nursing staff. The Health Care Group has an underlying concern that the additional staff employed to meet the ratios may not be fully funded.

BOARD OF MANAGEMENT

The Board of Management is the Health Care Group's major policy making body and assumes overall responsibility for the direction and operation of all health care services. Late last year, we received notification from Dr Peter Haslau of his decision not to seek re-election for a further term. Dr Haslau's contribution is sadly missed as he had been a Board Member since 1985 and held the position of President in 1989 and 1990. Dr Haslau's position on the Board was filled by Mr Steven Thomas from Murtoa who subsequently has had to resign for personal reasons. Mr Thomas was also on the Board of Dunmunkle Health Services and his contribution in facilitating the merger discussions with Dunmunkle Health Services have been extremely beneficial.

COMMUNITY SUPPORT

Each year we extend our gratitude to the commitment of the many volunteers and auxiliary members in both Horsham and Dimboola. These members donate their time and contribute to our aim of providing the best health care possible and this year is no exception.

As identified in this report donations of \$285,000 with further gifts in kind were received during the year. These funds have been made possible with the generous support of our local community, the hard work of the numerous auxiliaries and support groups.

In particular, the financial contribution of Geoff and Helen Handbury is very much appreciated and in recognition of their on-going support, the new library facility has officially been named "The Handbury Library".

BUILDING AND DEVELOPMENT

By far the most tangible highlight of the year was the completion of the \$6.2 million Stage 2 Redevelopment of the Horsham Campus. The new Arapiles Building provides purpose built accommodation for all allied health services, dental clinic, library and administration and support services. It is the first time that all like services have been grouped together under the one roof and there have been enormous benefits in terms of patient care and staff morale. The Federation Building houses the Wimmera Community Options Department and the community nurses from the Grampians Psychiatric team.

It is indeed a tribute to the hard work of all staff involved that this major community asset is provided for this region. Not only has the community been provided with state-of-the-art facilities, but the \$27.5 million capital redevelopment program that has been undertaken during the past five years has had significant financial spin offs for the community as a whole.

The Minister for Health, The Honourable John Thwaites, will officially open the new facilities later this year, signifying the completion of the project.

Despite such a large scale capital development program, the Health Care Group is conscious that the Pharmacy Department and Mortuary facilities do not meet modern health care standards. In response to this, we are in the early planning stages of addressing this deficiency which hopefully, once completed, would ensure modern accommodation for every single department in the Health Care Group.

The Dimboola Campus has also undergone significant capital redevelopment this year with the partial completion of the \$4.8 million redevelopment project. This long awaited project will provide a fully integrated 30 bed health care service including acute, nursing home and hostel beds as well as refurbished medical and allied health facilities. This project is due for completion at the end of this calendar year and already excitement is mounting for a project that will deliver significant health care benefits to the community well into the future. The new facilities are bright and spacious and provide an extremely appealing environment for our aged care residents. The Minister for Aged Care, The Honourable Bronwyn Pyke, has agreed to officially open the completed facility early in the new year.

CONCLUSION

This has been a very challenging, yet very exciting year for the Health Care Group. This diverse and dynamic organisation continues to strive towards its mission of becoming the best provider of rural health services in Australia.

The record patient throughput, the strong financial position and the \$11 million capital redevelopment projects undertaken during the year highlight an organisation that is well positioned to provide a first class health service to the region.

Furthermore, the strong quality culture that is continually highlighted by the various accreditation surveyors has greatly assisted in the significant gains achieved during the year.

We once again wish to place on record the support from both the Regional Office and Capital Management Branch of the Department of Human Services for their assistance during the year. We are also extremely grateful to Mr Hugh Delahunty, Member for Wimmera, who has been a strong advocate for us on a number of contentious issues.

As health care is a labour intensive industry it is self evident that the success of the organisation is obviously dependent on the calibre of the numerous individuals who make up the Wimmera Health Care Group. We are fortunate that we have a committed Board of Management, dedicated staff and an organisational capacity to continue to strive towards success.

It is this commitment and dedication which enables the organisation to confront challenges head on, maximise opportunities when they arise, and to deliver an outstanding health service to our community.

Bruce J. Johansen
PRESIDENT

John F. Krygger,
CHIEF EXECUTIVE

The Progress We Have Made

ACHIEVEMENTS

- **Completion of Horsham Campus Stage 2 Redevelopment** has allowed for greater efficiency and improved access to allied health, administrative and community services.
- **All facilities** have either been rebuilt or substantially refurbished in the past five years (cost \$27.5 million).
- **Work commenced on Dimboola Hospital Campus** \$4.8 million redevelopment.
- **Clinical pathways** developed for complex cases.

USER FRIENDLY BUILDINGS

The new Arapiles and Federation Buildings above all offer greater customer service in a user friendly environment.

On entering the buildings there is a feeling of welcome and customers are greeted by professional friendly staff. The modern facilities group like services together making it easier for patients/ customers to find their way.

The design incorporates separate waiting areas for different groups of patients and interview rooms provide for added privacy.

MODERN EFFICIENT DESIGN

A major benefit of the design is the provision of a working environment in which resources can be used with optimum efficiency. Every effort has been made to ensure workflow and staffing are the most efficient and customer friendly as possible.

DIMBOOLA REDEVELOPMENT - A STEP CLOSER

Dimboola Campus has been going through a period of transition. A pivotal focus has been to carry out the changes with as little disruption or stress to patients, residents their families, staff and community as possible.

At a cost of \$4.8 million the Campus will comprise a fully integrated health care facility including 20 high care nursing home beds, 6 low care hostel beds and 4 acute beds, extensive refurbishment of allied health services, day centre, medical clinic and construction of a new food service facility.

ARCHITECT

MR BALCOMBE GRIFFITHS

Development of the Arapiles Building continues long standing family ties for the firm of architects, Balcombe Griffiths Pty. Ltd., responsible for the modern state of the art building which stands on the site of the old hospital. Fifty-eight years ago Balcombe's father was a partner in Yunken Freeman, Freeman and Griffiths who were responsible for the design of the red-brick, four storey hospital which was to serve a developing community and become a local landmark.

Today, son Balcombe continues the family ties with the Wimmera with the design of state of the art buildings to meet the needs of a modern expanding community.

MINISTER VISITS DIMBOOLA

The Hon. Bronwyn Bishop, Minister for Aged Care visited residents of Dimboola Nursing Home in February. The main purpose of the Minister's visit was to meet the residents and tour the new low care hostel facility which was being constructed with the financial assistance of the Commonwealth Department of Health and Family Services.

On completion the Hostel will accommodate six new bedrooms with en-suite facilities, a new entrance, renovation of the existing bedrooms to include en-suites, new heating / cooling and communication systems.

INFORMATION TECHNOLOGY

In an exciting development, with assistance of State Government funding, the organisation set up a full-time internet connection in August. This gave staff at both Horsham and Dimboola immediate access to the world wide web for research and professional development.

The move into the Arapiles building and the centralised Allied Health Reception area is being supported by the introduction of a computerised booking system that interacts with the organisation's main patient database. This helps to coordinate patient appointment bookings and movement of patient records throughout the Allied Health departments. The Information Technology Department moved into the Arapiles Building in May. The purpose built accommodation within the main campus is a far-cry from the previous dilapidated accommodation. The close proximity to other departments and improved working conditions has had a cheering effect on staff morale and will contribute to better service to the organisation.

The Quality We Provide

ACHIEVEMENTS

- **ACHS Accreditation Surveyors Award seven Outstanding Achievement Awards.**
- **Focus groups conducted for customers of obstetrics, cardiac care, acute surgical care, residential care and chemotherapy.**
- **Cleaning audit revealed a high level of compliance with a score of 94.7%.**
- **Clinical pathways introduced throughout acute sector.**
- **Establishment of Clinical Governance Committee.**

CLINICAL PATHWAY PROGRAM

The Multi-disciplinary Clinical Pathway program has been extremely effective for planning care according to current evidence and for improving the quality of care delivered.

Diagnoses or surgery for which pathways have been developed in the past year include:

- Total Hip and Knee replacement
- Acute Coronary Syndrome
- Acute Stroke / T.I.A.
- Vaginal Hysterectomy / Repair
- Abdominal Hysterectomy
- Fractured Neck of Femur
- Chemotherapy
- Large Bowel Resection
- Community Acquired Pneumonia

Numerous key clinical indicators have been measured pre and post introduction of the pathways and significant improvements include:

- Immediate Aspirin for cardiac patients from 79-100%
- Cholesterol measurement for cardiac patients (56-100%)
- Average door to ECG time (122-41minutes)
- Swallow assessment for stroke within 24 hours (52-96%)
- Aspirin for eligible stroke patients within 24 hours (38-96%)
- Neurological observations -stroke (24-75%)

Team member collaboration has been outstanding. Staff perception of the development process was evaluated across 6 key criteria with a 95% satisfaction rate and no negative responses.

The introduction of focus groups to evaluate consumer satisfaction has resulted in important improvements in care and service to our customers.

CLINICAL GOVERNANCE REPORT

During the year, the Health Care Group's Improving Performance Committee was extended in response to the emerging trend of providing appropriate Clinical Governance. The revamped Committee ensures that there is a system in place to measure the effectiveness of the clinical care provided throughout the organisation. The framework for Clinical Governance includes:

- Clear lines of responsibility and accountability for the overall quality of clinical care.
- A comprehensive program of quality improvement activities which includes:
- Clinical Indicators
- Clinical Pathways
- Complaints and Commendations (Patient Satisfaction)
- Clinical Risk Management (Adverse Events)
- Quality Improvement
 - Acute (ACHS Accreditation)
 - Aged Care (Aged Care Standards Accreditation)
- Clear policies aimed at managing risks.
- Procedures for all professional groups to identify and remedy poor performance.
- Ensuring that clinical decision making is increasingly evidence based.

The Health Care Group is a national leader in clinical risk management as a result of the ongoing development of the limited adverse occurrence screening program. The Department of Human Services are now requiring all hospitals in Victoria to implement a clinical risk management program using the model developed at the Wimmera Health Care Group.

In response to this, the Health Care Group has produced a comprehensive, step by step manual which clearly outlines the requisite elements of a successful clinical risk management program.

Further information can be obtained from the Health Care Group's website www.wimmerahealth.com

CERTIFICATE OF ACCREDITATION

The Minister's visit was capped off by awarding Dimboola's Aged Care facilities a Certificate of Accreditation. The Minister made a special point of thanking the residents for allowing her to visit their home and commented how good it was to be able to come into what was obviously a very happy place. The Minister also congratulated the staff on the excellent work that they had put into achieving accreditation for Dimboola Nursing Home.

COMPLIMENTS AND CONCERNS

Wimmera Health Care Group's pro-active approach to addressing the concerns of our clients has again proved successful.

In the period July 2000 to June 2001, our complaints liaison office processed 37 complaints from our customers. A thorough investigation is carried out into the issues from each complaint and the outcomes are reported back to the complainant and to the Improving Performance / Clinical Governance committee. The data collected is used to identify areas of need and low performance, so that plans can be developed and implemented to improve service delivery.

Some of the positive outcomes achieved from consumer feedback this year include improvement to private billing practices and a plan for the upgrade of the Nursing Homes air conditioning plant.

CLEANING AUDIT

An extensive audit of Wimmera Health Care Group revealed a high level of compliance with the Cleaning Standards. The Health Care Group received a score of 94.7%. The audit was undertaken by an external audit team (Cogent Business Solutions) on behalf of the Department of Human Services. The Department will use Wimmera Health Care Group's excellent result to benchmark this performance with other health agencies.

MIDWIVES CLINIC

The introduction of a Midwives Clinic provides women personal continuous support and care by senior midwives throughout their pregnancy. Attendance at the Midwives clinic and doctors clinic is worked out between the two parties to ensure needs are met during the antenatal period. Visits and test results are recorded and become a valuable record of progress and wellbeing.

ADDED EXTRAS FOR PRIVATE PATIENTS

Response to the more personalised service for patients who choose to use their private health cover to meet their costs whilst in hospital, has been excellent.

In order for Wimmera Health Care Group to maintain the exceptionally high quality of patient services and health care for all patients it is vitally important it remain financially secure. To this end private patients benefit the hospital financially.

Whilst all patients have access to Health Care Group's skilled professional medical services, private patients enjoy the added benefit of the newly introduced "welcome bundle". The bundle includes terry towelling robe and quality towels, extended menu, complimentary newspaper, free television, free local telephone calls and simplified billing.

STAFF

Wimmera Health Care Group's reputation for excellence has been earned through staff dedication and commitment to providing quality patient care and services. Their achievements were recognised in an outstanding report following an intensive three day review by external surveyors from the Australian Council on Health Care Standards. The glowing report from the surveyors awarded seven outstanding achievements against the numerous criterion upon which the organisation was assessed. This result surpassed best practice throughout Australia.

The Australian Council on Health Care Standards team leader Mr Peter Lemon stated "my colleagues and I have been involved in 70 previous accreditation surveys in health services throughout Australia, and the highest number of outstanding achievements ever awarded was two". The awarding of seven outstanding achievements establishes a new level, and in many respects, Wimmera Health Care Group is regarded as best practice in the whole of Australia. Fellow surveyor Dr Donna O'Sullivan stated that "the physical environment was outstanding and the positive people environment was very overwhelming".

Wimmera Health Care Group has been continuously accredited by the Australian Council on Health Care Standards since 1973 and has developed comprehensive systems to ensure the continuous improvement of all services throughout the organisation.

SERVICES AVAILABLE AT WIMMERA HEALTH CARE GROUP

- Aged Care Assessment
- Adult Day Activity and Support Service
- Alcoholics Anon
- Al-Anon Family Group
- Ambulance Officer Training
- Ante-Natal Classes
- Audiology
- Blood Bank
- Breast Prosthetic
- BreastScreening
- Cancer Support Service
- Cardiac Rehabilitation
- Carers Choice Program
- Centre Against Sexual Assault
- Chemotherapy
- Church Services
- Colposcopy Clinic
- Community Rehabilitation Service
- Computed Tomography (CT)
- Continence Service
- Day Surgery
- Dental and Prosthetic Clinic
- Diabetes Education
- Dietetics
- District Nursing
- Domiciliary Midwife
- Echocardiography
- Education Centre
- Emergency Department
- Endoscopy
- Gastroenterology
- Graduate Nurse Program
- Haemodialysis
- Health Information Service
- Health Promotion
- Hospice Care
- Hospital in The Home
- Hostel Accommodation
- Inpatient Medical Care
- Inpatient Surgical Care
- Intensive Care Unit
- Library
- Low Vision Clinic
- Mammography
- Medical Imaging
- Memory Clinic
- Narcotics Anonymous
- Nara-Anon Family Group
- Neonatal Nursing
- Nursing Home Accommodation
- Nursing Staff Education
- Obstetrics and Gynaecology
- Occupational Health and Safety
- Occupational Therapy
- Oral Surgery
- Orthotics Laboratory
- Pacemaker Clinic
- Paediatric Care
- Paediatric Pre-Admission Clinic
- Pathology
- Pharmacy
- Physiotherapy
- Podiatry
- Pre-Admission Clinic
- Rehabilitation Assessment
- Respite for Carers Program
- Social Work
- Specialist Medical and Surgical Services such as Urology, Ear, Nose and Throat, Ophthalmology, Oncology, Orthopaedic
- Speech Pathology
- Spinal Clinic
- Stomal Therapist
- Teleradiology
- Tertiary Student Placement
- Ultrasound
- Undergraduate Medical Training
- Urodynamics Clinic
- Video fluoroscopy
- Volunteer Program
- Wimmera Community Options Program
- Work Experience for School Students
- Work for the Dole Program

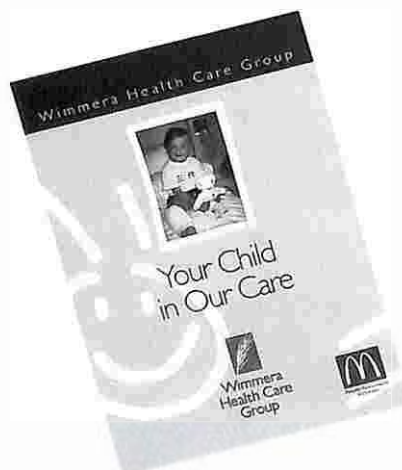
Right: Staff on the Children's Ward go to great lengths to make a child's hospital visit a positive experience.



Below: Emergency Nurses Jackie Fogarty and Bernie Ryan comfort a young patient with a friendly smile.



Right: Theatre Orderly Frank Marklew eases a child's anxiety about having an operation with a ride in the Yandilla Unit Jeep.



Our patients are
the centre of
everything we do...



**“The organisation
structures practices to
make people feel good, the
attention to detail is
great”.**

(Extract from the ACHS
Accreditation Summation
Report)



**Above Left: Physiotherapist Sonia Russo
guides a patient through early tentative
steps.**

**Above Centre: Nurse Anne-Marie
Locandro lends a helping hand.**

**Above: Patient in the care of Nurses
Rebecca Price and Christine Walter.**

**Left: Yandilla Ward Midwives introduce
new arrivals.**

The Staff We Employ

CONSULTANT EXPERTISE ENLISTED

Balcombe Griffiths Architects

- Stage 2 Redevelopment
- Dimboola Redevelopment
- Fire Safety Upgrade

Wavelength Medical Consulting

- RMB Recruitment

Emergency Planning Consultancy Services

- Emergency Management Plans

Victorian Hospitals Industrial Association

- Efficiency Review

LEGISLATIVE CHANGES

A number of Acts and Regulations have been enacted during the 2000/2001 financial year.

The most significant are:

Acts:

- Building (Legionella) Act 2000
- Essential Services Legislation (Dispute Resolution) Act 2000
- Health (Amendment) Act 2001
- Health Records Act 2001
- Health Services (Amendment) Act 2001
- Health Services (Health Purchasing Victoria) Act 2001
- Information Privacy Act 2000
- Nurses (Amendment) Act 2000
- Superannuation Acts (Beneficiary Choice) Act 2000
- Victorian Managed Insurance Authority (Amendment) Act 2001

Regulations:

- Accident Compensation (Amendment) Regulations 2000
- Accident Compensation Regulations 2001
- Building (Cooling Tower Systems Register) Regulations 2001
- Building (Legionella Risk Management) Regulations 2001
- Dangerous Goods (Storage and Handling) Regulations 2000
- Drugs, Poisons and Controlled Substances (Drugs of Dependence) Regulations 2000
- Health (Infectious Diseases) Regulations 2001
- Health (Legionella) Regulations 2001
- Health (Prescribed Consultative Councils) (Amendment) Regulations 2000
- Health (Prescribed Accommodation) Regulations 2001
- Health Services (Community Health Centre Elections) Regulations 2001
- Mental Health (Amendment) Regulations 2001
- Occupational Health and Safety (Plant) (Amendment) Regulations 2001
- Pathology Services Accreditation (General) Regulations 2001
- Pathology services (Exempted Tests) Regulations 2001
- Pharmacists (Fees) Regulations 2000
- Psychologists Registration Regulations 2001

NINA BUSCOMBE AWARD

Palliative Nurse Consultant, Jennifer Noonan was awarded the "Nina Buscombe Award". The award recognises excellence in care and provides funds for staff to further skills and education in the management or research for people living with motor neurone disease.

MERIT AND EQUITY/ EQUAL EMPLOYMENT OPPORTUNITY (EEO) POLICY

In Victoria the Public Authorities (Equal Employment Opportunity) Act was proclaimed in July, 1992. Wimmera Health Care Group supports and actively endorses this Act by:

Implementing equal employment opportunity programs designed to eliminate discrimination against and promote equal opportunity for women; and

Observing sound Human Resource practices. The EEO Committee is an integral component of the Health and Safe Practice Committee which meets bi-monthly. The Human Resources Manager is the EEO co-ordinator responsible for the overseeing of Equal Employment Opportunity.

LONG SERVICE AWARDS

Ten Years

| | |
|-----------------------|------------------|
| Mrs. Brigid Adams | Mrs. Angela Drum |
| Mrs. Cate Harmer | Mrs. Sue Heron |
| Mr. John Krygger | Ms. Robyn Lucas |
| Ms. Beverley Nitschke | Ms. Gail Pollard |
| Ms. Christine Tyler | |

Twenty Years

| | |
|----------------------|-----------------------|
| Mr. Lachie Greig | Mrs. Lois Mulquiny |
| Mrs. Cheryl Schirmer | Mrs. Margaret Scott |
| Mr. Trevor Spencer | Ms. Barb Taylor |
| Ms. Lynette Taylor | Ms. Leonore Uebergang |

Twenty-five Years

| | |
|-----------------|----------------------|
| Mr. Ian Gerlach | Mr. Terry Hutchinson |
| Mr. Phil Irvin | Ms. Heather Merrett |
| Mr. Lance Smith | Ms. Mary Wilkie |

NURSES HONOURED

The Nurse Care Awards is a State Government initiative and recognises and rewards excellence in nursing practice. Wimmera Health Care Group Haemodialysis Unit staff were nominated for a Nurse Care Award with an individual nomination received for Mrs Wendy James.

It is well recognised that people in the health care industry are attracted to the field with a genuine desire to care for others. Nurses are heartened to be recognised for their commitment to care through the Nurse Care Award program.

FREEDOM OF INFORMATION

During the year Wimmera Health Care Group received 48 requests for documentation under the Freedom of Information Act (1982). In all circumstances, access to documents sought was granted in full. Using discretion, the Health Care Group continues to promote a policy of giving staff, patients and the general public access to information.

FUNDING

During the year the Health Care Group received additional funding from the Department of Human Services to implement the following programs:

| | |
|------------------|--|
| \$76,500 | Effective Discharge Planning |
| \$110,000 | Continue Clinical Risk Management |
| \$115,000 | Continuing Nurse Education Grant |
| \$24,000 | Victorian Hospital Cleaning Standards |
| \$133,600 | Maternity Services Enhancement Program |
| \$10,000 | Financial and Clinical Review |
| \$37,000 | Infection Control |
| \$10,000 | Shared Care |
| \$42,000 | Designed Care |

STAFF DEVELOPMENT

The Staff Development Unit has undergone a change of name, direction and staffing over the past 12 months. Mrs Maree Markby was appointed as Clinical Facilitator and Mr Paul Williams took up the role of Staff Development Co-ordinator.

To provide an excellent standard of care for our patients it is vital that staff gain the necessary skills to perform their work. Developmental activities focus on individuals and groups or teams of employees to the extent that the vision of the unit is to support and facilitate organisational development as a whole.

The Graduate Nurse program is a major focus of education within the Hospital. This program is of 12 months duration and in 2000/2001 seven graduate nurses completed the program with a new intake of five graduates commencing at the beginning of the calendar year.



END OF AN ERA

By now most people are aware of Maree Taberner's resignation from the Group. As Community Liaison Officer and Wimmera Base Hospital Foundation Administrator for the past eleven years, the decision to resign from this role was not taken lightly. Maree said her association with Wimmera Health Care Group through the past decade of rapid growth and expansion had been exciting, rewarding, and will remain as a fond period of her life. Appointed in 1990 to establish the role and office of Community Liaison Officer, Maree established strong community and corporate partners and direct links with Philanthropic Trusts. In her role Maree developed a strategic marketing plan introducing over 40 new initiatives to ensure Wimmera Health Care Group gained optimal community awareness of services and activities. During Maree's time Wimmera Health Care Group raised more than \$2.5 million towards the objective of achieving the best health care for all in the Wimmera.

PUTTING STAFF IDEAS FORWARD

An eight week, four step process aimed to provide a more efficient and cost effective health service and work place was undertaken. The aim of the program titled "Project 2000 Plus" was to give all staff members the opportunity to submit ideas on how better to deliver health care services and meet community needs. Acting facilitators, Kym Dixon, Maree Taberner and Helen Torey presented staff ideas and recommendations to the Board of Management for consideration.

EMERGENCY LIFE SUPPORT COURSE

Dr Alan Wolff and Dr John Pickering successfully completed an Emergency Life Support Course. The course is designed to establish a systematic approach to treating seriously ill patients who require emergency management.

ACADEMIC LITERATURE

The Health Care Group is pleased staff have contributed to academic literature by preparing the following articles and presentations.

Dr. Alan Wolff, Mrs. Jo Bourke, Mr. Ian Campbell and Dr. David Wilson

published an article - "Detecting and reducing hospital adverse events: Outcomes of the Wimmera clinical risk management program", Medical Journal of Australia (2001) pg 621-625.

Dr. Alan Wolff and Mrs. Jo Bourke

published an article - "Reducing medical errors : a practical guide", Medical Journal of Australia (2000) 173: 247-251.

Dr. Alan Wolff

presented a paper on "Limited Adverse Occurrence Screening Sentinel Event Seminar", at the Department of Human Services, Melbourne, November, 2000.

Dr. Alan Wolff

presented a paper on "Improving Clinical Performance: Sustainable Best Practice" at the Victorian Healthcare Association Annual Conference, Melbourne, November 2000.

Dr. Alan Wolff

presented a paper on Clinical Risk Management at forums held in Canberra, Wangaratta and Ballarat.

Mr. Ian Campbell

participated in a Varicose Vein Audit published by the Royal Australasian College of Surgeons.

Dr. Alan Wolff, Dr. David Leembruggen, Mr. Ian Campbell and Mrs. Jo Bourke

published an article in Medical Journal of Australia "Detecting and Reducing hospital adverse events: outcomes of the Wimmera clinical risk management program", Medical Journal of Australia (2001) 174:621-625.

Ms. Carlie Hopkins

published article in the Speech Pathology publication Australian Communication "Communicative Informativeness and Efficiency - A comparison of linguistic measures and the connected speech of aphasic, right-hemisphere injured and normal individuals".
Former Chief Physiotherapist

Mrs. Debra Schulz

has had an article published in the English Journal of Coronary Health Care. The article entitled "Factors which influence attendance at a Rural Australian Cardiac Rehabilitation Program" was based on the cardiac rehabilitation program developed at Wimmera Base Hospital.

Dr. Alan Wolff

has had an article on Clinical Risk Management published in the West Australian Government Risk Management magazine. The article is based on the presentation that Dr. Wolff gave at a Clinical Risk Management forum in early 2000.



VALE

Mrs Dorothea Louisa (Thea) McIlree

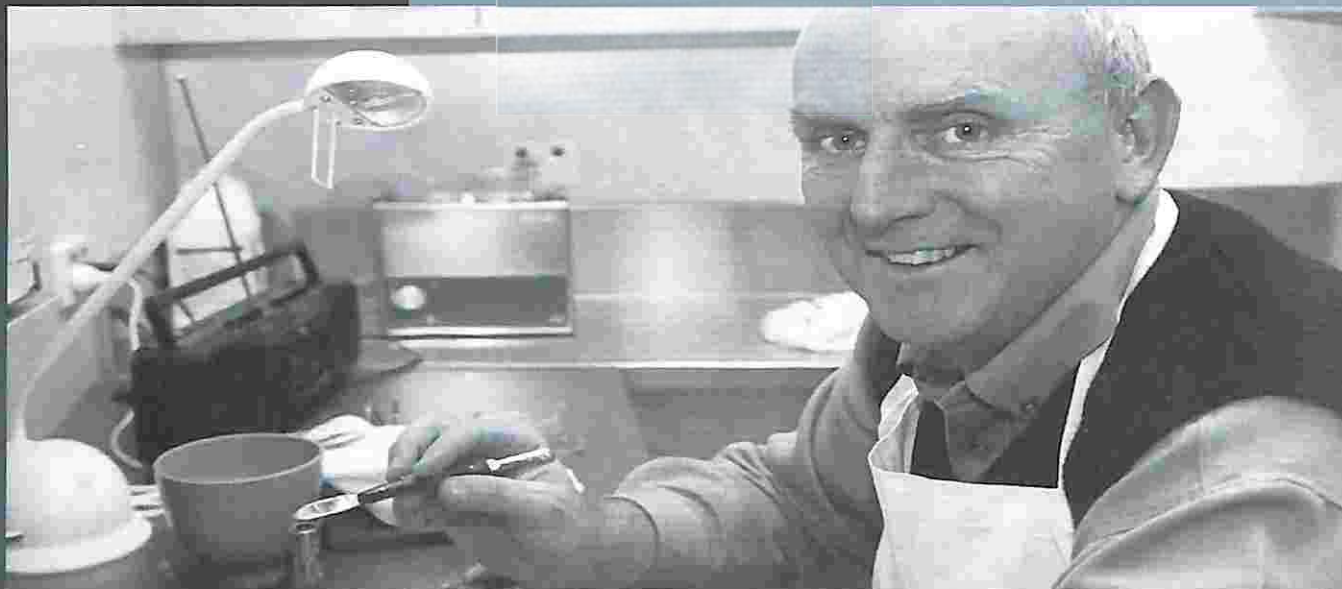
Member of Board of Management 1988-1995

The Board of Management and staff of Wimmera Health Care Group pay tribute to the late Dorothea Louisa McIlree known affectionately as Thea.

Thea was a loving person who had a genuine concern for others. Our sincere sympathy is extended to husband Jack and family.

Right: Operating Suite staff Robyn Lucas, Julie Antonoff, and Sharon McIntyre set up for surgical cases.

Below: Advanced Dental Technician Peter Daffy, at work in the spacious laboratory in the new dental clinic.



CITIZEN OF THE YEAR

Wimmera Health Care Group President Mr Bruce Johansen was awarded Citizen Of The Year, for services to the community, in particular the valuable governance role to the Health Care Group.

Mr Johansen has been a Board Member since 1991, and appointed President in 1995. He also is a delegate on Division 2 Council of the Victorian Healthcare Association. Management and staff congratulate him on this honour and welcome his association with the organization.

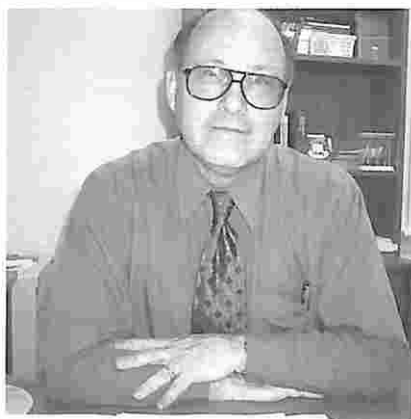


Our staff are our
greatest asset...



“The behaviours and actions of the staff witnessed by the Surveyors were consistent with a strong commitment of the Health Care Group to provide a high standard of care”.

(Extract from the ACHS Accreditation Survey Report)



Above: Physiotherapy team on the move into the new purpose-built Physiotherapy Department.

Left: Dr. Edward Janus provides specialist Physician services offering expertise in heart disease.

The Community That Supports Our Activities

MAJOR ACHIEVEMENTS

- Finalised 5 year "Healthy Horizons" Capital Appeal exceeding \$1 million toward equipping and furnishing new hospital.
- Received \$285,000 in donations.
- Ran 12 month 3WM Radio Health Promotion Program.
- In conjunction with Wimmera Mail Times published a 12 page newspaper feature show casing Stage 2 Redevelopment.
- Introduced private patients "Welcome Bundle".
- The Handbury Library.

STRONG LINKS WITH THE COMMUNITY

The community's links with the Health Care Group's Horsham and Dimboola campuses continue to be an enormous support, both in fundraising and in promoting the work of the health Care Group.

THE HANDBURY LIBRARY

Local philanthropists Geoff and Helen Handbury have recognised the importance of ongoing education and access to modern technology through their generous financial support over a long period of time. Naming Rights were granted in recognition of the Handbury's support. The Library will be known as "The Handbury Library".

TOTAL FACELIFT OF FACILITIES

It is particularly pleasing to witness the transformation of facilities in recent years. All facilities have either been rebuilt or substantially refurbished. As the major referral health care service, many Wimmera families who have financially supported the Group's work can be justly proud of their modern, comfortable facilities.

COMMUNITY PARTNERSHIPS

The Health Care Group is appreciative and fortunate to have the support of local community groups, clergy, service groups, schools, media, auxiliaries, support groups, individuals and volunteers who have given so freely of their time and expertise to assist in providing the many services which enhance the lives of patients.

This year the Hospital and the Hospital Foundation received donations totalling \$285,000 with further gifts in kind given.

VOLUNTEER PROGRAM

The work of volunteers throughout the Wimmera Health Care Group increases the effectiveness of recreational and leisure programs provided by the Community Rehabilitation Centre, Hostel and Nursing Homes. Volunteers assist in numerous ways including meals on wheels, blood bank, driving, shopping, entertaining, fundraising, Red Cross Library Services and hospital visiting.

LIFE GOVERNORSHIPS AND CERTIFICATES OF APPRECIATION

At the Annual General Meeting held in October 2000, Mrs Una Faux and Mr Ivan Anderson, were presented with Life Governorship Awards. Certificates of Appreciation were received by Mrs Una Borgelt, Mrs Eileen Domashens and Mrs Nancy Pilmore.

KEEPING THE COMMUNITY INFORMED

Wimmera Health Care Group has a strong belief that it is important to keep the community informed of the activities taking place within the organisation. In this regard, there have been over 40 marketing initiatives introduced since the formation of the Community Liaison Office. This year some communication initiatives have included:

- weekly radio program
- monthly newspaper column
- 160 newspaper articles
- 12 page newspaper feature
- introduced electronic version of Group's Annual Report
- expanded and maintained Group's Web Site
- developed promotional "on-hold" telephone message
- publication of patient booklets
-Your Child in Our Care
-Hospital Bereavement

DIMBOOLA EAST LADIES' HOSPITAL AUXILIARY REPORT

After 50 years the auxiliary continues to work towards providing items of equipment for the use of patients in the Dimboola Campus of Wimmera Health Care Group.

Our main fundraising events were a most successful luncheon and musical entertainment at the home of Betty and Ted Powlett, great cent afternoon, several raffles and help at the German Fest. Thank you to all concerned.

We appreciated the attendance of the Unit Managers, Mrs Lorraine Nievaart (now in King Island) and since December Mrs Gwen Carll, who attended our meetings and gave us news of our local campus, especially the redevelopment.

Our year would not be so successful were it not for the hard work of our members, and the support of the general public. We hope this will continue and enable the Auxiliary to help with the needs of the patients at the Dimboola Campus. To everyone a very big thank you with special mention to the R.S.L. Committee for the use of their hall, and also to the Anglican Church for our meeting venue.

D. Gercovich
President

DIMBOOLA APPEALS AUXILIARY

Activities throughout the year included market day and auction, trip to Mildura, Melbourne Cup Sweep and Christmas celebrations.

January was a very busy time as we ran the Lachiel Wayside Stop for 28 days, which proved to be very successful both socially and financially. This was in place of our weekly raffle to offset expenses for the German Fest. We also ran a BBQ catering for the Arts Group.

March to April we held the 7th Annual German Fest. The best that we have had. The new community sheds proved ideal.

In June we held two open days at the Wail Nursery with a BBQ. This was very enjoyable.

We have welcomed new members, Graham Smith, Joe Barry, Eileen Greig and Gwen Carll (Hospital Nurse Unit Manager). We lost two hard working members in Tom (our Treasurer) and Ada Ritchie. We wish them well in Wangaratta.

The new Hospital is into the final stages and the Auxiliary have committed themselves to furnishing of the Quiet Rooms.

Special thanks to Kneller for her support as Secretary and to all the members for their help throughout a very busy year.

Pamella Bothe,
President.

KURRAJONG LODGE SUPPORT GROUP

Once again many thanks to the residents and staff at Kurrajong Lodge for making the support group feel so welcome in your home as it gives us a great feeling to be accepted as part of your families.

The support group welcome Judy Pymer to the Lodge. Judy has taken up the position as administrator, we wish her a happy and rewarding time and find it a pleasure to work with her.

We again held the annual events that the residents look forward to, including: mothers and fathers days, grand final day luncheon, Christmas with Santa and his bag of gifts for all, a group of Easter bunnies on Easter Sunday morning with gift wrapped yummys for the residents. We also assisted the staff with the annual pet show, Australia Day celebrations, and a picnic in May Park plus day trips and monthly house BBQs for mid-day lunches.

The monthly afternoon teas have become a "don't miss" event at Kurrajong. A special thank you to all the donors of goodies, helpers, and especially to the music men and lady who give their time and expertise for the sing along that adds to the occasion.

In conclusion I would personally like to thank all support Group members for their wonderful dedication to Kurrajong Lodge. That word "support" is certainly brought forward by all the little things you do. Flowers in the foyer, sewing on a button, a quiet chat to a resident who may be having a bad day, etc.

Robert Thistlewaite
Chairperson

WIMMERA NURSING HOME SUPPORT GROUP

May I commence my report by acknowledging the Hospital Life Governorship awarded to Ian Anderson and myself at their last annual meeting. It is a great honour, which is highly valued by any recipient.

At our last annual meeting Herb Atkins was presented with a Plaque of Appreciation for his visits, care and concern for our residents. A special thank you to Andy Wood & Co., Rose Smith, Wendy Netherway, The Music Men, The Evergreens, Dancing Friends, Peter Daffy, C.W.A. and school children who continue to entertain our residents, while the happy hours, McDonalds breakfasts and bus outings are still thoroughly enjoyed. We are fortunate to have business houses, resident's families and friends to support our fundraising. Without such help we would not have been able to purchase many of the items during the year.

Mention must be made of the tremendous job Jill Roberts and Tony Tudey have done over the year juggling the extra paper work whilst at the same time performing hands on nursing duties. Staff members have continued their excellent work caring for the residents and special thanks go to Lianne Geue and Deryl Poulton who do a top job being activity nurses when Ann Potter and Maryann Ellis are on leave.

During the year Judith Pymer was appointed as Residential Services Manager. She has overseen the increase in staffing levels also introduced more Hi-Lo beds in an attempt to reduce the incidence of falls and injuries. There has been a significant improvement in their area.

Recently Ray McIntosh has taken over as Director of Residential and Community Services for the area. He has been introducing new ideas, which will benefit the elderly.

Building up to the 2000 Sydney Olympics our residents held their own Olympic Run around the corridors of Menzies Manor. Those present will never forget the pride and joy of the wheelchair runners as they held their handmade torch aloft. (Mention was made of this event in the accreditation of the Nursing Home congratulating the participants.) We are indebted to David Berry who arranged delivery of the City Olympic Cauldron, Val Burke, Justin Amor and their runners who completed the authenticity.

Maree Taberner, Community Liaison Officer and Hospital fundraiser, resigned in July. She has maintained a close friendly interest in the Nursing Home channelling funds to update our requirements. We wish her good luck with whatever challenge she takes up. Also congratulations to Hospital Board President Bruce Johansen being named Horsham's Citizen of the Year.

In closing I would like to thank all those who, by their contribution made the lives of the residents more enjoyable and I look forward working with you in the coming year.

Una Faux,
President.

WIMMERA BASE HOSPITAL LADIES' AUXILIARY

I have much pleasure in presenting my report of the Wimmera Base Hospital Ladies Auxiliary activities for the Year 2000-2001.

We have had another busy, happy, successful year with interesting speakers from the various Departments from the Hospital.

I feel very humble but proud to have been President in this the Auxiliary's 75th year. We celebrated this event in November with a very successful morning coffee party in the lovely shady garden of member Lesley and husband Robert McLean. Maisie Baker cut our beautiful anniversary cake made by Beverley Hammond and decorated by Muriel Conn. Because of the very dry season we held our second morning coffee party in the Conference Room at VIDA. Thank you to Dianne Morrison of 16-Plus who provided a fashion parade for both coffee mornings. These mornings raised over \$3,000.

Under the very capable management of Shirley Driscoll, and the members who work there every week, and the wonderful support of the various church groups, clubs, auxiliaries and of the public, the Opportunity Shop has raised a record amount of \$17,185 over the last 12 months. Congratulations to all members.

We were saddened by the passing of our immediate past Secretary, Rhonda Shipard, who was a member for 14 years working in the shop every week, and was for a time Shop Secretary.

During the year the Auxiliary was pleased to give: \$17,000 for the purchase of two defibrillators for the Emergency Department; \$1,100 towards the purchase of a dialysis monitor; and \$600 for a patient vital signs monitor for the Oxley Ward.

Community Liaison Officer, Maree Taberner, gave us a tour of the new Arapiles Building. Congratulations must go to all concerned. Maree has now retired and we congratulate her on all she has achieved and thank her for all the help and support she has given us and wish her every success for the future.

To the Auxiliary ladies, I thank you for your support and friendship over the last 12 months. Sincere thank to Secretary Lorna Woodhart and Treasurer Beverley Newell.

Congratulations to all the members for a very successful year.

Beverley Reynolds,
President.

Right: Member for Mallee John Forest presents Wimmera Nursing Home and Kurrajong Lodge Hostel representatives with a three year Accreditation Certificate.

Below: Commonwealth Minister for Aged Care, the Hon. Bronwyn Bishop MP presents John Krygger and Bruce Johansen with a Certificate of Accreditation for Allambi Aged Care Hostel, Dimboola Campus.

Bottom: Wimmera Community Options staff outside the new Federation Building.



“It is good to come into what is obviously a very happy place”.

(Statement from Minister for Aged Care The Hon. Bronwyn Bishop MP during her visit to Dimboola Campus)



The commitment to building a new future...



**“On 7 criteria the Health
Care Group was better
than best practice
throughout Australia”.**

(Extract from Australian Council
on Healthcare Standards
surveyors summation report)



**Above: Member for Wimmera Hugh
Delahunty and Member for Western
Province Roger Hallam present John
Krygger and Bruce Johansen with a
Victorian Flag.**

**Left: “State Of The Art” Arapiles
Building entrance.**

Staffing Profile

CHIEF EXECUTIVE

J.F. Krygger,
B.H.A., M.B.A., A.F.C.H.S.E., A.F.A.I.M., C.H.E.

VISITING MEDICAL STAFF

Anaesthetists

D.A. McG. Jinks, MB, B.S., DIPRA.C.O.G.
G.E. Wajszel, MD, A.M.C.
J.R. Williams,
MB, B.S., DCH, D.A., DR.C.O.G., F.R.A.C.G.P.

Dermatologist

P.A. Foley, M.B.B.S., M.D., F.A.C.D.
R.J. O'Keefe, MB, B.S., F.A.C.D., F.R.C.P.A.
R.D. Sinclair, M.B.B.S., F.A.C.D.
M.M. Tam, M.B.B.S., F.A.C.D.
B.J. Tate, M.B.B.S., PHD, F.A.C.D.
J. Yeatman, M.B.B.S., F.A.C.D.

Gastroenterologist

G.J. Phelps, M.B., B.S., F.R.A.C.P.

Obstetricians and Gynaecologists

E.T. Miller,
M.B.B.S., M.R.C.O.G., F.R.C.O.G., F.R.A.C.O.G.
D.M. Morris,
M.B.B.S., M.R.C.O.G., MD (BRISTOL), F.R.A.C.O.G.

Oncologist

R.H. Bond, MB, B.S., F.R.A.C.P.

Ophthalmologists

D. McKnight, M.B.B.S., F.R.A.C.O., F.R.A.C.S.
M. Toohey, M.B., B.S., F.R.A.C.O., F.R.A.C.S.

Oral Surgeon

G.G. Fowler, B.D.S.C., L.D.S., M.D.S.C., F.D.S.R.C.P.S.

Orthopaedic Surgeon

J.D. Bourke, B.MEDSCI, MBCHB, FRACS, F.A.O.A.

Otolaryngologists

H.M.P. Rundle,
MB, B.S., F.R.C.S.(ED), F.R.C.S.(ENG), F.R.A.C.S.
R.L. Thomas, M.B., B.S., F.R.A.C.S., F.R.C.S.(ENG).
A.A. Wallis, MB, B.S., F.R.A.C.S.

Pathologist

G. Humphries,
M.A.B.M.B.Ch., D.T.M. & H., DRC. PATH.FRC. PATH.
F.R.C.P.A.

Physician

E.D. Janus, MB, CHB, MD, PHD, FRACP, FRCPA.

Psychiatrist

D.P. Green,
M.B.B.S., F.R.A.N.Z.P., DIP. PSYCHOTHERAPY.
J. Little,
BSC (PSYCHOLOGY), MB, CHB (OTAGO), DIP. OBS
& FAMILY MED. TRAINING PROGRAM, F.R.A.N.Z.C.P.,
M.R.A.C.M.A.

Psychologist

M.L. Aitken,
BA (PSYCHOL), GRAD DIP VOC PSYCHOL, GRAD
DIP MENTAL HLTH SCIENCES (COG BEHAV
THERAPY).

Radiologist

M.M.K. Choong, MB, B.S., DRACR, FRACR.
A.D. Feber, MB, B.S., FRACR, DDJR.
E. Himmelfreich, MBBS, MRACR, FRACR.
P.E. James, MB, B.S., F.R.A.N.Z.C.R., MMED.
Y.K. Liu, MB, B.S., FRACS.

J. Robin, MB, B.S., DIP. ANATOMY, DIP. RA, C.R.
M. Spanger, MB, BCh, FRCR, D(D).
P.Walker, MB, CHB, C.R.C.P., F.R.C.P.C., DDU.
R.C. White, MB, B.S., F.R.A.C.R.
L. Wong Shee, M.B., CHB, D.C.R.A., F.R.A.C.R.

Surgeons

G.S.R. Kitchen, MB, B.S., F.R.A.C.S.
I.A. Campbell, MB, B.S., FRACS.

Urologist

R.J. McMullin, MB, B.S., F.R.A.C.S.

Regional Geriatricians

M.W. Giles, MB, B.S., MRCP(UK), DIP. RACOG.
J. Hurley,
MB, B.S., DOBST. RCOG, MRCP(UK), FAFRM.
A.M. Van der Knijff, MB, B.S., D.G.M.
M.V. Yates, MB, B.S., F.R.A.C.P.

Regional Supervisor for Graduate Medical Education

D.W. Leembruggen, MB, B.S., F.R.A.C.G.P.

Supervisor of Intern Training

D.L. Wilson,
MBCHB, MRCP(UK), DR COG(UK), FAMILY
PLANNING CERT(UK)

Area Medical Co-ordinator - Regional Displan

A.M. Wolff,
MB, B.S., DIPRA.C.O.G., F.R.A.C.G.P., MBA,
M.R.A.C.M.A., A.F.C.H.S.E.

Deputy Area Medical Co-ordinators - Regional Displan

P.P. Haslau,
MB, B.S., F.R.A.C.G.P. (RESIGNED 31/02/2000)
D.W. Leembruggen, MB, B.S., F.R.A.C.G.P.
M. O'Sullivan,
MB, B.S., DIPRA.C.O.G., D.A., F.R.A.C.G.P. (FROM
1/1/2000)

Medical Officers

K.L. Archer,
MBCHB, MRCP(PART 1), A.M.C., DRACOG.
A.W. Cheasley, M.B., B.S.
Y.P. Cymbalist, M.B., B.S., DIPRA.C.O.G.
C.H. Foord, MB, B.S., DIPRA.C.O.G.
R. Furlan, MB, B.S.
R.D. Grenfell, MB, B.S., DIPRA.C.O.G., M.F.H.
P.P. Haslau, M.B.B.S., F.R.A.C.G.P.
A.K. Horwood,
M.B.B.S., F.R.A.C.G.P., F.A.M.A.S., F.A.C.N.E.M.
G.M. Jenkinson, MB, B.S.
J.J. Jenkinson, M.B., B.S.
D.A. McG. Jinks, MB, B.S., DIP. RA.C.O.G.
D.W. Leembruggen, M.B.B.S., F.R.A.C.G.P.
A.C. McBain, MB, B.S., D.G.M.
G.A. O'Brien, MB, B.S., DIPOBS, RCOG.
M. O'Sullivan,
MB, B.S., DIPRA.C.O.G., D.A., F.R.A.C.G.P.
N.L. Pavlin, MB, B.S.
J. Pickering, MB, CHB, F.R.A.C.G.P.
J.R. Williams,
MB, B.S., DCH, D.A., DR.C.O.G., F.R.A.C.G.P.
D.L. Wilson,
MBCHB, MRCP(UK), DR.C.O.G.(UK), FAMILY
PLANNING CERT(UK)
G.H. Zeng, MD, A.M.C.

Dental Officers

R. Barnes, BDSC.
A. Bills, BDSC, F.R.A.C.D.S.
D.B. Bourke, BDSC.
S.F. Smith, BDSC.
B.G. Somberger, BDSC.

MEDICAL DIVISION

Director of Medical Services / Director of Accident and Emergency Department

A.M. Wolff,
MB, B.S., DIPRA.C.O.G., F.R.A.C.G.P., MBA,
M.R.A.C.M.A., A.F.C.H.S.E.

Director of Anaesthesia

G.E. Wajszel, MD, A.M.C.

Director of Intensive Care

E.D. Janus, MB, CHB, MD, PHD, FRACP, FRCPA.

Director of Surgery

G.S.R. Kitchen, M.B., B.S., FRACS.

Supervisor of Surgical Training

I.A. Campbell, MB, B.S., F.R.A.C.S.

Medical Librarian

Mrs S. Mewett, ALAA.

Clinical Risk Manager

J. Bourke,
RN, GRAD DIP CM (LSL 3700, RESIGNED 39.00)
S. Taylor,
RN, RM, BNURS., HDNS. (COMMENCED 17.00).

RESIDENT MEDICAL STAFF

Interns

| | |
|----------------|------------------|
| K. Davey | 6.8.00-22.0.00 |
| M. Varga | 6.8.00-22.0.00 |
| S. C. Woo | 6.8.00-22.0.00 |
| Y.L. Chung | 6.8.00-22.0.00 |
| R. Veljanovski | 6.8.00-22.0.00 |
| L. Couanis | 23.10.00-14.1.01 |
| W. Cheung | 23.10.00-14.1.01 |
| A. Skandarajah | 23.10.00-14.1.01 |
| W. Wilson | 23.10.00-14.1.01 |
| T.F. Fua | 23.10.00-14.1.01 |
| N. Calver | 15.1.01-25.3.01 |
| C. Bredon | 15.1.01-25.3.01 |
| D. Boulton | 15.1.01-25.3.01 |
| P. Pak | 15.1.01-25.3.01 |
| T. Chong | 15.1.01-25.3.01 |
| V. Sung | 26.3.01-3.6.01 |
| J. Brown | 26.3.01-3.6.01 |
| R. Leung | 26.3.01-3.6.01 |
| P. Dundee | 26.3.01-3.6.01 |
| G. Chew | 26.3.01-3.6.01 |
| T. Nguyen | 4.6.01-12.8.01 |
| L. Bingham | 4.6.01-12.8.01 |
| A. Wong | 4.6.01-12.8.01 |
| L. Tickell | 4.6.01-12.8.01 |
| A. Pham | 4.6.01-12.8.01 |

Surgical Registrars

M. Cullinan 31.7.00-4.2.01
J. Ragg 5.2.01-5.8.01

Senior Medical Resident
 S. Issa 12.8.99-4.2.01
 A. Rahim 5.2.91-

Senior Emergency / Medicine Resident
 N. Pavlin 31.7.01-2.2.01
 S. Issa 5.2.01-4.3.01
 M. Williams 5.3.01-5.8.01.

Obstetrics and Gynaecology Registrar
 L. Moulton 4.9.00-4.2.01.
 O. Haisken 5.3.01-5.8.01.

CLINICAL SERVICES DIVISION

Director of Clinical Services

W.A. Lewis,
 RN, RM, MHA, BAPP SC (ADV. NURS.), I.C.C., NEON
 & PAED I.C.C., FRCNA, F.A.C.N.M.

Nursing Operations Manager

K.H. Dixon,
 RN, M.B.A., ASSDIPBUS, GRAD.DIPHEALTH COUNS.,
 C.C.N.C., ADV.CERT. NURS. (RESIGNED 10.11.00).

D. McRae,
 RN, RM, CRIT.CARE CERT., GRAD.DIPCRIT.CARE,
 DIPHAD. (COMMENCED 6.11.00).

After Hours Co-ordinators

M. Heubner, RN, RM, C.C., BNURS.

J.W. Richards,
 RN, BNURS, CERT. IN MICROCOMPUTER IN
 BUSINESS SOFTWARE

B. Taylor, RN, RM.

K. Walsgott, RN, PERIOPCERT.

N.J. Kroschel,
 RN, BAPPSC (NURSING), GRAD. CERT. DIABETES ED.,
 GRAD. DIPMGT. (RESIGNED 31.12.00).

K. Taylor,
 RN, RM, ASSDIPNURS.ST.(ADMIN), FRCNA.

Admission and Discharge Co-ordinator

P. Dodson,
 RN, BNURS, HDNC, GRAD. DIP. H. MGT.

Clinical Nurse Consultant - Diabetes Educator

L. Fraser,
 RN, RM, CERTDIEB.ED.

Clinical Nurse Consultant - Infection Control

J. Spencer,
 RN, RM, CERTSTERIL & INFECT.CONTROL

Clinical Pathways Co-ordinator

J. McCabe, RN, HDNC.

Nurse Educator

P. Keyte,
 RN, RM, D.T.(N), FRCNA. (RESIGNED 8.12.00).

Chief Health Information Manager

C. Dooling, ASSOC.DIP(MRA).

Corporate Services Manager

S.L. Bell, F.C.P.A.

Engineering Services Manager

P. Crammond, DIPMECH. ENG.

Environmental Services Supervisor

D. Queale

Food Services Manager

T. Patten,
 QUAL.CHEF, ADV.CERT.HOSPITALITY STUDIES

Human Resources Manager

D.H. Pinyon, A.F.A.H.R.I

Information Technology Manager

K.M. Loughran, B.Sc., DIP. COMPSC.

Nurse Unit Manager - Emergency Department

D.N. McRae,
 RN, RM, CRIT.CARE CERT., GRAD.DIPCRIT.CARE.

DIPHAD. (TRANSFERRED TO NOM 6.11.00).

J. Karstens,
 RN, DIPMAN, A&E CERT, SPINAL COURSE CERT.
 (COMMENCED 19.3.01).

Nurse Unit Manager - Infection Control

Nurse Unit Manager - Operating Suite/Day

Procedure Unit/CSSD

P. Muszkiet,
 RN, BNURSING, CERT. STERIL & INFECT. CONTROL
 HDNC.

Nurse Unit Manager - Oxley

(Surgical/Medical/ICU)

H. Watt, RN, RM, GRAD.DIPH.MGT, M.H.MGT.

Nurse Unit Manager - Yandilla (Midwifery,

Paediatrics)

W. James, RN, RM, BNURS, IB.C.L.C.

Staff Development Coordinator

P. Williams,
 RPN, RN, MED, GRAD.DIPED, BED, DIRT, MRCNA.
 (COMMENCED 21.1.01).

Supply Manager

D. Tronssen,
 CERT.A.H.S.P.O., CERT. HOSPITAL SUPPLY MGT.

Wimmera Group Linen Services Manager

K. Duncan, B.BUS, ASA.

RESIDENTIAL AND COMMUNITY SERVICES DIVISION

Director of Residential and Community Services

R.B. McIntosh,
 RN, RPN, CH.N., RGRN, BHA, MB, AHA,
 A.C.H.S.E.F. (COMMENCED 7.12.00).

Audiologist

G. Edwards, DIPAUD(MANCHESTER).

Chief Occupational Therapist

N. Lavery, BAPPSC(OT).

Chief Physiotherapist

C. Moretti, BAPPSC(PHYT) (MAT. LEAVE 21.8.00).

K. Hopkins,
 BAPPSC(PHYT) (COMMENCED 4.9.00).

Chief Speech Pathologist

M. Eisey, BAPPSC, (SP.PATH) (MAT. LEAVE 11.6.01).

C. Esmonde,
 BAPPSC, (SP.PATH) (COMMENCED 23.5.01)

Chief Social Worker

S. Glover, B.SOC.WK.

Clinical Charge Nurse - Wimmera Nursing Home (Menzies)

A. Truohy, RN, CERTGERONICS

Clinical Charge Nurse - Wimmera Nursing Home (MAM)

J. Roberts, RN, CERTGERONICS

Community Rehabilitation Centre

A. Richards,
 RN, RM, B.H.SCI. (MGT), A.F.C.H.S.E., CERT. IN
 MICROCOMPUTER IN BUSINESS SOFTWARE

Dietitian

P. Marshman, B.Sc., GRAD.DIPDIET.

District Nursing Service

H. Torey,
 RN, ASSOC. DIP. HEALTH SCI.
 (REHAB. COUNSELLING), GRAD. DIP.

Manager, Nursing & Patient Services -

Dimboola Campus

L. Nievaart,
 RN, RM, MASTER OF NURSING, MASTER OF
 MANAGEMENT, GRAD.DIPHEALTH ADMIN,
 GRAD.DIP. FAMILY & CHILD HEALTH,
 GRAD.DIPCOMM.HEALTH, BNURS.,
 GRAD.DIP. APPSCIN, FRCNA, A.F.A.C.H.S.E.
 (RESIGNED 22.10.00).

Nurse Unit Manager Dimboola Campus

G. Carl,
 RN, BANURSING, GERONTC. CERT.,
 B.MANAGEMENT, C.S. (COMMENCED 13.11.00).

Nurse Unit Manager - Alister Hinchley Wing -

Dimboola Campus

R. Huf, RN, RM.

Podiatrist

Sandra Casey BAPPSC(POD).

Residential Services Manager

J. Pym,
 RN, B.H.S.M., CERTGERONTOLOGY, CERT.Q.A.,
 QUALITY ASSESSOR IN AGED CARE PROGRAM -
 GERONTOLOGY, QSA MEMBER.

Senior Dental Officer

A. Bills, B.D.S.C., FRAC.D.S.

Wimmera Hospice Care Co-ordinator

A. Hayes, RN, FRCNA.

Wimmera Linkages Manager

R. McIvor,
 T.P.T.C., CERT. A. (LSL 14.5.01).

B. Sherwell,
 B.A., B.S.W., DIPED. (COMMENCED 18.6.01).

ADMINISTRATIVE SERVICES DIVISION

Community Liaison Officer

M.A. Tzaberner,
 M.F.A., A.P.R.I.A.

Quality Manager/Commissioning Officer

R.J. Lardner,
 RN, RM, I.I.C.C., IW, M.H.A., B.H.S.C. (MGT), A.C.H.S.E.
 (RESIGNED 17.9.00).

Quality Manager

N. Evans,
 B. HEALTH INFORMATION MANAGEMENT
 (COMMENCED 30.10.00).

Right: Extended menu introduced for private patients.

Below: Wimmera Health Care Group's Murray to Moyne Cycle Relay Team sporting new team clothing.

Bottom: Private patients enjoy the luxury of terry towelling robe and luxury towels with the introduction of the "Welcome Bundle".



Reaping the benefits
only a community can
provide...



**“Community partners
working together to
provide a high standard
of care”.**



**Above Left: Nursing Operations
Manager Don McRae displays one of the
two new defibrillators donated by the
Wimmera Base Hospital Ladies
Auxilliary.**

**Above: The Handbury Library named to
honor the valued support of Geoff and
Helen Handbury.**

**Left: Horsham Rural City Council Meals
On Wheels Co-ordinator Jenny Hill with
volunteer Barry Ladlow preparing for a
home delivery.**

Patient Statistics

ACUTE INPATIENTS 2000/2001

| | Wimmera Health Care Group |
|-------------------------------|---------------------------|
| Number of beds | 84 |
| Admissions | 9,034 |
| Bed Days | 22,536 |
| % Occupancy | 78.07 |
| Separations | 8,990 |
| Average Length of Stay (days) | 2.51 |
| Deaths | 88 |
| Births | 359 |
| Operations | 4,052 |
| Same Day Patients | 4,299 |
| WIES 8 | 5,890 |

WIMMERA LINKAGES PROGRAM - CLIENT REFERRALS

| Local Government Area | 2001 | 2000 | 1999 |
|-----------------------|-----------|-----------|------------|
| Hindmarsh | 12 | 11 | 10 |
| Horsham Rural City | 45 | 41 | 68 |
| West Wimmera | 11 | 10 | 9 |
| Yarriambiack | 14 | 21 | 24 |
| Total | 82 | 83 | 111 |

WIMMERA LINKAGES PROGRAM - ADMISSIONS AND DISCHARGES

| | 2001 | 2000 | 1999 |
|---------------------------|------|------|------|
| Number of people accepted | 51 | 53 | 89 |
| Number of people leaving | 58 | 45 | 69 |

CARER'S CHOICE PROGRAM - CLIENT REFERRALS

| Local Government Area | 2001 | 2000 | 1999 |
|-----------------------|------------|------------|------------|
| Hindmarsh | 63 | 63 | 43 |
| Horsham Rural City | 184 | 194 | 188 |
| West Wimmera | 50 | 49 | 49 |
| Yarriambiack | 92 | 102 | 115 |
| Other | - | - | 20 |
| Total | 389 | 408 | 415 |

WIMMERA CENTRE AGAINST SEXUAL ASSAULT

| Service Type | 2001 | 2000 | 1999 |
|--|------|------|------|
| Registrations | 290 | 243 | 137 |
| Crisis Care to Recent Assault Clients | 154 | 219 | 191 |
| Individual Counselling Contacts | 897 | 764 | 646 |
| Information / Social Marketing | 301 | 572 | 511 |
| Community Education Sessions | 59 | 56 | 38 |
| Professional Education | | | |
| Community Organisation & Environment Development | 164 | 234 | 221 |

WIMMERA HOSPICE CARE

| Activity | 2001 | 2000 | 1999 |
|------------|-------|-------|-------|
| Admissions | 110 | 97 | 100 |
| Discharges | 102 | 78 | 95 |
| Contacts | 3,327 | 3,099 | 2,216 |

EMERGENCY, PARAMEDICAL AND SUPPORT SERVICES

| Occasions of Service 2000/2001 | Outpatient | Regional | Group Activities | Group Attendances | Domiciliary Visits | Inpatient | Emergency |
|---|-------------------|-----------------|-----------------------------|------------------------------|-------------------------------|------------------|------------------|
| Audiology | 1,014 | | | | | | |
| Blood Bank | | | | | | | |
| Community Rehabilitation Centre | 4,207 | | 1,269 | 9,892 | | 115 | |
| Day Centre | 916 | | 990 | 5,356 | | | |
| Dental-Horsham | 3,754 | | 4 | 17 | | 158 | |
| Dental-Dimboola (closed Nov 2000) | 404 | | | | | | |
| Dietetics | 661 | | 65 | 698 | | 1,579 | |
| District Nursing | 852 | 77 | 23 | 45 | 35,145 | 78 | |
| Domiciliary Nursing | | 135 | 18 | | 541 | 997 | |
| Emergency | | | | | | | 13,317 |
| Lactation Consultant | 85 | | | | 47 | 528 | |
| Occupational Therapy | 1300 | 245 | 34 | 204 | 323 | 1407 | 3 |
| Pharmacy (Items Issued) | 114,000 | 16,218 | | | | | |
| Physiotherapy | 3,660 | 837 | 99 | 1,023 | 46 | 3,660 | |
| Podiatry | 2,943 | 516 | 11 | 109 | 1 | 492 | |
| Social Work | 346 | 30 | 28 | 550 | 12 | 2,056 | |
| Speech Pathology | 1,079 | 832 | 6 | 47 | 0 | 529 | 0 |
| Respite for Carers | 514 | | 153 | | | | |
| ACAS | 279 | | | | | 132 | |
| Safety Link | 40 | | | 1 | | | |

SERVICE ACTIVITY AND EFFICIENCY MEASURES

| Efficiency Indicators | 2000/01 | 1999/00 | 1998/99 |
|----------------------------------|----------------|----------------|----------------|
| Untrimmed AN-DRG Weight | 0.6500 | 0.7254 | 0.8020 |
| Inpatient Costs -Acute | \$19,055,000 | \$17,625,000 | \$17,062,000 |
| - Nur: Homes | \$4,534,000 | \$4,326,000 | \$4,166,000 |
| Outpatient Costs | \$3,055,000 | \$2,050,000 | \$1,835,000 |
| Cost per Separation | \$2,188 | \$2,166 | \$2,397 |
| Cost per Inpatient Day | \$882 | \$819 | \$766 |
| Cost per Separation DRG Adjusted | \$3,258 | \$2,986 | \$2,988 |
| Cost per Outpatient Occasion | \$3000 | \$28.80 | \$28.50 |

VISITING SPECIALIST OUTPATIENT CLINICS

| | |
|--------------------|-------|
| Dermatology | 425 |
| Ear, Nose & Throat | 466 |
| Low Vision | 60 |
| Oncology | 610 |
| Ophthalmology | 1,550 |
| Orthopaedic | 1,556 |
| Gastroenterology | 225 |
| Professors | 28 |
| Urology | 1,008 |

The Finance That Enables It To Happen

ACHIEVEMENTS

- Return of \$65,000 operating surplus.
- Re-categorisation of Emergency Department.
- Increase of private patients 6%.
- Successful implementation of GST and FBT requirements.

A significant challenge during the year was to manage financial outcomes by containing patient throughput to approximate target and funding levels.

During the year it became apparent that the Health Care Group was risking financial penalty by attempting to cope with heavy demand. A plan was put in place for the last quarter of the year that was effective in slowing activity and contributed to producing a very acceptable financial result.

The extremely positive outcome has been received well after a year that began with such trepidation. Major planks of the trend towards a stable financial result were successful negotiation of Emergency Department funding and positive returns from private inpatients.

Much time has been consumed by addressing the complexities of the "Nurses Enterprise Bargaining Agreement" and protecting the Health Care Group against adverse financial flow ons.

We have been very successful in attracting extra nursing staff and have entered into protracted discussions to maintain appropriate funding during a difficult transitional period.

System changes have been implemented to deal with the new tax regime and extend to Fringe Benefit Tax implications. Whilst all Business Activity Statement requirements have been met it is planned to review processes to ensure complete compliance. An external audit of these functions may occur to report on the myriad of complex issues.

Many organisations have embraced the "electronic trading environment" and it is intended to implement an on line facility for the payment of creditors in the near future.

Business planning processes will continue to be enhanced to provide an enabling platform for continued financial success and ultimately the well being of the community at large.

WHERE THE MONEY CAME FROM

| | 2000/2001 \$1000 | 1999/2000 \$1000 | 1998/99 \$1000 |
|------------------|---------------------|---------------------|-------------------|
| Government | 31,059 | 23,633 | 20,714 |
| Patients | 4,293 | 4,373 | 4,487 |
| Private practice | 82 | 78 | 75 |
| Other | 3,451 | 2,920 | 2,646 |
| Total | 38,885 | 31,004 | 27,922 |

HOW THE MONEY WAS SPENT

| | 2000/2001 \$1000 | 1999/2000 \$1000 | 1998/99 \$1000 |
|---------------------------|---------------------|---------------------|-------------------|
| Salaries and Wages | 21,129 | 18,532 | 17,352 |
| Suppliers | 10,282 | 9,273 | 8,939 |
| Interest | 65 | 64 | 81 |
| Building and Equipment | 6,608 | 2,593 | 1,271 |
| Repayment of Borrowings | 7 | 10 | 12 |
| Total | 38,091 | 30,472 | 27,655 |
| Net Increase in cash held | 794 | 532 | 267 |

COMPARATIVE FINANCIAL RESULTS

| | 2000/2001 \$1000 | 1999/2000 \$1000 | 1998/99 \$1000 |
|--|---------------------|---------------------|-------------------|
| Total Expenses | 32,246 | 28,995 | 26,953 |
| Total Revenue | 32,311 | 28,541 | 27,209 |
| Operating Surplus (Deficit) Before Capital | 65 | (454) | 256 |
| Retained Surplus (Accumulated Deficit) | 804 | 1,049 | 1,457 |
| Total Assets | 38,015 | 31,519 | 30,308 |
| Total Liabilities | 11,650 | 10,664 | 9,462 |
| Net Assets | 26,365 | 20,855 | 20,846 |
| Total Equity | 26,365 | 20,855 | 20,846 |

REVENUE INDICATORS

| | 2000/01 | 1999/00 |
|-------------------------------|--------------------------------|---------|
| | Average Collection Days | |
| Private | 32 | 46 |
| Transport Accident Commission | 125 | 130 |
| Victorian WorkCover Authority | 40 | 60 |
| Nursing Home | 25 | 25 |

Debtors Outstanding as at 30 June 2001

| | <30 days | 31-60 days | 61-90 days | >90 days | total |
|-------------------------------|----------|------------|------------|----------|-------|
| Private | 37 | 7 | 8 | 22 | 74 |
| Transport Accident Commission | 6 | 8 | | 10 | 24 |
| Victorian WorkCover Authority | 65 | 8 | | | 73 |
| Nursing Home | 92 | | | | 92 |

MAJOR EQUIPMENT

| PURCHASES | \$ |
|-----------------------------|----------------|
| Ride On Mower | 8,036 |
| Flotation Chair x 3 | 5,205 |
| Photocopier x 2 | 10,369 |
| Minor Op/Exam Light | 1,600 |
| Hydraulic Shower Trolley | 5,600 |
| CPM Unit | 3,950 |
| Defibrillator Monitor x 2 | 16,937 |
| 3 Door Refrigerator | 2,100 |
| Stand Up Lifter | 2,995 |
| Joyce Mk III Beds x 3 | 8,589 |
| Stand Up Pixel Hoist | 2,925 |
| Invacare Stand Up Lifter | 2,800 |
| Carpetriever 28xp | 5,960 |
| Carpet Vacuum GU700A | 5,960 |
| Carpet Shampooer | 5,122 |
| Urodyn 1000 | 5,610 |
| Electro Surgical Generator | 16,910 |
| Photocopier | 2,519 |
| Recovery Trolley | 7,010 |
| Phaco Handpiece | 3,150 |
| Electric Bed x 7 | 19,986 |
| Parallel Bars | 4,600 |
| Treatment Table x 2 | 4,200 |
| Handheld Pulse Oximeter x 2 | 2,470 |
| Treatment Trolley | 2,648 |
| Lift Chair | 8,720 |
| Monitor & Video Processor | 16,800 |
| Light Source | 6,000 |
| Wall Mounted Xray | 5,651 |
| Electric Patient Lifter x 2 | 8,640 |
| Blast Chiller | 32,861 |
| Datapjector | 7,900 |
| Total | 236,605 |

Foundation

Donations to the Foundation help to build a permanent fund that will be part of the basis for future development. The interest accrued by this fund will provide for the inevitable demand for equipment, buildings and ongoing maintenance. The ultimate success, however, depends on people recognising the need to plan ahead and financially supporting the Trust. The Wimmera Base Hospital Foundation Trustees appreciate and acknowledge all donations to the Foundation by awarding the following membership titles:

Patrons

(donations of \$250,000 and above)

None to date

Benefactors

(donations of \$50,000 to \$250,000)

Mrs J. Clifford

Mrs J. Hardman

Horsham United Friendly Society

Mrs. M. Taberner

Mrs. Clifford, Mrs. Hardman and Mrs. Taberner have been awarded Benefactor status having all donated Charitable Life Insurance Policies assigned to the Foundation. The exact amount of their ultimate contribution is dependent upon life expectancy and performance of the fund.

Member

(donations of \$5,000 to \$50,000)

Van Dyk, H.W.F. & Estate J.A.C.

FOUNDATIONERS

Axa Asia Pacific Holdings

Mrs L. Barnett

Mr & Mrs E. & J. Brown

Mr R.V. Clayton

Mr & Mrs R. & A. Cramer

Mr Ern Flux

Mrs R. Gray

Mrs A. Baker

Mr K.L. Brittain

Mrs E. Brown

Commercial Hotel

Court Fines

Mr & Mrs J. & A. Freijah

Mrs L. Hal

GIFTS IN KIND

We wish to thank all those people, local business houses, media and corporations who made gifts in kind to the Wimmera Health Care Group in 2000/2001.

LIFE GOVERNORS

Dr. R. Abud

Mr. I. Anderson

Mr. R. Aumann

Mrs. M. Baker

Mrs. J. Blythe

Mr. N. Bothe

Miss. B. Boyd

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Mr. L. Moore

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Mr. K. O'Connor

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Mrs. D. Pilmore

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Mrs. H. Scott

Miss M. Smith

Miss L. Stenhouse

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Mr. P. Troeth

Prof. R. Webster

Dr. L. Wong Shee

WIMMERA HEALTH CARE GROUP

2000 / 2001 DONORS

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Allan, Mr Ian
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Anonymous, Donations
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Bedggood, Mr Alan
Bellamy, Mrs Jenny
Bennett, Mr John
Bentley, Mr and Mrs Ben
Betta Electrical
Big Spring Mount Pty Ltd
Bills, Greg
Boatman, Mrs Jill
Bord J M F M G J & D M
Bragone family
Brauer, Mrs Lilian
Breens Pet and Produce
Brittain, Mr Kerry Lloyd
Brockett, Ms Kath
Brown, Mr Earnest & Mrs Jean
Brown, Mrs Brigit
Brown, Mrs E
Bull And Mouth Hotel
Burton Mr Wayne
Bush, Mr Nick
Carr, Mrs Noelene
Carries, Mr David
Carter, Mrs Val
Catholic Womens Guild
Clayton, Mr RV
Commercial Hotel
Connarty, Miss Susan
Corner, Mrs Doris
Court Fund
Cox, Mrs R
Cramer, Mr Ronald & Mrs Alice
Croser, K & J
Cudmore, Ms Marita
Deahunty, Mr Hugh
Dellar, Kevin and Greer
Dick Wilson Motors Pty Ltd
Dougherty, Miss Connie
Dowsley, Mr Ken
Dumesny, Mrs Margaret
Dunn Mr B & Mrs D
Dunn, Mr Brian
Eagle & Family, Mr Austin
English, Ms Megan
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Feery-Richards, Mrs Angela
Florence, Mrs Theresa
Flux, Mr Em
Flynn, Mrs Kern
Freckleton, Mr Peter
Freijah Mr Joseph & Mrs Ada
French, Mr Daryl
Galagher, Mr Max & Mrs Kit
Gannon, Mr Murray
Gardner Mr Bill & Mrs Judy
Gary Howden Signs
Gasparr Mr C & Mrs R
Gebert, Mrs Yvonne
Geve Mr Des & Mrs Pam
Gill Mr L O & Mrs I
Glover, Mr John
Glover, Ms Shirley
Golder, Mrs A E
Grace, Mr Mark
Gray, Mrs R
Grimble, Mr Max
Guest, Mrs Jessie
Haiken, Dr Oliver
Hall, Miss Ula
Hall, Ms Laurel
Hallam, Mr Peter
Hancocks Sports Store
Handbury, Mr Geoff and Mrs Helen
Hanna, Mrs Val
Hardman family
Hartner, Mrs Julie
Harris, Peg
Harris, Mr Terry
Harry, Mrs Vicki-Lee
Haslau, Dr Peter
Hawkins, Mr Gerry
Hayes, Miss Anne
Heffernan, Mr Peter
Hinch, Mr Adam
Hinch, Mr Joel
Hobson, Mr G

Holeproof
Horsham Cyclery
Horsham Cycling Club
Horsham Kindergarten
Horsham Mobile Phones
Horsham Sports & Community Club
Horsham Spring Garden Festival
Horsham Traveland
Hupfield, Mr Cecil
Ingleton, Miss Nita
James, Mrs Wendy
Jinks, Mr Doug
Johansen, Mr Bruce & Mrs Joan
Johns, Mr Don M & Mrs Jo
Johnson, Mr C H
Johnson, Mr Ewen
Joyce, Mr George & Mrs Mavis
Kennett, Mr Garry
Kennett, Mr Geoff & Diane
Keyte, Mrs Shirley
King, Mr Stuart
Kitchen, Mr Graham
Koch, Mr D
Kosch, Mrs Eunice
Kotz, Mr Roger
La ffx, Mr David
Laharum Ladies Guild
Latimer, Mr John & Mrs Ros
Lavithis Bros
Lavithis Mr M & Mrs P J
Lawes, Ms Jenny
Lawrance, Mrs Carol
Leach, Mrs Teresa
Levitze, Mr Ray & Mrs Noreen
Livingston, Ms Gaye
Lowe, Ms Sheila
Luker, Mrs Beverley
Lumsden, Mrs Val
Lupus Support Group Wimmera Branch
Lynton, Mr Stan
Mackays Hourglass Jewellers
Mackley, Mrs Sharon
Magistrates Court Fund
Maloney, Mrs Alice
Mancroft, Mr Steve
Margetts, Mrs I
Maria Da Ros
Marshman, Mrs Pam
Martindale, Ms Jean
Mason, Mr Gary
McDonald, Mrs E Jill
McGennissen, FF & D M
McIlree, Mr Jack & Mrs Thea
McInnes, Mrs Susan
McIntosh, Mr Ray
McIntyre family
McIntyre, Mrs Jean
McIntyre, Mrs Lyn
McPhee, Mrs Mary
McRae, Mr Des
Meadows, Mrs Jean
Menzel (Estate) Mrs V.
Mibus, Mrs Win
Miller, Dr Eric
Miller, Mrs Gertrude
Mitton, Mr George
Molloy, Mrs E
Mosman J & E
Murray To Moyne 2001
Muszkiet, Mrs Pam
National Australia Bank
Netherway, Ms Jacqui
Netherway, Ms Nicole
Netherway, Ms Wendy
Neve, Ms Henne
Newton, Mrs Kathy
Nitschke Mr G D & Mrs B L
Nitschke, Mr Ron
Noel & Doreen Smith
Norman, Jim
Nuske, Mrs Pauline
O'Connor, Mr Brendan
O'Sullivan, Dr Mike
Oxley Unit
Paintings WBH Commission
Parker, Mrs Grace
Parkinson, Mr John & Mrs Florence
Paterson, Mr G
Paterson R W & J
Pieterse, Mrs Marion
Pietsch, Mr J & Mrs C
Pignataro, Jodie and Alan
Poon, Mr Kevin & Mrs
Potter, Mr Trent
Powercor Australia
Preusker, Mr Jeffrey
Prosthel Cancer Support Group
Prouse, Mrs Kerry
Purvis, Ms Margaret
Pyke, Mrs Prue
Quick, Mr Garreth
Quota International of the Wimmera Inc
Reid, Mrs O
Reinsma, Theo

Roberts Research Group
Robinson Mr & Mrs B C
Robson, Mr David
Rodgers, Mr Mike & Mrs Sandra
Royal Hotel
RSL Club, Horsham
Rural City of Horsham
Ryan, Mr Glenn
Sale Of Merchandise
Salisbury, Mr Phil
Sanders, Mrs R
Saxton Mr & Mrs W J & J E
Schier, Mr Jack & Mrs Ethel
Schubert Mr E & Mrs L
Schwedes, Mr Paul
Sealer, Mrs Marion
Sharrock, Mrs Leigh-Anne
Shearwood, Mr Jack & Mrs Meryl
Shelton & Lane Printers
Sherwell, Mr Barry
Smalshire Pty Ltd
Smith (Estate), Mr Lindsay
Smith (Estate), Mrs Ins Jean
Smith, Mr Ian
Smith, Mr Les
Smith, Mrs A
Smith, Mrs Mary
Snowball, Ms Lyn
Spencer, Mr Trevor
Spiral Wishing Well
Stratford, Mr G
Stutchberry Mr P & Mrs C
Tij Bysouth Pty Ltd
Tiebner, Mr Rob & Mrs Maree
Taylor, Mr Leo
Talangatuk Uniting Womens Fellowship
Tiatra Social Club
Thompson, Mrs Linda
Thomson, Mr P
Timms, Mr Sid
Todd J P & A E
Toney, Ms Helen
Townsend, Mr Mark
Trewin, Mr Campbell
Uebgang, Mr Adolph
Vecchio, Ms Caterina
Victorian Institute of Dryland Agriculture
W.H. Weight Holdings P/L
Wajszel, Dr Grazyna & Mr Pawel
Walker, Mrs Marie
Wallis, Mr Chris
Walter, Mr Robert & Mrs Elizabeth
Ward, J. & S.
White Hart Hotel
White, Ms Kath
Williams Mr S & Mrs A
Williams, Dr Roger
Wimmera Base Hospital Ladies' Auxiliary
Wimmera Base Hospital Foundation
Winfield, Mrs M
Witmitz, Mr Geoff
Witmitz, Mrs Marg
Worthy, Mrs Angela
Wratten, Mr Neil
Wright, Mr Geoffrey

A listing of Dimboola Hospital Appeal donors
(commenced 1994) will be provided in 2002.

WIMMERA HEALTH CARE GROUP

Financial Statements 2000 - 2001



Wimmera
Health Care
Group



FINANCIAL STATEMENTS

WIMMERA HEALTH CARE GROUP STATEMENT OF FINANCIAL PERFORMANCE FOR THE YEAR ENDED 30 JUNE 2001

| | | Parent Entity 2000/01 \$,000 | Parent Entity 1999/00 \$,000 | Consol. 2000/01 \$,000 | Consol. 1999/00 \$,000 |
|---|-------|---------------------------------------|---------------------------------------|------------------------------|------------------------------|
| | NOTES | | | | |
| Revenue from Ordinary Activities | 2,2a | 39,922 | 31,388 | 39,937 | 31,416 |
| Expenses From Ordinary Activities | 2b | | | | |
| Employee Entitlements | | 21,622 | 18,761 | 21,622 | 18,761 |
| Fee for Service Medical Officers | | 2,218 | 2,147 | 2,218 | 2,147 |
| Supplies and Consumables | | 2,995 | 2,791 | 2,995 | 2,791 |
| Depreciation and Amortisation | 3 | 1,579 | 1,575 | 1,579 | 1,575 |
| Other Expenses | | 5,945 | 6,280 | 5,945 | 6,287 |
| | | 34,359 | 31,554 | 34,359 | 31,561 |
| Borrowing Costs | 4 | 68 | 66 | 68 | 66 |
| Net Surplus/(Deficit) For The Year | | 5,495 | (232) | 5,510 | (211) |
| Net Increase/(Decrease) in Other Reserves | 7 | 318 | 34 | 318 | 34 |
| Total Revenues, Expenses and Valuation Adjustments Recognised Directly in Equity | | 318 | 34 | 318 | 34 |
| Total Changes in Equity Other Than Those Resulting From Changes in Contributed Capital | | 5,813 | (198) | 5,828 | (177) |

The accompanying notes form part of and should be read in conjunction with these financial statements.

FINANCIAL STATEMENTS

WIMMERA HEALTH CARE GROUP STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2001

| | | Parent Entity 2000/01 \$'000 | Parent Entity 1999/00 \$'000 | Consol. 2000/01 \$'000 | Consol. 1999/00 \$'000 |
|--------------------------------------|-------|---------------------------------------|---------------------------------------|------------------------------|------------------------------|
| | NOTES | | | | |
| ASSETS | | | | | |
| Current Assets | | | | | |
| Cash Assets | 8 | 3,388 | 2,904 | 3,406 | 2,912 |
| Receivables | 10 | 1,195 | 743 | 1,195 | 743 |
| Inventory | 12 | 306 | 345 | 306 | 345 |
| Prepayments | | 88 | 16 | 88 | 16 |
| Other Financial Assets | 11 | 1,066 | 876 | 1,066 | 876 |
| Total Current Assets | | 6,043 | 4,884 | 6,061 | 4,892 |
| Non-Current Assets | | | | | |
| Receivables | 10 | 94 | - | 94 | - |
| Property, Plant & Equipment | 13 | 30,359 | 25,288 | 30,359 | 25,288 |
| Other Financial Assets | 11 | 1,259 | 1,102 | 1,501 | 1,339 |
| Total Non-Current Assets | | 31,712 | 26,390 | 31,954 | 26,627 |
| TOTAL ASSETS | | 37,755 | 31,274 | 38,015 | 31,519 |
| LIABILITIES | | | | | |
| Current Liabilities | | | | | |
| Payables | 14 | 2,346 | 1,769 | 2,346 | 1,769 |
| Employee Entitlements | 16 | 3,058 | 2,505 | 3,058 | 2,505 |
| Interest Bearing Liabilities | 15 | 1,076 | 1,213 | 1,076 | 1,213 |
| Other | 11 | 74 | 59 | 74 | 59 |
| Total Current Liabilities | | 6,554 | 5,546 | 6,554 | 5,546 |
| Non-Current Liabilities | | | | | |
| Employee Entitlements | 16 | 2,339 | 2,507 | 2,339 | 2,507 |
| Interest Bearing Liabilities | 15 | 1,498 | 1,509 | 1,498 | 1,509 |
| Other | 11 | 1,259 | 1,102 | 1,259 | 1,102 |
| Total Non-Current Liabilities | | 5,096 | 5,118 | 5,096 | 5,118 |
| TOTAL LIABILITIES | | 11,650 | 10,664 | 11,650 | 10,664 |
| NET ASSETS | | 26,105 | 20,610 | 26,365 | 20,855 |
| EQUITY | | | | | |
| Retained Surplus | 5 | 5,736 | 559 | 5,996 | 804 |
| Reserves | 6,7 | 2,017 | 1,699 | 2,017 | 1,699 |
| Contributed Capital | 17 | 18,352 | 18,352 | 18,352 | 18,352 |
| Total Equity | 18 | 26,105 | 20,610 | 26,365 | 20,855 |

The accompanying notes form part of and should be read in conjunction with these financial statements.





FINANCIAL STATEMENTS

WIMMERA HEALTH CARE GROUP STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 30TH JUNE 2001

| | Total 2000/01 Inflows (outflows) \$,000 | Total 1999/00 Inflows (outflows) \$,000 | Consol. 2000/01 Inflows (outflows) \$,000 | Consol. 1999/00 Inflows (outflows) \$,000 |
|--|--|--|--|--|
| NOTES | | | | |
| Cash Flows from Operating Activities | | | | |
| RECEIPTS | | | | |
| Government Grants | 24,479 | 21,343 | 24,479 | 21,343 |
| Capital Grants | 6,580 | 2,290 | 6,580 | 2,290 |
| Patient Fees | 4,293 | 4,373 | 4,293 | 4,373 |
| Donations | 267 | 99 | 270 | 99 |
| Private Practice Fees | 82 | 78 | 82 | 78 |
| Other Receipts | 2,548 | 2,426 | 2,555 | 2,431 |
| PAYMENTS | | | | |
| Employee Entitlements | (21,129) | (18,532) | (21,129) | (18,532) |
| Other Payments | (10,347) | (9,330) | (10,347) | (9,337) |
| Net Cash Flows From Operating Activities | 19 6,773 | 2,747 | 6,783 | 2,745 |
| Cash Flows From Investing Activities | | | | |
| Payments for Purchase of Plant & Equipment | (6,608) | (2,593) | (6,608) | (2,593) |
| Proceeds from Sale of Plant & Equipment | 621 | 353 | 621 | 353 |
| Purchase of Investments | - | - | 5 | 37 |
| Net Cash Flows From Investing Activities | (5,987) | (2,240) | (5,982) | (2,203) |
| Cash Flows From Financing Activities | | | | |
| Repayment of Borrowings | (7) | (10) | (7) | (10) |
| Net Cash Flows (Used in) Financing Activities | (7) | (10) | (7) | (10) |
| Net Increase in Cash Held | 779 | 497 | 794 | 532 |
| Cash at 1 July | 2,789 | 2,292 | 3,034 | 2,502 |
| Cash at 30 June | 8 3,568 | 2,789 | 3,828 | 3,034 |

The accompanying notes form part of and should be read in conjunction with these financial statements.

FINANCIAL STATEMENTS

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE, 2001

NOTE 1: STATEMENT OF ACCOUNTING POLICIES

The consolidated general purpose financial statements of the Group have been prepared in accordance with the provisions of the Financial Management Act 1994. These requirements incorporate relevant accounting standards issued jointly by The Institute of Chartered Accountants in Australia and CPA Australia and other mandatory professional reporting requirements. They have been prepared on the historical cost basis whereby assets are recorded at purchase price plus costs incidental to the acquisition and do not take into account changing money values nor the current costs of non-current assets (unless specifically stated).

1.1 Rounding off

As total assets are greater than \$10 million amounts are rounded off to the nearest \$1,000.

1.2 Principles of Consolidation

The assets, liabilities, revenues and expenses of the controlled entity of the Hospital have been included at the values shown in its audited Annual Financial Statements. Any inter-entity transactions have been eliminated in consolidation. The consolidated Financial Statements include the audited Financial Statements of the following controlled entity:

- Wimmera Base Hospital Foundation.

Although the Group is the sole beneficiary of the Foundation, the funds cannot be expended without the approval of the Foundation trustees.

1.3 Receivables

Trade debtors are carried at nominal amounts due and are due for settlement within 30 days. Collectability of debts is reviewed on an ongoing basis. A provision for doubtful debts is raised where doubt as to collection exists.

1.4 Other Financial Assets

Other financial assets are valued at cost and are classified between current and non current assets based on the Hospital Board of Management's intention at balance date with respect to the timing of disposal of each investment. Interest revenue from other financial assets is brought to account when it is earned.

1.5 Depreciation

Assets with a cost in excess of \$1,000 are capitalised and depreciation has been provided on depreciable assets so as to allocate their cost or valuation over their estimated useful lives using the straight-line method. This depreciation charge is not funded by the Department of Human Services Victoria.

The following table indicates the expected useful lives of non current assets on which the depreciation charges are based.

| | |
|------------------------|----------------|
| Buildings | Up to 50 years |
| Plant and Equipment | Up to 20 years |
| Furniture and Fittings | Up to 20 years |
| Linen | Up to 6 years |

1.6 Trade and Other Creditors

These amounts represent liabilities for goods and services provided prior to the end of the financial year and which are unpaid. The normal credit terms are Nett 30 days.

1.7 Inventory

Inventories are stated in the balance sheet at the lower of cost and net realisable value. Cost is determined principally by the first-in, first-out method.

1.8 Employee Entitlements

Are based on pay rates current at balance date. Oncosts such as Workcover and superannuation are included in the calculation of leave provisions.

Long Service Leave

The provision for long service leave is determined in accordance with Accounting Standard AAS30. Generally, the entitlement under various awards becomes payable upon completion of ten years service. The proportion of long service leave estimated to be payable within the next financial year is a current liability. The balance of the provision is classified as a non-current liability measured at the present value of the estimated future cash outflow arising from employee's service to date.





FINANCIAL STATEMENTS

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE, 2001

Wages and Salaries, Annual Leave and Accrued Days Off.

Liabilities for wages and salaries, annual leave and accrued days off are recognised, and are measured as the amount unpaid at the reporting date in respect of employee's service up to that date.

1.9 Borrowing Costs

Borrowing costs include:

- interest on bank overdrafts and short-term and long-term borrowings;
- amortisation of discounts or premiums relating to borrowings;
- amortisation of ancillary costs incurred in connection with the arrangement of borrowings;
- finance charges in respect of finance leases recognised in accordance with Australian Accounting Standard AAS 17 "Accounting for Leases";
- exchange differences arising from foreign currency borrowings net of the effects of any hedge of the borrowings.

1.10 Intersegment and inter-entity transactions

Transactions between departments within the Group have been eliminated from the figures to reflect the extent of the Group's operations as a group.

1.11 Income in Advance

Revenue is recognised in accordance with AAS15 which draws a distinction between reciprocal and non-reciprocal transactions in the treatment of the contribution of assets to the entity. A reciprocal transaction is deferred and reported as Income in Advance due to the non completion of the service at reporting date. A non reciprocal transaction is recognised as revenue when the entity gains control of the transfer.

1.12 Donations

Donations for capital purposes are included in the Revenue and Expense Statement as income designated for capital purposes. Donations are brought to account when receipted.

1.13 Fund accounting

The Group operates on a fund accounting basis and maintains three funds operating, specific purpose and capital funds. The Group's Capital and Specific Purpose Fund comprise unspent capital donations and receipts from fundraising activities conducted solely in respect of these funds.

1.14 Health Services Agreement/Budget Sector and Services supported by Hospitals and Community initiatives

The activities classified as Services Supported by Health Services Agreement (HSA) are substantially funded by the Department of Human Services while Services Supported by Hospital and Community Initiatives (Non HSA) are funded by the Group's own activities or local initiatives.

1.15 Comparative Information

Where necessary the figures for the previous financial year have been reclassified to facilitate comparisons

1.16 Asset Replacement and General Reserves

Funds held for restricted purposes

Funds held for restricted purposes are used for capital replacement and restricted purposes.

1.17 Revenue Recognition

Revenues are recognised when they are earned.

FINANCIAL STATEMENTS

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE, 2001

NOTE 2 REVENUE

| | HSA | HSA | Non HSA | Non HSA | Parent Entity | Parent Entity | Consol. | Consol. |
|---|---------------|---------------|--------------|--------------|------------------|------------------|---------------|---------------|
| | 2000/01 | 1999/00 | 2000/01 | 1999/00 | 2000/01 | 1999/00 | 2000/01 | 1999/00 |
| | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 |
| Revenue from Operating Activities | | | | | | | | |
| <i>Recurrent</i> | | | | | | | | |
| Government Contributions | | | | | | | | |
| -Dept of Human Services | 24,754 | 21,375 | - | - | 24,754 | 21,375 | 24,754 | 21,375 |
| Indirect Contributions by Human Services | 402 | 510 | - | - | 402 | 510 | 402 | 510 |
| Patient Fees (refer note 2c) | 4,600 | 4,430 | - | - | 4,600 | 4,430 | 4,600 | 4,430 |
| Private Practice Fees | - | - | 82 | 78 | 82 | 78 | 82 | 78 |
| Specific Revenues | - | - | - | - | - | - | - | - |
| <i>Capital Purpose Income</i> | | | | | | | | |
| State Govt Grants | 6,211 | 2,114 | - | - | 6,211 | 2,114 | 6,211 | 2,114 |
| -Targeted Cap Wks and Equip | | | | | | | | |
| -Equip and Infrastructure Maint | 176 | 176 | - | - | 176 | 176 | 176 | 176 |
| Commonwealth Govt Cap Grants | 193 | - | - | - | 193 | - | 193 | - |
| Donations and Bequests | - | - | 267 | 99 | 267 | 99 | 270 | 99 |
| Aged Care Facilities Rententions and Interest | - | - | 135 | 133 | 135 | 133 | 135 | 133 |
| Capital Interest | - | - | 20 | - | 20 | - | 20 | - |
| <i>Other</i> | 809 | 541 | 1,317 | 1,231 | 2,126 | 1,772 | 2,126 | 1,772 |
| Sub-Total Revenue from Operating Activities | 37,145 | 29,146 | 1,821 | 1,541 | 38,966 | 30,687 | 38,969 | 30,687 |
| Revenue from Non-Operating Activities | | | | | | | | |
| Interest | - | - | 135 | 125 | 135 | 125 | 147 | 153 |
| Property Income | - | - | 200 | 223 | 200 | 223 | 200 | 223 |
| Proceeds on Sale of Non Current Assets (refer note 2d) | 621 | 353 | - | - | 621 | 353 | 621 | 353 |
| Sub-Total Revenue from Non -Operating Activities | 621 | 353 | 335 | 348 | 956 | 701 | 968 | 729 |
| Total Revenue from Ordinary Activities (refer note 2a) | 37,766 | 29,499 | 2,156 | 1,889 | 39,922 | 31,388 | 39,937 | 31,416 |

NOTE 2a: ANALYSIS OF REVENUE BY SOURCE

| | Acute Care | Aged Care | Co-Ord Care | Public Health | Other | Parent Entity | Parent Entity | Consol. | Consol. |
|---|---------------|--------------|----------------|------------------|------------|------------------|------------------|---------------|---------------|
| | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | 2000/01 | 1999/00 | 2000/01 | 1999/00 |
| | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 | \$'000 |
| Revenue from Services Supported by Health Services Agreement | | | | | | | | | |
| Government grants | | | | | | | | | |
| - Dept Human Services | 19,599 | 3,592 | 1,071 | 46 | 446 | 24,754 | 21,375 | 24,754 | 21,375 |
| Indirect contributions by Dept of Human Services - Insurance | 322 | 80 | - | - | - | 402 | 510 | 402 | 510 |
| Patient fees (note 2c) | 864 | 3,649 | 87 | - | - | 4,600 | 4,430 | 4,600 | 4,430 |
| Other Revenue | 809 | - | - | - | - | 809 | 541 | 809 | 541 |
| Sub-Total Revenue from Services Supported by Health Services Agreement | 21,594 | 7,321 | 1,158 | 46 | 446 | 30,565 | 26,856 | 30,565 | 26,856 |



FINANCIAL STATEMENTS

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE, 2001

| | Acute Care \$'000 | Aged Care \$'000 | Co-Ord Care \$'000 | Public Health \$'000 | Other \$'000 | Parent Entity 2000/01 \$'000 | Parent Entity 1999/00 \$'000 | Consol. 2000/01 \$'000 | Consol. 1999/00 \$'000 |
|--|-------------------------|------------------------|--------------------------|----------------------------|-----------------|---------------------------------------|---------------------------------------|------------------------------|------------------------------|
| Revenue from Services Supported by Hospital and Community Initiatives | | | | | | | | | |
| Laundry | - | - | - | - | 456 | 456 | 420 | 456 | 420 |
| Hostel | - | - | - | - | 803 | 803 | 660 | 803 | 660 |
| Specific Purposes | - | - | - | - | 139 | 139 | 229 | 139 | 229 |
| Property Income | - | - | - | - | 200 | 200 | 223 | 200 | 223 |
| Capital Purpose Income (note 2) | - | - | - | - | 7,002 | 7,002 | 2,522 | 7,005 | 2,522 |
| Proceeds from Sale of Non Current Assets | - | - | - | - | 621 | 621 | 353 | 621 | 353 |
| Interest | - | - | - | - | 135 | 135 | 125 | 147 | 153 |
| Other | - | - | - | - | 1 | 1 | - | 1 | - |
| Sub-Total Revenue from Services Supported by Hospital and Community Initiatives | - | - | - | - | 9,357 | 9,357 | 4,532 | 9,372 | 4,560 |
| Total Revenue from All Sources | 21,594 | 7,321 | 1,158 | 46 | 9,803 | 39,922 | 31,388 | 39,937 | 31,416 |

Indirect contributions by the Dept. of Human Services:-

Dept of Human Services makes certain payments on behalf of the Hospital. These amounts have been brought to account in determining the operating result for the year by recording them as revenue and expenses.

NOTE 2b: ANALYSIS OF EXPENSES BY SOURCE

| | Acute Care \$'000 | Aged Care \$'000 | Co-ord Care \$'000 | Public Health \$'000 | Other \$'000 | Parent Entity 2000/01 \$'000 | Parent Entity 1999/00 \$'000 | Consol. 2000/01 \$'000 | Consol. 1999/00 \$'000 |
|--|-------------------------|------------------------|--------------------------|----------------------------|-----------------|---------------------------------------|---------------------------------------|------------------------------|------------------------------|
| Services Supported by Health Services Agreement | | | | | | | | | |
| Employee Entitlements:- | | | | | | | | | |
| Salaries and Wages | 11,971 | 4,804 | 828 | 15 | 315 | 17,933 | 15,826 | 17,933 | 15,826 |
| Workcover | 158 | 158 | - | - | - | 316 | 211 | 316 | 211 |
| Superannuation | 1,176 | 314 | - | - | - | 1,490 | 1,188 | 1,490 | 1,188 |
| Long Service Leave | 617 | 33 | - | - | - | 650 | 447 | 650 | 447 |
| Fee for Service Medical Officers | 2,218 | - | - | - | - | 2,218 | 2,147 | 2,218 | 2,147 |
| Supplies & Consumables:- | | | | | | | | | |
| Drug Supplies | 715 | 97 | - | - | - | 812 | 935 | 812 | 935 |
| Med & Surg Supplies | 1,321 | 143 | 70 | - | 122 | 1,656 | 1,393 | 1,656 | 1,393 |
| Food Supplies | 174 | 268 | 2 | - | - | 444 | 386 | 444 | 386 |
| Other Expenses:- | | | | | | | | | |
| Domestic Services | 153 | 29 | 6 | - | - | 188 | 230 | 188 | 230 |
| Repairs & Maintenance | 567 | 49 | 15 | - | 6 | 637 | 509 | 637 | 509 |
| Energy Charges | 399 | 96 | 1 | - | - | 496 | 449 | 496 | 449 |
| Patient Transport | 370 | - | - | - | - | 370 | 285 | 370 | 285 |
| Administrative Expenses | 1,032 | 1,360 | 109 | 1 | 1 | 2,503 | 2,525 | 2,503 | 2,525 |
| Audit Fees | 28 | - | - | - | - | 28 | 33 | 28 | 33 |
| Bad & Doubtful Debts | 62 | - | - | - | - | 62 | 17 | 62 | 17 |
| Diagnostic Services | 656 | - | - | - | - | 656 | 606 | 656 | 606 |
| Sub-Total Expenses from Services Supported by Health Services Agreement | 21,617 | 7,351 | 1,031 | 16 | 444 | 30,459 | 27,187 | 30,459 | 27,187 |

FINANCIAL STATEMENTS

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE, 2001

| | Acute Care \$'000 | Aged Care \$'000 | Co-ord Care \$'000 | Public Health \$'000 | Other \$'000 | Parent Entity 2000/01 \$'000 | Parent Entity 1999/00 \$'000 | Consol. 2000/01 \$'000 | Consol. 1999/00 \$'000 |
|---|-------------------------|------------------------|--------------------------|----------------------------|-----------------|---------------------------------------|---------------------------------------|------------------------------|------------------------------|
| Services Supported by Hospital and Community Initiatives | | | | | | | | | |
| Employee Entitlements:- | | | | | | | | | |
| Salaries and Wages | 537 | 567 | - | - | - | 1,104 | 987 | 1,104 | 987 |
| Workcover | 6 | 5 | - | - | - | 11 | 9 | 11 | 9 |
| Superannuation | 58 | 36 | - | - | - | 94 | 81 | 94 | 81 |
| Long Service Leave | 28 | (4) | - | - | - | 24 | 12 | 24 | 12 |
| Supplies & Consumables:- | | | | | | | | | |
| Med & Surg Supplies | - | 2 | - | - | - | 2 | 2 | 2 | 2 |
| Food Supplies | - | 81 | - | - | - | 81 | 75 | 81 | 75 |
| Other Expenses:- | | | | | | | | | |
| Domestic Services | 76 | 25 | - | - | - | 101 | 97 | 101 | 97 |
| Repairs & Maintenance | 59 | 15 | - | - | - | 74 | 214 | 74 | 214 |
| Energy Charges | 116 | 37 | - | - | - | 153 | 165 | 153 | 165 |
| Administrative Expenses | 138 | 5 | - | - | - | 143 | 93 | 143 | 100 |
| Sub-Total Expenses from Services Supported by Hospital and Community Initiatives | 1,018 | 769 | - | - | - | 1,787 | 1,735 | 1,787 | 1,742 |
| Dep'n and Amortisation (refer note 3) | 1,113 | 139 | - | - | 327 | 1,579 | 1,575 | 1,579 | 1,575 |
| Borrowing Costs (refer note 4) | 2 | - | - | - | 66 | 68 | 66 | 68 | 66 |
| Specific Expenses | - | - | - | - | - | - | 148 | - | 148 |
| Written Down Value of Assets Sold (refer note 2d) | 534 | - | - | - | - | 534 | 909 | 534 | 909 |
| Total Expenses from Ordinary Activities | 24,284 | 8,259 | 1,031 | 16 | 837 | 34,427 | 31,620 | 34,427 | 31,627 |

The activities classified as Services Supported by Health Services Agreement (HSA) are substantially funded by the Department of Human Services while Services Supported by Hospital and Community Initiatives (Non HSA) are funded by the Group's own activities or local initiatives.

NOTE 2c: PATIENT FEES

| | Parent Entity Patient Fees Raised | | Parent Entity Patient Fees Receivable | |
|--|--------------------------------------|-------------------|--|-----------------------------|
| | 2000/01 \$'000 | 1999/00 \$'000 | as at 30/06/01 \$'000 | as at 30/06/00 \$'000 |
| Acute: | | | | |
| - Inpatients | 822 | 594 | 171 | 80 |
| - Outpatients | 42 | 45 | 8 | 9 |
| Aged: | | | | |
| - Nursing Home | 3,550 | 3,552 | 92 | 72 |
| - Other | 99 | 135 | 20 | 12 |
| Co-Ordinated Care | 87 | 104 | - | - |
| | <u>4,600</u> | <u>4,430</u> | <u>291</u> | <u>173</u> |
| | | | 291 | 173 |
| Less: Provision for Doubtful Debts | | | 36 | 9 |
| Net Patient Fees Receivable | | | <u>255</u> | <u>164</u> |
| Commonwealth Nursing Home and Hostel inpatient benefits are included in Patient Fees. The Hospital charges fees in accordance with the Dept. of Human Services directives. | | | | |
| Bad and Doubtful Debts | | | | |
| -Acute | | | 32 | 9 |
| -Aged | | | 4 | - |
| Bad and Doubtful Debts | | | <u>36</u> | <u>9</u> |



FINANCIAL STATEMENTS

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE, 2001

NOTE 2d: SALE OF NON CURRENT ASSETS

During the reporting period the Hospital sold buildings, motor vehicles and plant and equipment.

| | Total 2000/01 \$'000 | Total 1999/00 \$'000 | Consol. 2000/01 \$'000 | Consol. 1999/00 \$'000 |
|---|----------------------------|----------------------------|------------------------------|------------------------------|
| Buildings | | | | |
| Proceeds from Disposals | 129 | - | 129 | - |
| Less: Written Down Value of Assets Sold | (114) | (667) | (114) | (667) |
| Motor Vehicles | | | | |
| Proceeds from Disposals | 492 | 353 | 492 | 353 |
| Less: Written Down Value of Assets Sold | (387) | (242) | (387) | (242) |
| Plant and Equipment | | | | |
| Proceeds from Disposals | - | - | - | - |
| Less: Written Down Value of Assets Sold | (33) | - | (33) | - |
| Net Expenditure from Disposal of Physical Assets | 87 | (556) | 87 | (556) |

NOTE 2e: ANALYSIS OF EXPENSES BY BUSINESS UNITS FOR SERVICES SUPPORTED BY HOSPITAL AND COMMUNITY INITIATIVES

| | Parent Entity 2000/01 \$'000 | Parent Entity 1999/00 \$'000 | Consol. 2000/01 \$'000 | Consol. 1999/00 \$'000 |
|--|---------------------------------------|---------------------------------------|------------------------------|------------------------------|
| Laundry | 902 | 796 | 902 | 796 |
| Hostel | 772 | 758 | 772 | 758 |
| Property Expenses | 26 | 9 | 26 | 16 |
| Other Specific Purpose Services | | | | |
| Capital Replacement and Special Programs | 87 | 239 | 87 | 239 |
| Dep'n and Amortisation (refer note 3) | 327 | 323 | 327 | 323 |
| Written Down Value of Assets (refer note 2d) | 534 | 909 | 534 | 909 |
| Specific Expenses | - | 148 | - | 148 |
| | 2,648 | 3,182 | 2,648 | 3,189 |

NOTE 2g: SPECIFIC REVENUES AND EXPENSES

| | Parent Entity 2000/01 \$'000 | Parent Entity 1999/00 \$'000 | Consol. 2000/01 \$'000 | Consol. 1999/00 \$'000 |
|-------------------------------------|---------------------------------------|---------------------------------------|------------------------------|------------------------------|
| Expenditure: | | | | |
| Workcover Adjustment | - | 133 | - | 133 |
| Linen Adjustment | - | 188 | - | 188 |
| | - | 321 | - | 321 |
| Income: | | | | |
| Radiology Rental for Previous Years | - | 173 | - | 173 |
| | - | 173 | - | 173 |
| Total | - | 148 | - | 148 |

NOTE 3: DEPRECIATION EXPENSE

| | Parent Entity 2000/01 \$'000 | Parent Entity 1999/00 \$'000 | Consol. 2000/01 \$'000 | Consol. 1999/00 \$'000 |
|--|---------------------------------------|---------------------------------------|------------------------------|------------------------------|
| Buildings | 714 | 740 | 714 | 740 |
| Plant and Equipment | 701 | 683 | 701 | 683 |
| Linen | 122 | 112 | 122 | 112 |
| Furniture and Fittings | 42 | 40 | 42 | 40 |
| Total | 1,579 | 1,575 | 1,579 | 1,575 |
| Allocation of Depreciation/Amortisation: | | | | |
| Services Supported by Health Services Agreement | 1,252 | 1,252 | 1,252 | 1,252 |
| Services supported by Hospital and Community Initiatives | 327 | 323 | 327 | 323 |
| | 1,579 | 1,575 | 1,579 | 1,575 |

FINANCIAL STATEMENTS

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE, 2001

NOTE 4: BORROWING COSTS

| | Parent Entity 2000/01 \$'000 | Parent Entity 1999/00 \$'000 | Consol. 2000/01 \$'000 | Consol. 1999/00 \$'000 |
|-----------------------------------|---------------------------------------|---------------------------------------|------------------------------|------------------------------|
| Interest on Short Term Borrowings | 2 | 1 | 2 | 1 |
| Interest on Long Term Borrowings | 66 | 65 | 66 | 65 |
| | <u>68</u> | <u>66</u> | <u>68</u> | <u>66</u> |

NOTE 5: RETAINED SURPLUS

| | Parent Entity 2000/01 \$'000 | Parent Entity 1999/00 \$'000 | Consol. 2000/01 \$'000 | Consol. 1999/00 \$'000 |
|--|---------------------------------------|---------------------------------------|------------------------------|------------------------------|
| Retained Surplus at the Beginning of the Reporting Period | 559 | 825 | 804 | 1,049 |
| Net Surplus/(Deficit) for the year | 5,495 | (232) | 5,510 | (211) |
| Transfers to and from Reserves | (318) | (34) | (318) | (34) |
| Retained Surplus at the Reporting Date | <u>5,736</u> | <u>559</u> | <u>5,996</u> | <u>804</u> |

NOTE 6: ASSET REVALUATION RESERVE

| | Parent Entity 2000/01 \$'000 | Parent Entity 1999/00 \$'000 | Consol. 2000/01 \$'000 | Consol. 1999/00 \$'000 |
|--|---------------------------------------|---------------------------------------|------------------------------|------------------------------|
| Asset Revaluation at the Beginning of the Reporting Period | 265 | 265 | 265 | 265 |
| Increase (Decrease) Recognised in the Statement of Financial Performance on the Revaluation of Assets | - | - | - | - |
| Asset Revaluation Reserve at the Reporting Date | <u>265</u> | <u>265</u> | <u>265</u> | <u>265</u> |

NOTE 7: OTHER RESERVES

| | Parent Entity 2000/01 \$'000 | Parent Entity 1999/00 \$'000 | Consol. 2000/01 \$'000 | Consol. 1999/00 \$'000 |
|--|---------------------------------------|---------------------------------------|------------------------------|------------------------------|
| Special Purpose Reserve | | | | |
| Special Purpose Reserve at the Beginning of the Reporting Period | 1,434 | 1,400 | 1,434 | 1,400 |
| Transfer to and from Special Purpose Reserve | 318 | 34 | 318 | 34 |
| Special Purpose Reserve at the Reporting Date | <u>1,752</u> | <u>1,434</u> | <u>1,752</u> | <u>1,434</u> |

NOTE 8: RECONCILIATION OF CASH

For the purposes of the statement of cash flows, the Group considers cash to include cash on hand and in banks and investments in money market instruments excluding monies held in trust. Cash at the end of the reporting period as shown in the statement of cash flows is reconciled to the related items in the statement of financial positions as follows:

| | Parent Entity 2000/01 \$'000 | Parent Entity 1999/00 \$'000 | Consol. 2000/01 \$'000 | Consol. 1999/00 \$'000 |
|---------------------------------|---------------------------------------|---------------------------------------|------------------------------|------------------------------|
| CASH ON HAND | | | | |
| Financial Institutions | 3,388 | 2,904 | 3,406 | 2,912 |
| Interest Bearing Liabilities | (812) | (932) | (812) | (932) |
| DEPOSITS AT CALL | | | | |
| Financial Institutions | 992 | 817 | 1,234 | 1,054 |
| Cash at end of reporting period | <u>3,568</u> | <u>2,789</u> | <u>3,828</u> | <u>3,034</u> |



FINANCIAL STATEMENTS

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE, 2001

NOTE 9: FINANCIAL INSTRUMENTS

The Group's exposure to interest rate risk which is the risk that a financial instruments value will fluctuate as a result of changes in market interest rates and the effective average interest rates on classes of financial assets and financial liabilities, is as follows:-

Interest Rate Exposure as at 30/6/2001

| | Floating Interest Rate \$'000 | 1 Year or Less \$'000 | Fixed Interest Rate Maturing 1 to 5 Years \$'000 | Over 5 Years \$'000 | Non Interest Bearing \$'000 | Parent Entity 2000/01 \$'000 | Consol. 2000/01 \$'000 |
|--|--|-----------------------------|---|---------------------------|--------------------------------------|---------------------------------------|------------------------------|
| Financial Assets | | | | | | | |
| Cash | 3,388 | - | - | - | - | 3,388 | 3,406 |
| Trade Debtors | - | - | - | - | 1,034 | 1,034 | 1,034 |
| Other Receivables | - | - | - | - | 255 | 255 | 255 |
| Other Financial Assets | 992 | - | - | - | - | 992 | 1,234 |
| Total Financial Assets | 4,380 | - | - | - | 1,289 | 5,669 | 5,929 |
| Financial Liabilities | | | | | | | |
| Trade Creditors and Accruals | - | - | - | - | 2,256 | 2,256 | 2,256 |
| Other Financial Liabilities | 812 | 13 | 60 | 689 | 1,000 | 2,574 | 2,574 |
| Total Financial Liabilities | 812 | 13 | 60 | 689 | 3,256 | 4,830 | 4,830 |
| Net Financial Assets | 3,568 | (13) | (60) | (689) | (1,967) | 839 | 1,099 |
| Weighted Average Interest Rate = fin'l assets | 6.29% | | | | | | |
| Weighted Average Interest Rate = fin'l Liabilities | 8.59% | 8.25% | 8.25% | 8.25% | | | |

Interest Rate Exposure as at 30/6/2000

| | Floating Interest Rate \$'000 | 1 Year or Less \$'000 | Fixed Interest Rate Maturing 1 to 5 Years \$'000 | Over 5 Years \$'000 | Non Interest Bearing \$'000 | Parent Entity 1999/00 \$'000 | Consol. 1999/00 \$'000 |
|--|--|-----------------------------|---|---------------------------|--------------------------------------|---------------------------------------|------------------------------|
| Financial Assets | | | | | | | |
| Cash | 2,904 | - | - | - | - | 2,904 | 2,904 |
| Trade Debtors | - | - | - | - | 559 | 559 | 559 |
| Other Receivables | - | - | - | - | 184 | 184 | 184 |
| Other Financial Assets | 817 | - | - | - | - | 817 | 1,054 |
| Total Financial Assets | 3,721 | - | - | - | 743 | 4,464 | 4,701 |
| Financial Liabilities | | | | | | | |
| Trade Creditors and Accruals | - | 18 | - | - | 1,668 | 1,686 | 1,686 |
| Other Financial Liabilities | 932 | 13 | 62 | 697 | 1,000 | 2,704 | 2,704 |
| Total Financial Liabilities | 932 | 31 | 62 | 697 | 2,668 | 4,390 | 4,390 |
| Net Financial Assets | 2,789 | (31) | (62) | (697) | (1,925) | 74 | 311 |
| Weighted Average Interest Rate = fin'l assets | 5.12% | | | | | | |
| Weighted Average Interest Rate = fin'l Liabilities | 8.35% | 8.25% | 8.25% | 8.25% | | | |

Credit Risk

The maximum exposure to credit risk, excluding the value of any collateral or other security, at balance date to recognised financial assets is the carrying amount, net of any provisions for doubtful debts, as disclosed in the balance sheet and notes. The Group does not have any material credit risk exposure.

FINANCIAL STATEMENTS

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE, 2001

| | Parent Entity Book Value 2000/01 \$'000 | Parent Entity Net Market Value 2000/01 \$'000 | Parent Entity Book Value 1999/00 \$'000 | Parent Entity Net Market Value 1999/00 \$'000 | Consol. Book Value 2000/01 \$'000 | Consol. Market Value 2000/01 \$'000 |
|------------------------------------|--|---|--|---|---|---|
| Market Value | | | | | | |
| Financial Assets | | | | | | |
| Cash | 3,388 | 3,388 | 2,904 | 2,904 | 3,406 | 3,406 |
| Trade Debtors | 1,034 | 1,034 | 559 | 559 | 1,034 | 1,034 |
| Other Receivables | 255 | 255 | 184 | 184 | 255 | 255 |
| Other Financial Assets | 817 | 817 | 817 | 817 | 1,234 | 1,234 |
| Total Financial Assets | 5,494 | 5,494 | 4,464 | 4,464 | 5,929 | 5,929 |
| Financial Liabilities | | | | | | |
| Trade Creditors and Accrual | 2,256 | 2,256 | 1,686 | 1,686 | 2,256 | 2,256 |
| Other Financial Liabilities | 2,574 | 2,574 | 2,704 | 2,704 | 2,574 | 2,574 |
| Total Financial Liabilities | 4,830 | 4,830 | 4,390 | 4,390 | 4,830 | 4,830 |

Net market values of financial instruments are determined on the following bases:

i Cash, deposit investments, cash equivalents and non-interest bearing financial assets and liabilities (trade debtors, other receivables, trade creditors and advances) are valued at cost which approximates net market value. Managed investments are valued at cost which approximates net market value.

ii Borrowings amounts are based on the present value of expected future cash flows discounted at current market interest rates quoted for trade Treasury Corporation of Victoria.

NOTE 10: RECEIVABLES

| | Parent Entity 2000/01 \$'000 | Parent Entity 1999/00 \$'000 | Consol. 2000/01 \$'000 | Consol. 1999/00 \$'000 |
|--------------------------------------|---------------------------------------|---------------------------------------|------------------------------|------------------------------|
| CURRENT | | | | |
| Patient Fees | 291 | 193 | 291 | 193 |
| Trade Debtors | 966 | 567 | 966 | 567 |
| TOTAL | 1,257 | 760 | 1,257 | 760 |
| Less Provision for Doubtful Debts | | | | |
| -Patient Fees | 36 | 9 | 36 | 9 |
| -Trade Debtors | 26 | 8 | 26 | 8 |
| | 62 | 17 | 62 | 17 |
| TOTAL CURRENT RECEIVABLES | 1,195 | 743 | 1,195 | 743 |
| NON CURRENT | | | | |
| Accrued Revenue | | | | |
| - Dept of Human Services | 94 | - | 94 | - |
| TOTAL NON CURRENT RECEIVABLES | 94 | - | 94 | - |
| Bad and Doubtful Debts | | | | |
| -Patient Fees | 36 | 9 | 36 | 9 |
| -Trade Debtors | 26 | 8 | 26 | 8 |
| | 62 | 17 | 62 | 17 |

NOTE 11: OTHER FINANCIAL ASSETS

| | Operating Fund \$'000 | Parent Entity 2000/01 \$'000 | Parent Entity 1999/00 \$'000 | Consol. 2000/01 \$'000 | Consol. 1999/00 \$'000 |
|--------------------------------------|-----------------------------|---------------------------------------|---------------------------------------|------------------------------|------------------------------|
| Current | | | | | |
| Other Financial Assets | | | | | |
| - Term Deposits at Banks | 992 | 992 | 817 | 992 | 817 |
| Money Held in Trust (refer note 11a) | 74 | 74 | 59 | 74 | 59 |
| | 1,066 | 1,066 | 876 | 1,066 | 876 |
| Non Current | | | | | |
| Other Financial Assets | | | | | |
| - Unit Trusts in Managed Funds | - | - | - | 242 | 237 |
| Money Held in Trust (refer note 11a) | 1,259 | 1,259 | 1,102 | 1,259 | 1,102 |
| | 1,259 | 1,259 | 1,102 | 1,501 | 1,339 |
| | 2,325 | 2,325 | 1,978 | 2,567 | 2,215 |



FINANCIAL STATEMENTS

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE, 2001

Analysed as follows:

Current

Aust Dollars Term Deposits

Non Current

Unit Trusts

TOTAL

| Parent Entity 2000/01 \$'000 | Parent Entity 1999/00 \$'000 | Consol. 2000/01 \$'000 | Consol. 1999/00 \$'000 |
|---------------------------------------|---------------------------------------|------------------------------|------------------------------|
| 2,325 | 1,978 | 2325 | 1978 |
| - | - | 242 | 237 |
| <u>2,325</u> | <u>1,978</u> | <u>2,567</u> | <u>2,215</u> |

Reconciliations of the carrying amounts of each class of non-current other financial assets at the beginning and end of the current and previous financial year are set out as below.

| | Shares \$'000 | Aust. Dollar Term Deposits \$'000 | Total \$'000 |
|----------------------------------|------------------|---|-----------------|
| 2001 | | | |
| Carrying amount at start of year | 237 | 1,978 | 2,215 |
| Additions | 5 | 347 | 352 |
| Carrying amount at end of year | <u>242</u> | <u>2,325</u> | <u>2,567</u> |
| 2000 | | | |
| Carrying amount at start of year | - | 1,275 | 1,275 |
| Additions | 237 | 703 | 940 |
| Carrying amount at end of year | <u>237</u> | <u>1,978</u> | <u>2,215</u> |

NOTE 11a: PATIENT MONIES HELD IN TRUST

Current

Deferred Revenue - Non - Refundable Entrance Fees

| Parent Entity 2000/01 \$'000 | Parent Entity 1999/00 \$'000 | Consol. 2000/01 \$'000 | Consol. 1999/00 \$'000 |
|---------------------------------------|---------------------------------------|------------------------------|------------------------------|
| 74 | 59 | 74 | 59 |

Non Current

Deferred Revenue - Non - Refundable Entrance Fees

Refundable Entrance Fees

Total

| | | | |
|--------------|--------------|--------------|--------------|
| 188 | 126 | 188 | 126 |
| 1,071 | 976 | 1,071 | 976 |
| <u>1,259</u> | <u>1,102</u> | <u>1,259</u> | <u>1,102</u> |
| <u>1,333</u> | <u>1,161</u> | <u>1,333</u> | <u>1,161</u> |

Represented by:

Cash Assets

Other Financial Assets

| | | | |
|--------------|--------------|--------------|--------------|
| 533 | 361 | 533 | 361 |
| 800 | 800 | 800 | 800 |
| <u>1,333</u> | <u>1,161</u> | <u>1,333</u> | <u>1,161</u> |

Non - refundable entrance fees are patient monies held in trust for residents of Kurrajong Lodge and the Wimmera Nursing Home who pay an ingoing fee which is apportioned at a rate prescribed at the time of entry, each six months over 5 years. The current charge for new residents is \$1300 every six months or part thereof. The balance which is referred to as refundable entrance fees is repayable without interest within two months from when the resident is discharged from the aged care facility.

NOTE 12: INVENTORY

Pharmaceuticals
Catering Supplies
Housekeeping Supplies
Medical and Surgical Lines
Linen
Miscellaneous

| Parent Entity 2000/01 \$'000 | Parent Entity 1999/00 \$'000 | Consol. 2000/01 \$'000 | Consol. 1999/00 \$'000 |
|---------------------------------------|---------------------------------------|------------------------------|------------------------------|
| 107 | 108 | 107 | 108 |
| 18 | 13 | 18 | 13 |
| 10 | 12 | 10 | 12 |
| 91 | 109 | 91 | 109 |
| 58 | 82 | 58 | 82 |
| 22 | 21 | 22 | 21 |
| <u>306</u> | <u>345</u> | <u>306</u> | <u>345</u> |

FINANCIAL STATEMENTS

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE, 2001

NOTE 13: PROPERTY, PLANT & EQUIPMENT

| | Parent Entity 2000/01 \$'000 | Parent Entity 1999/00 \$'000 | Consol. 2000/01 \$'000 | Consol. 1999/00 \$'000 |
|-------------------------------|---------------------------------------|---------------------------------------|------------------------------|------------------------------|
| AT COST | | | | |
| Assets Under Construction | 2,419 | 1,551 | 2,419 | 1,551 |
| Plant and Equipment | | | | |
| - Plant | 939 | 936 | 939 | 936 |
| Less Accumulated Depreciation | (851) | (827) | (851) | (827) |
| - Transport | 88 | 109 | 88 | 109 |
| Less Accumulated Depreciation | 958 | 1,025 | 958 | 1,025 |
| - Major Medical | (318) | (392) | (318) | (392) |
| Less Accumulated Depreciation | 640 | 633 | 640 | 633 |
| - Computers and Communication | 3,028 | 2,925 | 3,028 | 2,925 |
| Less Accumulated Depreciation | (1,677) | (1,492) | (1,677) | (1,492) |
| - Other Equipment | 1,351 | 1,433 | 1,351 | 1,433 |
| Less Accumulated Depreciation | 1,118 | 2,253 | 1,118 | 2,253 |
| Furniture and Fittings | (721) | (1,785) | (721) | (1,785) |
| Less Accumulated Depreciation | 397 | 468 | 397 | 468 |
| Linen | 1,146 | 784 | 1,146 | 784 |
| Less Accumulated Depreciation | (637) | (258) | (637) | (258) |
| | 509 | 526 | 509 | 526 |
| | 711 | 633 | 711 | 633 |
| | (298) | (280) | (298) | (280) |
| | 413 | 353 | 413 | 353 |
| | 733 | 674 | 733 | 674 |
| | (433) | (368) | (433) | (368) |
| | 300 | 306 | 300 | 306 |
| | 6,117 | 5,379 | 6,117 | 5,379 |
| TOTAL AT COST | | | | |
| AT VALUATION | | | | |
| Freehold Land | 1,730 | 1,730 | 1,730 | 1,730 |
| Buildings | 23,931 | 18,919 | 23,931 | 18,919 |
| Less Accumulated Depreciation | (1,419) | (740) | (1,419) | (740) |
| | 22,512 | 18,179 | 22,512 | 18,179 |
| TOTAL AT VALUATION | 24,242 | 19,909 | 24,242 | 19,909 |
| GRAND TOTAL | 30,359 | 25,288 | 30,359 | 25,288 |

Land and buildings owned and controlled by the Group were revalued on June 30, 1999, based on valuations by B. N. McKinnon AAPI, Certified Practising Valuer. Land was valued at market value and buildings at replacement cost based on existing use. Reconciliations of the carrying amounts of each class of land, buildings, plant and equipment and communications at the beginning and end of the current and previous financial year are set out below.

| | Linen \$'000 | F/Hold Land \$'000 | Buildings \$'000 | Plant & Equip \$'000 | Furn & Fittings \$'000 | Total \$'000 |
|----------------------------------|-----------------|--------------------------|---------------------|----------------------------|------------------------------|-----------------|
| 2001 | | | | | | |
| Carrying amount at start of year | 306 | 1,730 | 19,730 | 3,169 | 353 | 25,288 |
| Additions | 116 | - | 6,029 | 937 | 102 | 7,184 |
| Disposals | - | - | 114 | 387 | 33 | 534 |
| Depreciation Expense (note 3) | 122 | - | 714 | 701 | 42 | 1,579 |
| Carrying amount at end of year | 300 | 1,730 | 24,931 | 3,018 | 380 | 30,359 |
| 2000 | | | | | | |
| Carrying amount at start of year | 674 | 1,713 | 19,468 | 2,980 | 388 | 25,223 |
| Additions | - | 17 | 1,544 | 872 | 5 | 2,438 |
| Disposals | 256 | - | 542 | - | - | 798 |
| Depreciation Expense (note 3) | 112 | - | 740 | 683 | 40 | 1,575 |
| Carrying amount at end of year | 306 | 1,730 | 19,730 | 3,169 | 353 | 25,288 |



FINANCIAL STATEMENTS

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE, 2001

NOTE 14: PAYABLES

| | Parent Entity 2000/01 \$'000 | Parent Entity 1999/00 \$'000 | Consol. 2000/01 \$'000 | Consol. 1999/00 \$'000 |
|------------------|---------------------------------------|---------------------------------------|------------------------------|------------------------------|
| Trade Creditors | 2,256 | 1,668 | 2,256 | 1,668 |
| Accrued Expenses | 90 | 101 | 90 | 101 |
| Total | 2,346 | 1,769 | 2,346 | 1,769 |

NOTE 15: INTEREST BEARING LIABILITIES

| | Parent Entity 2000/01 \$'000 | Parent Entity 1999/00 \$'000 | Consol. 2000/01 \$'000 | Consol. 1999/00 \$'000 |
|---|---------------------------------------|---------------------------------------|------------------------------|------------------------------|
| Current | | | | |
| Bank Overdraft | 812 | 932 | 812 | 932 |
| Australian Dollar Borrowings: | | | | |
| Secured Business Loan | 14 | 13 | 14 | 13 |
| Unsecured Loan from DHS | 250 | 250 | 250 | 250 |
| Hire Purchase Liability | - | 18 | - | 18 |
| | 1,076 | 1,213 | 1,076 | 1,213 |
| Non Current | | | | |
| Australian Dollar Borrowings: | | | | |
| Secured Business Loan | 748 | 759 | 748 | 759 |
| Unsecured Loan from DHS | 750 | 750 | 750 | 750 |
| | 1,498 | 1,509 | 1,498 | 1,509 |
| Total Interest Bearing liabilities | 2,574 | 2,722 | 2,574 | 2,722 |

The business loan is secured by a charge over land and buildings held by the National Australia Bank.

Borrowing costs of the Hospital incurred during the year are accounted for as follows;

Amount of borrowing costs recognised as expenses \$66,000. The bank overdraft is secured by the National Australia

Bank holding the following titles: Hospital grounds and 3 Arnot St.

An unused credit facility of \$15,000 in the form of an overdraft exists for the Linen Service and a \$1,600,000 overdraft facility exists for the Wimmera Health Care Group with the National Australia Bank.

NOTE 16: EMPLOYEE ENTITLEMENTS

| | Parent Entity 2000/01 \$'000 | Parent Entity 1999/00 \$'000 | Consol. 2000/01 \$'000 | Consol. 1999/00 \$'000 |
|--|---------------------------------------|---------------------------------------|------------------------------|------------------------------|
| Current: | | | | |
| Annual Leave | 1,707 | 1,590 | 1,707 | 1,590 |
| Accrued Days Off | 40 | 18 | 40 | 18 |
| Long Service Leave* | 604 | 342 | 604 | 342 |
| Salaries and Wages | 707 | 555 | 707 | 555 |
| | 3,058 | 2,505 | 3,058 | 2,505 |
| Non-Current: | | | | |
| Long Service Leave* | 2,339 | 2,507 | 2,339 | 2,507 |
| | 5,397 | 5,012 | 5,397 | 5,012 |
| Movement in Long Service Leave: | | | | |
| Balance July 1, 2000 | 2,850 | 2,694 | 2,850 | 2,694 |
| Provision made during the year | 672 | 498 | 672 | 498 |
| Settlement made during the year | (579) | (342) | (579) | (342) |
| Balance June 30, 2001 | 2,943 | 2,850 | 2,943 | 2,850 |

*The following assumptions were adopted in measuring present value;

(a) An inflation factor of 4.0%

(b) Discount rates between 4.89% and 6.16% were used to determine present value

(c) WorkCover and Superannuation On-costs of 10%.

FINANCIAL STATEMENTS

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE, 2001

NOTE 17: CONTRIBUTED CAPITAL

| | Parent Entity 2000/01 \$'000 | Parent Entity 1999/00 \$'000 | Consol. 2000/01 \$'000 | Consol. 1999/00 \$'000 |
|--|---------------------------------------|---------------------------------------|------------------------------|------------------------------|
| Contributed capital at the beginning of the reporting period | 18,352 | 18,352 | 18,352 | 18,352 |
| Contributed Capital at the Reporting Date | 18,352 | 18,352 | 18,352 | 18,352 |

NOTE 18: EQUITY

| | Parent Entity 2000/01 \$'000 | Parent Entity 1999/00 \$'000 | Consol. 2000/01 \$'000 | Consol. 1999/00 \$'000 |
|--|---------------------------------------|---------------------------------------|------------------------------|------------------------------|
| Balance at Beginning of Reporting Period | 20,610 | 20,842 | 20,855 | 21,066 |
| Total Changes in Equity Recognised in the Statement of Financial Performance | 5,495 | (232) | 5,510 | (211) |
| Total Equity at the Reporting Date | 26,105 | 20,610 | 26,365 | 20,855 |

NOTE 19: RECONCILIATION OF NET CASH FROM OPERATING ACTIVITIES TO OPERATING RESULT

| | Parent Entity 2000/01 \$'000 | Parent Entity 1999/00 \$'000 | Consol. 2000/01 \$'000 | Consol. 1999/00 \$'000 |
|--|---------------------------------------|---------------------------------------|------------------------------|------------------------------|
| Entity surplus (deficit) for the year | 5,495 | (232) | 5,510 | (211) |
| NON-CASH MOVEMENTS | | | | |
| Depreciation | 1,579 | 1,575 | 1,579 | 1,575 |
| (Increase)/Decrease in Receivables | (546) | (57) | (546) | (57) |
| (Increase)/Decrease in Inventory | 39 | 86 | 39 | 86 |
| (Increase)/Decrease in Prepaid Expenditure | (72) | 6 | (72) | 6 |
| Increase/(Decrease) in Payables | (8) | 483 | (8) | 483 |
| Increase/(Decrease) in Accrued Expenses | (11) | (66) | (11) | (66) |
| Increase/(Decrease) in Provision for Employee Entitlements | 384 | 396 | 384 | 396 |
| (Increase) in Unit Trusts | - | - | (5) | (23) |
| Profit on Sale of Assets | (87) | 556 | (87) | 556 |
| Net Cash from/(used in) Operating Activities | 6,773 | 2,747 | 6,783 | 2,745 |

NOTE 20: COMMITMENTS AND CONTINGENT LIABILITIES

At balance date the Group has made a capital commitment to the following project:-

| | Parent Entity 2000/01 \$'000 | Parent Entity 1999/00 \$'000 | Consol. 2000/01 \$'000 | Consol. 1999/00 \$'000 |
|---------------------------------|---------------------------------------|---------------------------------------|------------------------------|------------------------------|
| Dimboola Hospital Redevelopment | 2,249 | 4,394 | 2,249 | 4,394 |

At balance date the Group is unaware of any liability, contingent or otherwise, which has not already been disclosed in the accounts.

NOTE 21: SUPERANNUATION

- (i) The Group contributes to Health Super Fund
- (ii) Contributions made by the Group during 2000/01 were \$1,584,008 (1999/00 \$1,240,000).
- (iii) As at the balance date there were no outstanding contributions in respect of the 2000/01 year.
- (iv) In accordance with Section 29(2)(a) of the Hospitals Superannuation Act 1988, participating employer contributions are calculated as a percentage of the employee's salary. Separate contributions are determined for Basic Benefits/HOSfund on the one hand and optional Contributory Benefits on the other, in accordance with sect 29(3).

The rates for 2000-01 for all Class A participating employers were:-

| Basic Benefit Schemes- 8% | | |
|---------------------------|----------|----------|
| Contributory Scheme | Employee | Employer |
| Contributory Rate | 3.0% | 3.0% |
| | 4.0% | 4.0% |
| | 6.0% | 4.0% |

- (v) As at the balance date there were no loans to the Group from employee Superannuation Funds.
- The unfunded superannuation liability in respect to members of State Superannuation Schemes is shown as a liability separately by the Department of Treasury and Finance.



FINANCIAL STATEMENTS

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE, 2001

NOTE 22: SEGMENT REPORTING

SEGMENT

Hospital
Linen Service
Total

| Consol. Segment Revenue \$'000 | Consol. Segment Expend \$'000 | Consol. Surplus/ (Deficit) \$'000 | Consol. Segment Assets \$'000 | Consol. Segment Liabilities \$'000 | Consol. Segment Equity \$'000 |
|---|--|--|--|---|--|
| 39,385 | 33,940 | 5,445 | 36,362 | 11,386 | 24,976 |
| 1,140 | 1,075 | 65 | 1,653 | 264 | 1,389 |
| 40,525 | 35,015 | 5,510 | 38,015 | 11,650 | 26,365 |

Intersegment revenue amounting to \$656,000 (1999/00 \$ 635,000) has been eliminated in determining net segment revenue and surplus/deficit.

The basis of intersegment pricing is at cost.

NOTE 23: RESPONSIBLE PERSON RELATED DISCLOSURES

(a) Responsible Persons

The names of persons who were Responsible Persons at any time during the financial year were:-

| | | | |
|-----------------------|------------------|-----------------------|------------------|
| Mr P F Brown | Mr I A Campbell | Ms A M Feery-Richards | Mr T A Harris |
| Mr B Johansen | Dr J A Pickering | Mrs J E Saxton | Mrs L M Sharrock |
| Mr S R Thomas | Mr P Wajszel | Mr J F Krygger | CEO |
| Hon J Thwaites M.L.C. | | | |

(b) Remuneration of Responsible Persons

No remuneration was received or is due and receivable by Responsible Persons. The remuneration of the Accountable Officer who is not a member of the Board is reported under "Executive Officer Remuneration".

(c) Retirement Benefits of Responsible Persons

No retirement benefits were paid by the Group in connection with the retirement of Responsible Persons.

(d) Other Transactions paid to Responsible Person-Related Entities

Mr Campbell and Dr Pickering have provided medical services and Ms Feery-Richards employment services to the Group on normal commercial terms and conditions. The aggregate amounts in respect of these transactions with Responsible Persons were \$470,720 (1999/00 \$361,507) for the financial year.

(e) Other Receivables from and Payables to Responsible Persons and Responsible Person Related Parties

At the end of the financial year \$538 (1999/00 \$22,000 was payable to Dr Pickering for medical services) was payable to Ms Feery-Richards for employment services supplied to the Group during the year under normal commercial conditions.

(f) Amount Attributable to Other Transactions with Responsible Persons and their Related Parties.

There were no amounts attributable to transactions with Responsible Persons and Responsible Person Related Parties.

(g) Executive Officer Remuneration

The number of Executive Officers whose total remuneration exceeded \$100,000 are shown below in their relevant income Bands.

| | | |
|---------|---|---------|
| 100,000 | - | 110,000 |
| 130,000 | - | 140,000 |
| 140,000 | - | 150,000 |
| 150,000 | - | 160,000 |
| 360,000 | - | 370,000 |
| Total | | |

| 2000/01 Number | 1999/00 Number |
|-------------------|-------------------|
| 1 | - |
| - | 1 |
| 1 | - |
| - | 1 |
| 1 | - |
| 3 | 2 |

Total Remuneration for the reporting period for Executive Officers included above amounted to:

- Actual remuneration (other than bonuses)
- Bonuses

| 2000/01 \$'000 | 1999/00 \$'000 |
|-------------------|-------------------|
| 562 | 276 |
| 53 | 12 |

Note: One executive officer received payment during the year of all entitlements under a previous contractual arrangement.

FINANCIAL STATEMENTS

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE, 2001

NOTE 24: AFS (CFR) ELIMINATIONS

During the 2000/01 financial year transactions were undertaken with other State Government controlled entities were as follows:

| | Intra Health Portfolio \$'000 | Inter Health Portfolio \$'000 |
|-------------|--|--|
| Assets | 730 | - |
| Liabilities | 49 | 23 |
| Revenue | 26,073 | - |
| Expenses | 534 | 477 |

This data is required to enable consolidation across Health Portfolio and to ensure proper elimination of intra and inter portfolio transactions.

NOTE 25: CONTROLLED ENTITIES

The consolidated Financial Statements include the audited Financial Statements of the following controlled entity:

- Wimmera Base Hospital Foundation.

Although the Group is the sole beneficiary of the Foundation, the funds cannot be expended without the approval of the Foundation trustees.

CERTIFICATION

In our opinion the Report of Operations and consolidated Financial Statements of the Wimmera Health Care Group comprising a Statement of Cash Flows, Statement of Financial Position, Statement of Financial Performance and Notes to the Financial Statements have been prepared in accordance with the provisions of the Financial Management Act 1994 and the Directions of the Minister for Finance - Part 9 Reporting Provisions.

In our opinion the financial statements present fairly the financial transactions for the year ended 30 June, 2001 and the financial position as at that date of the Wimmera Health Care Group.

At the date of signing the financial statements we are not aware of any circumstances which would render any particulars included in the statements to be misleading or inaccurate.

(Signed) Mr. B. J. Johansen, President.

(Signed) Mr. J. F. Krygger, Chief Executive.

Dated the twentieth day of September 2001.

