



Ballarat Health Services Management of Clinical Aggression MOCA. Regional Approach **Marcus Hovey**

6/07/2017



Ballarat **Health** Services
Putting your health **first**

Grampians Regional Approach

LOCATIONS



Ballarat Health Services offers a comprehensive range of services in acute, extended and psychiatric care with both inpatient and outpatient facilities. Whilst the majority of work is undertaken in Ballarat, community programs cover the whole of Western Victoria, from Bacchus Marsh to the South Australian border.

Ballarat Health Services will continue to serve and respond to the community's health needs well into the 21st Century.



What have we done

- Regional office DHHS partnered with BHS
- Engaged with Regional Health Networks
- Engaged with Melbourne Health –RMH
NWMH
- BHS coordinated training in the region facilitated by Melbourne Health.





Benefits of a Regional Approach

- Regional MOCA Trainers supporting each other
- Building capacity in smaller health services to manage consumers with aggressive behaviours
- Coordinated consultative meetings with regional OH&S committee (Quarterly)





Barriers

- Distance - over 45,000 square km's
- Resources and funding - most trainers have other roles
- Ongoing support and credentialing for trainers.





What next?

- Sustainability
- Reaching out to other health services – 2017
- Continued engagement with DHHS, Melbourne Health and the region.
- Sharing of resources

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Thank you

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