

**'Whatever good things we build end up building us'**

Jim Rohn

### CONTACT INFORMATION

#### Fiona Strauss

Acute Inpatient Units/Operating Suite

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#### Standard 6 Portfolio

Clinical Handover

#### Mary Cushing

HITH/Chemotherapy Day Unit/CSSD/Radiology/MDU

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#### Standard 5 & 8 Portfolio

Patient ID & Procedure Matching  
Pressure Injury & Skin Integrity



#### Anna Wong Shee

Woman's & Children's Unit/Specialist Clinics/PDPU/Endoscopy

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#### Standard 10 Portfolio

Preventing Falls & Harm from Falls

#### Christine Tauschke

Emergency/Critical Care Units/ CVS/Dialysis

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#### Standard 9 Portfolio

Clinical Deterioration & Resuscitation

#### Cathy Caruso

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Sub Acute Inpatient Programs

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#### Alison Eldridge

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#### Wendy McLeod

Transfusion Clinical Nurse Consultant  
Standard 7  
Safe Blood & Blood Products

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#### Karina Rieniets

Consumer Participation Coordinator  
HITH/Chemotherapy Day Unit/CSSD/  
Radiology/MDU

Ext. 96783

#### Lisa Todd

#### Jo Forteach

Consumer Liaison & Experience

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Ext. 98574



#### Standard 2 Portfolio

Partnering with Consumers

#### Michael Mennen

Quality Coordinator Mental Health

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### UPDATES

#### Accreditation

#### SAVE THE DATE!

October 30th — November 3rd 2017

*Are you ready?....*



#### Quality Improvement

*Do you have a great idea for your area?  
Unsure where to start?*

Talk to your Quality Improvement Coordinator who may be able to assist you in getting the 'ball rolling' and putting it into action.



*Are you working on a great quality activity?*

Let us know! We would love to include it in our Newsletter to share your awesome work and achievements with everyone.

### STANDARD 1 AUDIT UPDATE



#### Bedside Audit

Acute: Reports have been sent out and are due in two weeks.

Subacute: Reports to be finalised within the next week. Reports to be sent out next week.

Mental Health: Reports being finalised this week. Reports to be sent out next week.

Smaller areas including MDU and Dialysis, etc. are being collated. Reports to be put together. Any queries please don't hesitate to contact your QuIC Representative. Reports to be sent out late May 2017.

### STANDARD 7 AUDIT UPDATE



**Standard 7— Documentation Audit:** Good response and results received from all areas involved, thank you for your participation. Data is currently being collated, reports to be distributed in the next few weeks.



Focus month for March is Standard 4 — Medication Safety - See over page for details



### MEDICATION SAFETY NEWS & UPDATES

## May is Medication Safety Month at Ballarat Health Services!

To spread the medication safety message we have a new twitter account: **@Med\_Safety\_BHS**

If you follow this account by Monday 22<sup>nd</sup> of May not only will you receive important updates about medication safety, but you will also go into the draw to **WIN** a \$20 Coles Myer Giftcard.



## Adverse Drug Reactions

### Always Do it Right!

**ADVERSE DRUG REACTION**



#### Why?

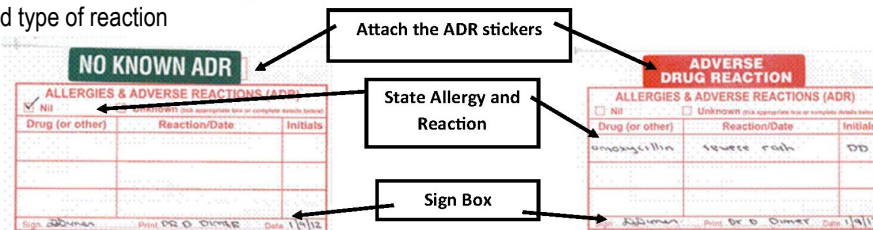
At BHS there has been SIX patients (that we are aware of) in the last 2 months that have received medications to which they have a known allergy. A new KPI has been introduced aiming for no patients to receive a medication to which they have a known allergy, without adequate documentation.

ADRs can be life threatening and are the 4th leading cause of death in the United States – ahead of diabetes, car accidents and

#### What is Expected?

The **first prescriber** is responsible for completing the following prior to any medications being administered or prescribed:

- Entering the patients allergies into the Bossnet Clinical Alert Manager (**CAM**) (including revoking/updating any ADR's which are no longer relevant)
- **Attaching the ADR stickers** to the medication chart(s) in the designated places (front and back of chart)
- Stating the allergy and type of reaction



#### Audit Results

An audit of compliance with attaching allergy stickers to the NIMC showed that compliance was just 60% (Base and QE sites combined), with the acute site being as low as 33% compliant. This will be reaudited in the upcoming months.

### DECISION SUPPORT SURVEY

Complete the Decision Tool Support Survey and you will go into the draw to **WIN** a \$20 Coles Myer Giftcard



The survey link is: <https://www.surveymonkey.com/r/2KKGDN9>

### PHARMACY ON THE RADIO!



**LISTEN IN...**

9:15AM Tuesday 9th May 2017



### AUDITS — MAY 2017

**DD Register Audit** — To allow for accurate, legal usage and documentation of drug of dependence. Audit tool is available in the s:/ drive QuIC folder to either print or to enter data directly <S:\QuIC\Std 4 Medication\Audits\DD Register\ TEMPLATES>

**Transdermal Patch Audit**— Audit tool is available in the s:/ drive QuIC folder to either print or to enter data directly. <S:\QuIC\Std 4 Medication\Audits\Transdermal Patch\ TEMPLATES>

**Key Register Audit**— Pharmacy to provide Audit Tool for completion.

### PDP SESSIONS

**Save the date:** Grand Round - Wednesday 31st May @ 1230pm

**Check PDP Calendar for Medication Education sessions:** <http://bhsnet/node/7023>