

QUEEN ELIZABETH GERIATRIC CENTRE



1983 Annual Report

The Queen Elizabeth Geriatric Centre

126th Annual Report



OFFICE-BEARERS 1982-83

PRESIDENT:

W. R. CRAWFORD

VICE-PRESIDENTS:

SENIOR: J. LONSDALE JUNIOR: B. J. NOLAN

HON. TREASURER:

E. J. GAY

BOARD OF MANAGEMENT:

C. D. CHESTER, W. R. CRAWFORD, P. J. DAVIES, G. R. EYRES, E. J. GAY, W. H. HEINZ, P. S. HOBSON, J. LONSDALE, W. B. MESSER, P. C. NICHOLSON, B. J. NOLAN, G. W. OLIVER.

AUDITORS:

COOPERS & LYBRAND

SOLICITORS:

CUTHBERTS

MANAGER:

J. E. WALTER, F.H A.



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Staff →

ADMINISTRATIVE STAFF

Assistant Manager: P. PRENDERGAST, B. Com., M.H.A., F.H.A.

Finance Officer: F. N. M. PETCH, F.A.S.A., L.H.A.

Assistant Accountant:

Administrative Officer: G. N. PULLEN, A.A.S.A., Dip.B.S.

GENERAL SERVICES DEPARTMENTS

Catering: F. T. DAVIES, F.C.LA, M.LH.C.

Chief Engineer: E. A. HOWELL

Curator: W. STUBBS

Domestic Services Supervisor: M. ROTHWELL

Security Officer: M. WATERHOUSE

Supply Officer: W. SAYERS

CENTRAL HIGHLANDS LINEN SERVICE

Manager: H. ROTH, Grad. Dip. B.S., H.T.T.C. Mech. Eng., A.A.I.M.

Assistant Manager: G. D. TURNBULL

PERSONNEL DEPARTMENT

Menager: R. JOHNSTON, C.B.S. (Personnel) M.I.P.M.A., M.A.I.T.D.

Nursing Advisor to Personnel: Mrs. D. BRACKA, S.R.N., Dip. N.A.

Volunteers/Public Relations: Mrs. L. McCORMICK, B.A. Dip. Ed.

PARAMEDICAL SERVICES

Co-ordinator: Miss D. BAUER, Dip. P.T.

Mr. G. BASHAM, 8. App. Sc. (P.T.) Miss K. CHARLESWORTH, Dip. App. Sc. (Pod.) MISS S. COCKS, B. App. Sc. (P.T.)
MISS J. COLBERT, B. App. Sc. (P.T.)
MISS J. COLBERT, B. App. Sc. (P.T.)
MISS D. CUNNINGHAM, B. App. Sc. (O.T.)
MISS D. DUNLL, MA. POd. A.
MIS. J. GARRATT, B. App. Sc. (Sp. Path)

Mrs. J. GARRATT, B. App., Sc. (Sp. Path)
Miss. B. GRANT, B. App., Sc. (P.T.)
Miss. B. GRANT, B. App., Sc. (P.T.)
Miss. F. McARDLE, B. App., Sc. (D.T.)
Miss. F. McKINNON, B. App., Sc. (D.T.)
Miss. F. McKINNON, B. App., Sc. (D.T.)
Miss. A. PHILLIPS, B. App., Sc. (D.T.)
Miss. A. PHILLIPS, B. App., Sc. (D.T.)
Miss. J. ROBLEY, Dip., App., Sc. (P. & O.)
Mrs. J. ROWELL, M. Ch. S.
Miss. C. WALKER, B.A. B. App., Sc. (D.T.)
Miss. J. WHITE, B. App., Sc. (D.T.)
Miss. R. WHITF, B. App., Sc. (D.T.)
Miss. R. WHITF, B. App., Sc. (P.T.)
Miss. App., Sc. (P.T.)

Miss A. YURCINA, R.M.R.A.

WELFARE DEPARTMENT Welfare and Home Care Services:

Director: Mrs. P. YAYLOR, S.R.N.

Mrs. E. FARRELL, S.R.N., H.V. Cert (Eng.) B.A.

Mrs. J. LUGG, S.R.N.

Mrs. O. J. LYNCH, S.R.N. Mrs. M. E. CAMPBELL, S.R.N., A.A.S.T.

Mrs. J. A. MARIAGER, S.R.N. Mrs. A. FULTON, S.R.N.

MEDICAL STAFF

Medical Superintendent: Dr. J. HURLEY, M.B. B.S., L.R.C.P., M.R.C.S., D. Obst., R.C.O.G., M.R.C.P.

Full Time Medicel Officer: Dr. P. BELTON, M.B., B.Ch., M.P.C.P., D.T.N.&H., D.C.H.

Fellow In General Practice: Or. S. THEVATHASON, M.B., B.S.

Visiting Medical Officers: Dr. D. BRUMLEY, M.B., B.S.

Dr. D. BNOMLEY, M.B., B.S.
Dr. J. BRADLEY, M.B., B.S.
Dr. J. F. GARNER, M.A., M.B., B.Chir, F.R.A.C.G.P.
Dr. J. H.Z.LEDINE, M.B., B.Ch. (Birm.), D.Ch. (Lond.)
Dr. P. MCKINNON, M.B., B.S.

Dr. D. PIERCE, M.B., B.S. Dr. M. SCHRIEKE, M.B., B.S.

Dr. A. VAN DER KNIJFF, M.B., B.S. Dip. Ger. Med.

Consultant Medical Officers: Dr. D. A. ALEXANDER, M.D., B.S., F.R.A.C.P. Dr. I. GOY, M.B., B.S., F.R.A.C.P., F.C.R.A., F.F.R. (Lond.) Mr. B. GRIFFITHS, M.B., F.R.C.S. (Edin.) F.R.A.C.S.

Dr. J. GRIFFITHS, M.B., B.S., M.R.C.O.G. Dr. J. W. HAWKINS, B.A., M.B., B.S., B.Sc. (Melb.) D.O. C.R.C.P.&S. (Lond.) F.R.AC.O.

C.R.C.P.SS. (LORG.) F.R.A.C.U.
Dr. J. KING, M.D., F.R.A.C.P.
Dr. G. MANGAN, M.R.C.S., L.R.C.P., D.O., M.A.C.O.
Dr. K. NEERHUT, M.B., F.R. C.S. (Edin.), F.R.A.C.S.
Dr. A.L. NICHOLSON, M.B., B.S., D.P. M., F.R.A.N.Z.C.P., M.R.C. Psych.
Dr. D. OLLERENSHAW, M.B., B.S., D.P.M., M.R.C. Psych.

Visiting Optometrist: Mr. D. H. GARDINER, LO Sc.

Consultant Podiatrist: Mr. E. BOROWIAK, M.A.Pod.A.

Pharmacy

Miss M. COCHRAN, Ph.C., M.P.S.

Miss B. S. A. SMITH, B.Pharm. (Lond.) F.P.S. Mr. M. WOOD, Ph.C., M.P.S.

Dental:

Dr. G. V. RUSSELL, B.D. Sc.

Dietitian; Miss K. PIERCE, B.Sc. (Nutrition) Dip. Dietetics

NURSING STAFF

Director of Nursing: Mrs. M. L. CAMPBELL, S.R.N., Dip.N.A., F.C.N.A., M.A.C.E.

Deputy Director of Nursing: Mrs. B. McDONALD, S.R.N., Dip.N.A., F.C.N.A.

Allocation Officer: Mrs. K. JUDD, S.R.N.

Arsa Co-ordinators: Mrs. L. SMITH, S.R.N., Dip.Ap Sc., F.C.N.A. Mrs. M. DUNCAN, S.R.N.

Mr. W. GREEN, S.R.N. Mrs. D. FORBES, S.R.N.

Mrs. M. O'KEEFE, S.R.N Mrs. V. KIELY, S.R.N.

Miss H. POBAR, S.R.N

Unit Managers: Mrs. E. DEPPELER, S.R.N.

Mrs. H. AITON, S.R.N. Mrs. S. PAINE, S.R.N.

Tutorial Department: Mrs. D. PASSALICK, S.R.N., Dip.N.Ed., F.C.N.A. Mrs. J. BROOKER, S.R.N., Dip.N.Ed., F.C.N.A. Mrs. J. HARRIS, S.R.N., Dip.N.Ed., F.C.N.A. Mrs. M. WALSH, S.R.N.

Charge Sisters: Mrs. P. BARBY, S.R.N.

Mrs. M. COLBOURNE, S.R.N. Mrs. B. CURRAN, S.R.N. Miss R. DE VOS, S.R.N.

MISS M. DE VOUS, S.H.N.
Mr. A. DONELLY, S.R.N.
Mrs. M. DUKE, S.R.N.
Mrs. T. GRACIN, S.R.N., DID, Wd.M., F.C.N.A.
Miss E. MITCHELL, S.R.N.
Mrs. N. OATES, S.R.N.

Mrs. D. ROGERS, S.R.N. Mrs. E. TODD, S.R.N.

Mrs. I. CLODE, S.R.N.

HOSTELS

Brlm Brim:

Buninyong. Supervisor, Mr. K. UNWIN

Evrea House:

810 Ligar Street, Ballarat. Supervisor: Mrs. R. LOADER

Midlends House:

701 Norman Straet, Ballarat. Supervisor: Mrs. J. HUGHES

Pleesant Home:

34 Pleasant Street, Ballarat Supervisor: Mr. G. PEARCE

On behalf of the Board of Management, I am pleased to present the 126th Annual Report, together with the Audited Statement of Accounts for the year ended 30th June, 1983.

This year, under review, has had its highlights but sadly it has not been a year of progress, not even a year of maintaining services in some very important areas.

The directions issued to us by the Health Commission late in the year to cease admissions and reduce services have forced the closure of two of our proudest achievements — the George Skerritt Rehabilitation Ward and the School of Nursing. More importantly, however, many people in the community have been denied desperately needed services and this has angered us most. These events are described in more detail elsewhere in the report.

The Board is looking forward to 1983/84 with hope that, the present inequitable allocation of funds will be corrected and that full services can be resumed for the benefit of the frail aged, and their relatives.

On behalf of the Board, I express our appreciation for the support we have received from the Management and Staff of the Ballarat Courier, the Ballarat News, Radios 3BA and 3CV and B.T.V. 6 and I publicly thank the very many individuals and organisations in the community who have helped the Centre during the year in so many ways.

DEATH OF DR. EMANUELLE WILDER

"Manny" Wilder, the former Chairman of the Hospitals and Charities Commission, was a good friend of The Queen Elizabeth Geriatric Centre and news of his death at the time of preparing this report was received with sadness by the Board of Management. We have expressed our sympathy to Mrs. Wilder and family. Many of the achievements of this Centre in the 70's were significantly assisted by Dr. Wilder.

WELFARE DEPARTMENT

The Welfare Department was established when The Queen Elizabeth Geriatric Centre was a benevolent institution which distributed gifts in the form of services.

In those early years, the Department also received applications for admission, assessed applicants and monitored their health while they were awaiting admission.

Gradually the Welfare Department became more concerned with preventative medicine. Supporting people at home became less a matter of propping them up until a bed became available, and more a matter of assisting people in the community to remain in a familiar environment. A home support service was introduced.

However, admissions to the Centre continued for various reasons. Elderly people became too frail to manage even with assistance, individuals became exhausted because of caring for confused elderly family members and needed holiday relief, patients needed admission for rehabilitation or medical assessment. All these people were assessed by and admitted by the Welfare Department after consultation with the patient's General Practitioner or the Medical Superintendent.

In June 1983, the Welfare Department had the unenviable task of explaining a major shift in philosophy to the client population. The Centre was no longer a benevolent institution but a businesslike organisation extracting fees for services. Clients who received housekeeping, shopping and escort services were transferred to the programs run by various councils. All clients were means tested and the changes explained to them. Close liaison was maintained between the Welfare Department, the Health Commission, and the various home help services provided by councils so that the transition was as smooth as possible. Clients were bewildered and at times resentful of the changes. Welfare Sisters were conscious of this, and also of the fact that transferring clients added to the workload of other agencies. At the same time, a ban on admissions, meant that Welfare Sisters were unable to meet the needs of people who required admission.

Inspite of the upheaval, the work of the Welfare Department continues. Home support services however have been reduced as 33 clients now receive housekeeping and shopping services from the councils, 100 clients continue to receive Home Help but within the next 18 months they will transfer to the Ballarat City Home Help Service.

Fifty clients cancelled the linen service when charges were introduced but the majority of these were able to make satisfactory alternative arrangements with the City Council or Shire.

Throughout the year, an average of 616 clients received home support services each month. Of these, an average of 388 received the laundry service, 135 received home help, 23 were assisted with shopping, 45 received frozen meals at weekends and public holidays, and 25 received the Emergency Call Service.

THE PARAMEDICAL SERVICES DIVISION

Although in-patient rehabilitation was curtailed severely in April, the paramedical staff have continued to provide services to many people in the Central Highlands Region. The Day Hospital has permitted a modicum of rehabilitation for many patients who could not be admitted for more effective care in G.S.I. While this has been far from ideal, the patients and their families have worked hard under the guidance of the therapists to achieve maximum independence despite the problems. There has been a significant increase in home care physiotherapy. This is required so that patients reach a level of recovery sufficient to permit them to attend the Day Hospital.

The role and function of the Domiciliary Therapist has changed during the year in response to increasing demands for home care. Liaison with many community care agencies has led to a significant expansion in referrals, especially for people needing modifications to their homes to facilitate independent functions.

This "Provision of Aids to Disabled People" (P.A.D.P.) programme, funded by the Commonwealth Government through the Health Commission of Victoria, has been important to the disabled community. Disabled people of any age, who are not eligible for financial assistance from any other government funds, may receive equipment or home modifications. The majority of the people assisted in 1982/83 required home assessments and follow-up visits to ensure that the \$40,403 budget was spent appropriately.

The Amputee Rehabilitation Programme has continued to develop as staff gained experience in this special area of care. The service was established as a pilot project by the Health Commission of Victoria in 1981. A recent evaluation has demonstrated clearly the importance of this service to the people of the region. In the first six months of 1983, for example, the programme cared for as many patients as had been rehabilitated in the period of 1971-81. The team consists of a physiotherapist, a prosthetist/orthotist and an allied health assistant along with geriatrician consultants. Staff from metropolitan manufacturers work with the team to construct artificial limbs. Perhaps the most important feature of the service is the development of effective liaison with staff of regional hospitals. This permits the patient to remain in the local environment during the rehabilitation process.

Regional services in podiatry, physiotherapy, occupational therapy, speech pathology and prosthetics have continued throughout the year. All hospitals in the Central Highlands Region are participating now in the state-wide data collection system organized by the Health Commission of Victoria. The medical records administrators are responsible for monthly visits to each hospital for this purpose.

Six students successfully completed their training as paramedical assistants in June and are to apply for accreditation as Allied Health Assistants. Four of the students undertook their initial training with the preliminary school for State Enrolled Nurses. This was a worthwhile venture, with students from both disciplines gaining from the experience. Two of the students are state enrolled nurses who wished to expand their abilities through further education.

PERSONNEL

The Orientation Programmes for new employees and the Training Development Programme progressed during the first half of the year. With recruitment being curtailed in April greater energies have been channelled into the Industrial Relations area.

In March, Mr. Russell Johnson replaced Alma Gilbert, as Personnel Manager. I welcome Russell to the Centre.

The Work Experience Programme, involving students from ten schools, has been most successful in providing students with the opportunity of participating in various work activities throughout the Centre. Additionally, the Volunteer Programme continues to grow with sixty-eight volunteers now regularly participating in social activities with residents. A total of 4,972 hours were contributed during the year, and I sincerely thank all who gave of their time.

NURSING SERVICES REPORT

Nursing Services continue to provide professional nursing care for both long term nursing and short term rehabilitation and assessment patients.

The Post Basic Geriatric Nursing Course for General Trained Nurses has been universally recognised, and applications have been received from overseas. Unfortunately, further intakes for the course have been deferred because of funding problems.

As a consequence, a greater emphasis has been placed on In-Service Education for all divisions. The multi-discipline approach has allowed lecturers with appropriate qualifications and experience from outside institutions to impart their knowledge to staff members.

During the year the Centre was able to appoint Sr.Joan McMillan as Infection Control Sister. Her expertise is welcomed.

Srs. Lorraine Smith and Alan Donnelly were awarded scholarships to further their studies at Lincoln Institute of Health Sciences and the Phillips Institute of Nursing, respectively. Gemma Beunan was the Ivy May Dicker Award winner for the year, my congratulations are extended for these fine achievements.

Mrs. Barbara McDonald, Deputy Director of Nursing has been appointed Director of Nursing at Warragul Base Hospital. Congratulations are extended to her on her appointment to this senior post and appreciation of her contribution to our Centre. The position will be advertised.

MEDICAL SERVICES

At the beginning of the year, the JB1 Assessment and GS1 Rehabilitation Wards were functioning effectively with a high turnover rate and a rapid transfer of cases from the Base Hospital and Central Highland Region. Admissions were usually within 3-4 days of request. The smooth functioning of the Assessment Ward meant that elderly people requiring admission were admitted quickly from Casualty or by referral from a General Practitioner. The system was extremely effective, with the average length of stay being 17 days.

Disaster struck with the closure of the Rehabilitation Ward, and the proposal to close the N3 Nursing Home Ward. There has been a dramatic reduction in admissions and service as a result, and

we were unable to comply with our policy of rapid admission at the time of request. It is hoped that this set back will be of short duration.

There has been an increase in regional involvement. A geriatrician now visits Stawell and Ararat Hospitals to advise on matters regarding nursing home and day care. Because of the increasing commitment within the region, the position of regional geriatrician has not been reinstated. Instead, the two physicians in geriatric medicine have divided the region into two, allowing the geriatrician to be involved in the assessment, rehabilitation, day care and long term care in addition to regional work.

Dr. Patrick Belton was appointed to the position of full-time Medical Officer in December. He has been of tremendous assistance, with a wide experience in general and renal medicine, cardiology and epidemiology, in addition to his expertise in geriatric medicine. His interest in research has brought new impetus to the medical division.

Also during the year Dr. Adri Van Der Knijff obtained a Diploma in Geriatric Medicine and my congratulations go to her.

Dr. J. Hurley has been appointed as clinical tutor to Melbourne University and will lecture to medical students at Mount Royal Hospital on a regular basis. Congratulations to Dr. Hurley on this appointment.

GENERAL SERVICES

Work commenced in January 1983 on stage one of the new kitchen development and it is anticipated that the plating and dishwashing operations will begin in February, 1984. The two plating lines, based on the paratherm system will ensure that residents will receive a nutritious well presented meal, and food will be kept hot by means of special heat retaining and insulating containers.

It is anticipated that after commencement an average of 27,000 items of crockery and cutlery will be washed each day in the new dishwashing machine.

Once again over one million meals were prepared at the Centre, and there was an increased demand for frozen meals. With the demand always increasing, it is hoped that funding of stage two which will incorporate new and more extensive cooking and preparation facilities will be available soon.

In September 1982 the store moved into new premises, with the old store being demolished to make way for the new kitchen. An electric carrier was purchased to compensate for the additional distance now required to carry stores to the main Centre, and this has reduced the unloading time for bulk deliveries from four hours to twenty minutes, a considerable time saving measure.

In preparation for stage one of the plating system, the pantrymaids and wardsmaids were placed under the control of the Domestic Services Department. It is anticipated that such placement will improve the efficiency of an already effective staff service.

We have continued to extend the use of our computer terminal services to Lakeside for the transmission of their payroll, and have recently provided a similar service to the Ballarat Ambulance Service. In February 1983 the Centre agreed to a Health Commission request to take over the administration of the Sebastopol Community Health Centre from Kelaston Home For The Blind. Administrative services are provided on a part-time basis for one day per week.

Lederman Square has been landscaped for the benefit of residents, visitors and staff members. Once again we were the recipients of an award in the Begonia Festival Garden Competition, and were also fortunate enough to win the 'Most Attractive Float' in the Begonia Festival Procession. Congratulations to all those who donated many hours of their free time towards this.

Q. E. THEATRE GROUP

This year a number of interested staff, working in their own time, formed an amateur theatre group to provide entertainment for residents.

The Queen Elizabeth Theatre came to fruition after the "Good Old Days" Concert. An overwhelming response from residents and an enthusiastic number of staff from all departments led to the formation of a committee to ensure the continuation of such productions.

A second "Good Old Days" show proved to be successful and currently rehearsals are underway for Gilbert and Sullivan's 'Trial By Jury' and a condensed version of 'The Sound of Music'. Interested members of Queen Elizabeth Theatre have formed a choir and perform regularly in the wards.

The Can Can Dancers, who showed much dedication in learning their difficult routines, were a highlight during the season and provided a great delight to both residents and staff.

The Theatre Group looks forward to continued staff involvement in their pursuit to provide light, enjoyable entertainment.



The Can Can dancers practise on the lawn, before performing in the "Good Old Days" Concert.

CENTRAL HIGHLANDS LINEN SERVICE

Due to further improved production and management methodology the linen service was able to maintain its charging rates throughout the year. It is interesting to note that the .55 cents per Kilogram rate has not changed since the service opened in April, 1979.

Output for the fiscal year totalled 2,105,490 kilograms, an average of 40,379 kg/week, an increase of 3.53 per cent over the previous year.

Ararat Hospital, together with the Ararat Retirement Village and Avoca Hospital, joined the Service in May 1983, bringing the total number of participants to 20. All major institutional establishments in the Central Highlands Region are now being serviced by the Linen Service.

To provide an appropriate linen pick-up and delivery service to the extended number of customers, a new larger truck and extended van body was purchased at a change over cost of \$35,500.00.

During the year visitors from New South Wales, South Australia and Victoria inspected the plant, and all remarked favourably on the efficiency, quality of work and hygiene levels attained by the Service.

HOSTELS

Residents of Midlands House enjoyed an increasing number of activities, and more importantly were instrumental in the development of projects adding to their quality of life. Canaries,

housed in an aviary built by a resident, give enjoyment to everyone. So does the growth of new cuttings and seedlings in the glass house and herb garden, both recent additions to the surrounds. A video recorder was one of various items bought with the \$2,000 proceeds of the very successful Annual Fete. This is a new asset for both Day Centre people and residents who prefer relaxation rather than the physical activities of bowling or gardening.

The staff and seventeen residents of Eyre House also maintained a busy, social year with weekly involvement in music, gardening, cooking, green and carpet bowls, together with regular church services and guild meetings. An aeroplane trip to Tasmania for eight ladies was a very big adventure and holidays to Lakes Entrance and to the Warrnambool district were highlights of the year. A "Colonial-Be In It" Day at Eyre House gave residents of the Centre and other hostels the opportunity of experiencing old time entertainment, cooking and hospitality.

The closure of Brim Brim in June, 1983 meant the transfer of sixteen men to various areas of the main Centre. A great deal of consideration was taken to ensure that friendships remained intact and that each resident felt comfortable about his transfer. On behalf of the Board of Management I wish to thank the staff of the 10 acre farmlet at Buninyong, for their dedicated service over many years and trust they will find as much fulfilment in their new roles within the Centre.

At Pleasant Home, appearances have changed due to landscaping by gardeners, new curtains in



Brim Brim staff and residents as they leave the hostel at Buninyong.

the dining room and two new Supervisors flats which are near completion. As a repercussion of the Brim Brim closure several men from the Centre shifted to Fraser House. They settled in well and have become an integral part of the happy community. Residents continue to be actively involved in many social activities. Volunteers run a painting group, and evening dinner parties add a special touch of sophistication and formality for those who enjoy wining and dining. In December, Mrs. Frances Hayes retired, and was replaced by Mr. Graham Pearce, a most able and committed Supervisor.

W. R. CRAWFORD, President





The Mayoress, Mrs. Woodward, bowls the first kitty to open the Queen Elizabeth Midlands Centre bowling green, for 1983.



Residents of Midlands, preparing for the Annual Fete.

Crisis AN INADEQUATE STAFF ESTABLISHMENT RESULTS IN SERVICE REDUCTIONS

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During 1982 The Queen Elizabeth Geriatric Centre celebrated 125 years of service to Ballarat and its region. While the community, the Board of Management and the staff reviewed the past with considerable pride and satisfaction they did not, could not, imagine the crisis which loomed on the horizon.

Since 1857 The Queen Elizabeth Geriatric Centre had endeavoured to meet two primary objectives. First, to provide services according to the needs of the community as the community perceived those needs, not as governments instructed or dictated. For example, The Queen Elizabeth Geriatric Centre pioneered day care services in 1957 despite opposition from the Hospital and Charities Commission. today, day care programmes are accepted universally as an integral component of geriatric care. 1957 also saw the commencement of a home care programme with housekeeping, bathing and laundry services because many people urgently needed that type of Help. Today, home care services are widely recognized as being essential. Most Victorian communities, through local government councils, have a range of home care services which are subsidised by Commonwealth and State Governments. It needs to be recalled, however, that The Queen Elizabeth Geriatric Centre was a pioneer in the field a decade or more before it was promoted through grants to local government councils.

The second objective of successive Boards of Management since 1857 had been to provide services in the most economical and effective manner. An examination of the records of The Queen Elizabeth Geriatric Centre will verify the achievement of this objective. The organisation developed a reputation which placed it in the forefront of institutions providing services for frail and disabled elderly people. This reputation was earned because of the willingness of successive Boards of Management to respond to the needs of the community, altering priorities as the social situation dictated. Extravagance has never been an appropriate description for the services provided. This contention is supported by comparative data. In 1982, for instance, The Queen Elizabeth Geriatric Centre was required to function with 1.1 staff per bed while three similar organizations had ratios of 1.4, 1.5 and 1.6 staff per bed. Further, these other organizations received ordinary state grants ranging from \$16,241 to \$11,572 per bed in 1982-83 while The Queen Elizabeth Geriatric Centre attempted to cope with \$6,094.

Although The Queen Elizabeth Geriatric Centre implemented measures to contain costs as much as practical during the 1982-83 financial year it was unable to cope with the approved staff establishment. The situation reached a crisis point in April, 1983 when the Board of Management was forced to reduce services.

The Queen Elizabeth Geriatric Centre is an integral part of the community. The Board of Management believes that the people of Ballarat

should have a clear picture of the events contained in this episode. This Annual Report is considered the appropriate vehicle for presenting the facts.

1981-82 STAFFING SITUATION

The Queen Elizabeth Geriatric Centre has had an inadequate staff establishment for several years. Since 1978, the Board of Management has been diligent in attempting to rectify the problems. However, the 1981-82 staff establishment, and the consequent funding, is the genesis of the present difficulty. In September 1980 the staff establishment was 663.51 effective full-time staff. Of these 355.9 were nursing staff. During much of the 1981-82 financial year the Nursing Division experienced difficulty in recruiting staff and, therefore, functioned under considerable stress. It was not until toward the end of the financial year that the establishment was filled. Therefore, The Queen Elizabeth Geriatric Centre commenced the 1982-83 financial year with a full staff complement and looked forward to the development of its programmes and standards of care despite the fact that it was still lacking an appropriate number of nurses compared with other similar organizations.

Recognizing the need to contain costs in all areas of health care spending, the Health Commission of Victoria set up a Task Force within the Commission to review all staff establishments throughout the state. It is understood that the review took the form of a computer analysis of the actual 1981-82 staffing expenditure. Lucky were the organizations which had enjoyed easy recruiting and a full establishment throughout the year. The Queen Elizabeth Geriatric Centre was appalled to discover that its establishment for 1982-83 had been reduced from 663.51 to 613.16. Officers of the Health Commission of Victoria explained that this reduction was based on the wages and salaries expenditure for 1981-82. Unfortunately, for much of the year The Queen Elizabeth Geriatric Centre was undermanned, especially in nursing. Thus, the anticipated wages and salaries expenditure was not reached. A reduction of 50.55 staff was required immediately.

In July, 1982 the Board of Management was faced with a dilemma of major proportions. Several solutions were initiated immediately. As far as possible, the total number of staff had to be reduced by rapid attrition or retrenchment. The proposed October intake of 15 student nurses was cancelled. People who resigned were not replaced unless the position was clearly essential. Senior staff were required to prepare options for staff and programme reductions. At the same time, the Board of Management requested the Health Commission of Victoria to review the Task Force recommendations because it considered the reductions to be unjustified and unreasonable.

Of greatest concern was the reduction of the nursing staff establishment by 22.45 positions and the general services staff by 26.0 positions. The Health Commission of Victoria acknowledged that the staff establishment was too low for the level of

activity undertaken. Repeatedly, they indicated their contention that the services provided by The Queen Elizabeth Geriatric Centre were in excess of those required by the community especially in terms of the assessment unit and the number of nursing home beds. If the services were reduced the staff establishment would be appropriate, they claimed. However, in March 1983 senior officials of the Health Commission of Victoria established a study by a team of nursing officers to examine the nursing establishment, utilization and workloads. It was confidently anticipated by the Board of Management and senior staff that this study would assist significantly in resolving the staff establishment debate.

Three reviews by other officials of the Health Commission of Victoria between November, 1982 and May, 1983 resulted in a slight increase in the establishment to 621.66. However, this was, clearly, still inadequate.

The problems were exacerbated by the fact that the usual staff turnover rate slowed considerably. This may have been due to the recession and general employment situation, especially in Ballarat where unemployment was high. Thus, attrition was not assisting the overall situation significantly. Despite the nursing study, the Board of Management once again determined that retrenchments were the only option open to them if budget reconciliation was to be achieved. That decision, however, was not effected for two reasons. First the Health Commission of Victoria indicated that the Government would not permit retrenchments. The staff reduction could occur only by attrition. Secondly, Federation, Royal Australian Nursing concerned that the establishment for registered nurses was too low for safe nursing practice, entered into a dispute with The Queen Elizabeth Geriatric Centre before the Conciliation and Arbitration Commission, demanding an increase of 19 registered nurses immediately.

CRISIS

On April 13, 1983, while the nursing study was still underway, the Board of Management was informed that regardless of the findings to the study there were no funds for any increases. Wages and salaries funding would be limited to that approved for 621.66 staff.

special delegation from the Health Commission of Victoria - Dr. I. Brand, Dr. D. Race and Mrs. M. Pritchard, visited The Queen Elizabeth Geriatric Centre on April 21, 1983 to advise the Board of Management. Since additional funds would not be provided there was, clearly, no option but to reduce services immediately. delegation, obviously used to dealing with acute care hospitals, determined that ceasing admissions immediately would prove effective. In an institution such as The Queen Elizabeth Geriatric Centre where the admission rate is quite low the eventual effect of this policy on the wages and salaries budget would be very slow. An acceleration of discharges was clearly, not a practical solution except for some of the patients in the 68-bed hospital wards. Patients of a geriatric centre, especially nursing home residents, cannot be sent home at whim. Other measures recommended for immediate implementation included winding down the School of Nursing and encouraging staff to relocate.

Staff were informed of the gravity of the problems which the Board of Management faced and the solutions which had been recommended to them. Not surprisingly, the staff reacted angrily.

Although a non-admission policy was instituted immediately the other measures required some degree of planning. While this was being undertaken the Board of Management waited on the Minister of Health on April 26, 1983. this occasion, further recommenda-On tions were made and the Board Management was given until June 30, 1984 to recover the deficit. Further, visits from senior officials of the Health Commission of Victoria on April 29 and May 2 clearly indicated that they believed that little was being done to solve the problems.

Staff reactions continued to intensify. Information, misinformation, fact, rumour and innuendo became enmeshed until many staff did not know what or whom to believe.



Nursing staff packing away equipment as the closure of GS1, Rehabilitation Ward draws near.

On May 9, 1983 the President, Manager, the five Divisional Directors and the Personnel Manager met with Dr. A. Moore and Mrs. B. McRae at the Health Commission to begin more rational planning. It was agreed that the Board of Management and the Health Commission of Victoria were to develop a set

of recommendations. These would remain recommendations until they were approved by the unions involved — the Hospital Employees Federation, the Royal Australian Nursing Federation and the Victorian Allied Health Professionals Association, principally. When agreement was reached the proposals were to be presented to the Health Commission of Victoria.

Stress continued to be evident at all levels in the organization and the community. The Board of Management was urged to hasten, to make decisions, and set them in place. At the same time, no decision was to be put into effect without the approval of three Unions which did not always have a common approach. Compounding the difficulties was the action of the Royal Australian Nursing Federation before the Conciliation and Arbitration Commission.

Despite all the difficulties, a final report was presented to the Chairman of the Health Commission of Victoria on July 14, 1983.

In summary, the measures to achieve budget reconciliation include:

- Reduction of beds 113 hospital, nursing home and hostel beds in the short-term and 80 nursing home beds eventually, providing the 67 bed Sebastopol Hostel is built and opened.
- Restricted admissions until the bed reduction programme is achieved:
 - No admissions to nursing home beds.
 - Limited admissions for assessment, rehabilitation and holiday relief to JB1 when the reduction programme permits.
 - No external admissions to hostels while the bed reduction programme is in effect.
 - Future admission policies for people with special needs are to be explored:
 - ambulant dementia patients
 - mentally retarded adults
 - young disabled people.
- 3. Transfer of housekeeping and shopping services to local government programmes in an amount to be determined through discussions with the Councils and the Health Commission of Victoria. Also, The Queen Elizabeth Geriatric Centre is to introduce a fee for service schedule for domiciliary housekeeping and linen/laundry services.
- Staff will not be replaced on resignation without specific approval from the Health Commission of Victoria.
- An 8-hour night shift to be introduced progressively to replace the current 10-hour shift to effect better staff distribution and cost savings.
- The School of Nursing to close temporarily.

EFFECTS

The effects of the financial crisis have been profound. The community and the organization were forced to cope with the abrupt termination of

services which have proved essential. It has been difficult implement particularly to measures at the same time as the Health Commission of Victoria is publicly advocating the development of services in line with the "Report on Extended Care of Aged and Disabled People". The Board of Management has, for some time, recognized the need for a planned reduction in nursing home beds concomitant with the development of domiciliary and hostel care. The Master Plan, approved in 1980, is clear evidence of this policy. Circumstances in 1983, however, have caused the Board of Management to substitute chaos for orderly development.

Of greatest concern must be the serious consequences for many elderly people and their families. There have been many instances of:

- * Elderly people being sent home from hospital casualty departments because they do not fit the criteria for an acute hospital admission. Elderly people with sub-acute illnesses and social difficulties must receive prompt attention if catastrophies are to be averted.
- * Elderly people being sent home from hospital before they are able to cope adequately.
- People being referred to metropolitan facilities for rehabilitation because they have no local access.
- * Increasing family stress because of reductions in avenues of relief.

Perhaps the most serious consequences for the community has been the sudden rift in the security blanket which enabled many elderly people and their families to cope confidently. They had come to rely on the notion that when needed the "Q.E." would be there. Now there is doubt and much worry.

It is difficult to estimate the effect of the past months upon the staff. As the attrition rate increased the pressures on the already inadequate staff numbers grew. Absenteeism has increased but a virulent winter virus may have been a major contributor. Staff are most concerned that the services provided by The Queen Elizabeth Geriatric Centre in the past have been curtailed leaving many people in unnecessary distress. With the assistance of several consultants the Nursing Division has undertaken a major review of nursing staff distribution and rosters. The development of new rosters consequent upon this review have been unsettling but the anticipated benefits far outweigh any introductory difficulties. Early confusion over the continued employment of student state enrolled nurses upon completion of training was resolved on the direction of the Minister of Health in consultation with the Hospital Employees Federation. The eleven students who finished in May were to be retained but the other 27 students have no assurance of employment.

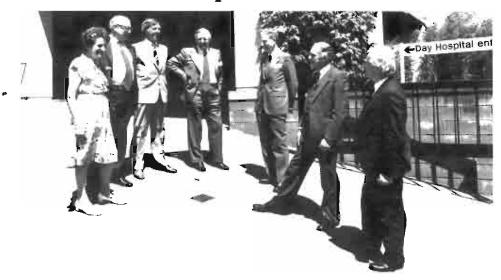
Despite repeated attempts by the Board of Management and senior staff of The Queen Elizabeth Geriatric Centre to draw the attention of the Health Commission of Victoria to the effects on

revenue of the practices being introduced the warnings were dismissed as unimportant. The Board of Management was repeatedly assured that its concern was the wages and salaries budget, not revenue. The Board of Management was bemused. It was expected, correctly, that the reduced bed occupancy situation would result in a loss of revenue of some \$100,000 in the 1982-83 financial year. The anticipated loss of revenue in the 1983-84 financial year is approximately \$1 million.

CONCLUSION

The only certainty at the time of preparing this Annual Report of The Queen Elizabeth Geriatric Centre is the determination of the Board of Management that the problems will be resolved as soon as possible, that the services required by Ballarat and the Central Highlands Region will be strengthened and that the community's faith and pride in the organization will be restored. In its 126 year history The Queen Elizabeth Geriatric Centre has withstood many storms. Rational planning by people who are prepared to examine the facts in their entirety is essential now.

Some Important Visitors



Members of the Victorian Health Commission inspect the facilities of Q.E.G.C. after holding a meeting, the first held outside the metropolitan area for many years. From left: M. Menzies, J. L. Evans, J. Walter, E. J. Tucker, K. H. Hunt, G. Travaks (Chairman), J. A. Ryan.



Japanese Nursing Director, Tomiyo Higuchi spoke little English but learned much about the care and rehabilitation of elderly people during her stay at O.E.G.C.



Sr. N. Oates and Sr. B. Scuffins meet Prof. Tom Arie, one of the world's leading authorities on the organisation of psychiatric services for the elderly. Prof. Arie lectured to staff at O.E.G.C. and Lakeside Hospital.

1982-83 at The Queen Elizabeth Geriatric Centre →



1,144,000 kg of Linen Processed



School of Nursing Trainees: 53 State Enrolled Nurses 15 Post Basic Sisters



4,972 Volunteer Hours Contributed



1,083,325 Meals Served



47,556 Hostel Days 168,836 Nursing Home Days 17,467 Hospital Days



25,417 Day Hospital Attendances



52,119 Craft and Socialisation Sessions



18,118 Occupational Therapy Attendances



629 E.F.T. Staff



21,691 Physiotherapy Treatments



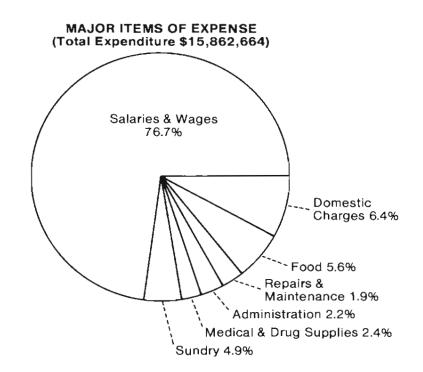
25,041 Domiciliary Care Visits

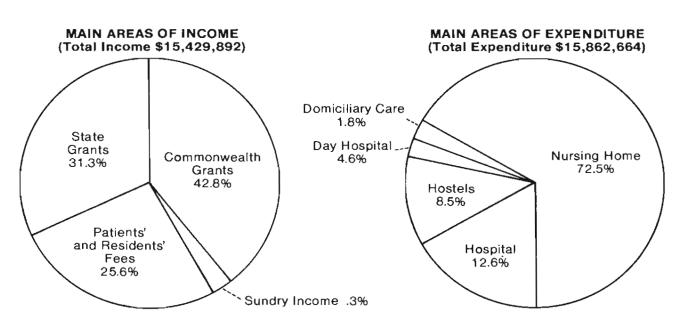


92% Occupancy



88,894 Meals Prepared for Meals on Wheels to deliver





The Holiday Programme

Once again an active holiday programme gave Residents, Day Centre and Day Hospital people an opportunity to experience time away from their normal environment. The tours arranged through the year included two 5 day trips to Lakes Entrance, an 8 day tour to Tasmania, a 5 day tour of Wangaratta and district, and a 3 day tour of Port Campbell and Port Campbell National Park.

Groups are limited to 40 participants with disabilities being no restriction. In one group, 10 people were confined to wheelchairs and were still able to join in the group activities.

Planning and organisation for each holiday starts months before the departure date. Interest from prospective participants is gauged, and appropriate accommodation sought. The individual needs of each participant are carefully recorded and steps taken to cater for any special needs such as walking and bathroom aids, medication and referrals to district nursing services. All accompanying staff are briefed on lifting techniques and projected work loads.

The total cost of each tour is covered by the participants.



A wonderful view from the lookout at Mt. Buffalo, near Bright.



Holiday-makers at Loch Ard Gorge near Port Campbell.

Sr. Sue Paine introduces Mr. Bill Cutter to The Governor, Sir Brian Murray during his visit to the Day Hospital.

The 125 year celebrations culminated with the visit on the 1st September 1982 of the Governor of Victoria, Rear Admiral Sir Brian Murray and Lady Murray.

Sir Brian and Lady Murray toured a number of the wards, chatted to Day Hospital patients and staff and watched some rehabilitation work in the paramedical department before the official welcome by President, Mr. Bill Crawford.

Many hundreds of spectators turned up to witness the visit, and were entertained by Colonial Music, Folk Dancing, Highland Pipers and Brass Bands. Residents unable to undertake the long walk to the gardens were able to watch proceedings from the balconies overlooking the gardens.



Lady Murray, accompanied by Mrs. M. Campbell, Director of Nursing, chats with Mrs. A. Sheers.





The Governor of Victoria, Sir Brian Murray and Lady Murray, chat with children who denced for residents.

\$

The Year in Picture





A 'transfer workshop' was held at Sovereign Hill to show staff members of the Historical Park basic procedures when lifting or assisting disabled people.



Mr. Charlie "Nookie" Heathcote celebrates his 83rd birthday by continuing his dally newspaper round.



Ballarat's Mayor, Cr. Don Woodward and the Mayoress, Mrs. Woodward read a telegram from the Queen to Mrs. Charlotte Henderson who celebrated her 100th birthday.



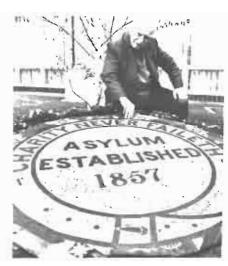
Cooking turkeys for Christmas dinner.



Nr. Sonia Rusjan chats with Mrs. Rubena Scott.



Mrs. Elizebeth Fackender (85) cuddles "Jenny" one of two labrador dogs who come to the Centre each week.



Mr. Geoff Richards admires the historic mosaic he saved from the wrecker's hammer in 1940.



Mr. & Mrs. Robert Garrett celebrating their 69th Wedding Anniversary.





Members of the Board of Management From left: G. W. Oliver, P. J. Davies, P. S. Hobson, W. B. Messer, G. R. Eyres, J. Lonsdale, W. R. Crawford, B. J. Nolan, C. D. Chesler, E. J. Gay, P. C. Nicholson.



Q.E.G.C. volunteers attended a volunteer seminar and participated in a variety of activities.



The decorated Christmas Tree.



Residents and staff of O.E.G.C. line Start St. towatch Prince Charles and Princess Diana as they pass by on their tour of Ballarat.



Stephen Horgan, winner of the Kilgower Award and Nr. Gemma Beunen, winner of the Ivy May Dicker Award chatto Mrs. Elizabeth Sutherland.



New Board Members, Mr. P. J. Davies and Mr. P. C. Nicholson observe the Emergency Call Monitor with Sr. J. Lynch, Welfare Dept.



Dr. Patrick Belton, new physician in Gerlatric Medicine from Dublin, chats to Mr. Bill Barlow.

Ladies' Auxiliary --

To our Members and Friends, Ladies and Gentlemen,

I have the honour to present to you the 61st Annual Report covering the activities of the Auxiliary in the past twelve months.

MEMBERS

Our President, Mrs. H. Morvell has been supported by all members, and all functions have been very successful. The sincerity and dedication of all members to the Auxiliary and residents of the Centre is fully reflected in the balance sheet presented.

The functions in private homes and general help to outside activities shows the willingness and sincerity of each member.

We have added one new member this year. It is with sincere regret we record the passing of two valued members, Mrs. Joyce Williams and Mrs. Eileen Miller. Both these ladies were dedicated members who gave loyal service for many years. We all miss them greatly.

The Board of Management honoured us by presenting Life Governor Certificates to Mrs. E. Lette and Mrs. A. Sargent. The Auxiliary presented a Life Membership to Mrs. Dora Lawrie, recognising her many years of loyal service.

EFFORTS

The monthly Card Parties raised \$155.75, Coffee Parties \$1,160.59, Annual Fete \$1,783.20, Street Stall \$252.26, Fashion Parade \$709.53, monthly stall at Meetings \$50.17 and sale of goods \$266.59. Mrs. O. Conaughton donated \$27.00 from sale of goods from residents. We held a Stall in the Foyer of the Centre on Open Day and raised \$475.49 which we added to and gave \$500.00 to the Appeal. To Mrs. Nell Pring who raised \$889.53, we say thank you Nell, your assistance to the Auxiliary is invaluable to us. The total amount of donations received was \$285.00 from clubs and friends, this support from general public helps us further our caring for the residents of the Centre.

Special thanks to Ascot Carry-On Club, Mrs. Hammel, Mrs. K. MacKay, Courier, St. John's Lodge and Sturt Lodge. To all these very kind people who have given so generously we express our sincere thanks.

Our Hoi and Sewing Afternoons have been very successful. Our sincere thanks to Mesdames, Conder, Dillon, Davies, Lawrie, Marks, Morvell and Re, who have opened their homes for Hoi Afternoons in which \$170.54 has been raised. Also thanks to Mesdames Barnett, Davies, Lawrie for Sewing. We were honoured by the Board of



Mrs. H. Morvell. President of the Ladies' Auxiliary, giving out sweets.

Management by giving us a dinner to celebrate our 60th year of the Auxiliary, this was much appreciated.

CHRISTMAS TREE

The Annual Christmas Tree was held on Friday the 11th December, 1982. Members packed their parcels earlier in the week which consisted of shortbread, sweets and powder. It is a task that is looked forward to by members as we know how the residents enjoy this evening.

Our members assisted Father Christmas' Clamp, Nolan, Hobson, Lonsdale, Oliver and Chester to deliver the parcels ably assisted by Mr. A. Laidlaw and extend our season's greetings to all.

This year we delivered the gifts to Pleasant Home and Midlands Centre. The President of the Board of Management, Mr. W. Crawford, Manager Mr. J. Walter, Director of Nursing Mrs. M. Campbell, and Auxiliary President Mrs. H. Morvell, visited all wards wishing residents a Happy Christmas.

Mr. Matt Campbell at the organ, along with guests entertained in Lederman Hall while the Callisthenic Club entertained in wards.

To all these people we extend our sincere thanks for their help. To the nursing staff who assist us our thanks to you all. At the conclusion of this evening, the Board of Management expressed their thanks to the Auxiliary and entertained them to supper.

PICNIC

The Annual Picnic was held at the Wendouree Municipal Hall again this year. Residents were given a lunch of turkey, ham, salads, fruit salad and ice-cream, and later taken for a drive around the district before returning home.

Thanks to Olive Conaughton and David Bray for entertainment. Sincere thanks to all nursing staff for their help to residents, especially the wheelchair patients, this year.

EASTER EGGS

Members distribute eggs to each resident of the Centre and Hostels each year, which enables us to talk to each resident.

MOTHERS' DAY POSIES

This year each lady received talcum power with the floral posy made by the members. Flowers were scarce this year, hence the powder for each one. Our thanks to Mr. Bill Stubbs and staff for growing flowers for us.

FATHERS' DAY

Members delivered sweets to all the men on this day to help them celebrate Fathers' Day. With the completion of N2 wing, the Auxiliary are very happy with the results and look forward to assisting with future projects.

APPRECIATION

This is only a short resume of our activities during the year and in conclusion my most grateful



Ladies' Auxiliary members wrapping Christmas

thanks are extended to our President, Mrs. H. Morvell, Treasurer Mrs. O. Eggleton, Assistant Treasurer Mrs. A. Lewis, Assistant Secretary and Press Correspondent, Mrs. P. Barclay.

To Mrs. Cassells and Mrs. Goodall, we say thank you for conducting Card Parties and to Nurse Filbey and staff for their co-operation. To Mrs. Carvosso and Mrs. Marks for their guidance and work for stalls and each member who contributes so greatly. To each and every member, thank you all for your help, co-operation, kindness and sincerity at all times.

On your behalf, I thank most sincerely the Manager, Mr. J. Walter, the Assistant Manager, Mr.

P. Prendergast, the Director of Nursing, Mrs. M. Campbell, for help and guidance during the year.

To Mr. Rothwell and Pat, who are so helpful to us at all times and to all staff and office staff for their valuable assistance.

To Mr. P. Whitla, who audits our books, many thanks. Special thanks are also extended to all our contributors and to the Ballarat Courier for their publicity and co-operation.

BERNEICE I. FERGUSON, Honorary Secretary.



LADIES' AUXILIARY — THE QUEEN ELIZABETH GERIATRIC CENTRE Balance Sheet 1st June, 1982 to 31st May, 1983

RECEIPTS		EXPENDITURE		
	Grand Total		Grand Total	
Balance brought foward 1/6/82	\$1,171.29	Petty Cash, Secretary, Gifts & Bereavements	\$171.99	
Functions		Advertising, Courier	99.89	
Members' Hoi Afternoons	171.70	Treats		
Coffee Party	590.10	Annual Picnic		
Fete	1,783.20	Easter Eggs		
Street Stall	252.26	Christmas Treat		
Fashion Parade	709.53	Fathers' Day 118.80		
Christmas Treat Donations	85.20	Mothers' Day		
Sunday Afternoon	475.49		\$2,479.82	
Soup & Sandwiches	570.49			
Fathers' Day	7.85	Expenses		
Monthly Card Parties	155.75	Functions & Sale of Goods	356.73	
Sale of Goods, etc	353.54	1982 Q.E.G.C. Appeal (20/9/82)	500.00	
General Donations	297.50	60th Photos	212.00	
Monthly Meetings	62.85	60th Pens	350.00	
Miss Conaughton	27.00			
Subscriptions	23.50		\$4,170.43	
60th Photos	204.00	7th December, 1983 \$2,000 transferred to F.D	2,000.00	
60th Pens	221.30			
Interest on Fixed Deposit	367.57		\$6,170.43	
Interest on Cheque A/c	46.74	Balance C/D 31/5/83	1,406.43	
Total	\$7,576.86	Total	\$7,576.86	



AUDITOR'S REPORT

I report that I have audited the books of the Ladies' Auxiliary of the Queen Elizabeth Geriatric Centre for the year ended 31st May, 1983. In my opinion the Statement of Receipts and Payments of the Auxiliary for the year ended 31st May, 1983 has been properly drawn up so as to give a true and fair view of the Auxiliary's affairs at the 31st May, 1983 and of the results of its activities for the year ended on that date. Records examined by me have, in my opinion, been properly maintained.

(Signed) PHILIP R. WHITLA, A.A.S.A.

Treasurer: Q. EGGLETON

Estate and Charitable Trusts →

Following is a list of amounts received from Estates of Deceased Persons and from Charitable Trusts including legacies, bequests and distributions of capital and income:-

ADAMS, George, per Tattersalls	500.00
ANONYMOUS, per The Trustees Executors & Agency Co. Ltd	1,000.00
ANSTIS, M. A., per Evans & Metcalfe	1,177.20
ATKINS, Linda, per Stewart & Sons.	484.47
AXFORD, J. W., per Heinz & Gordon	6,809.93
BARR, Wilfred Thomas, per Morrow & Morrow	5.000.00
BASTIN, E. T. A. Charitable Trust, per The Union Fidelity Trustee Co	700.00
BROMAGE, Myrtle, per John Matthews Kennedy & Co	5.000.00
BAXTER, Percy Charitable Trust, per The Perpetual Executors & Trustee Association	2,000.00
BELL, Charitable Fund, per Aitken, Walker & Strachan	3,000.00
BRETT, R. C. per Whyte, Just & Moore.	102.36
CAMERON, M. H., per Doepel, Lilley & Taylor	1,282.50
CLAYTON, Coral Bella, per The Union Fidelity Trustee Co	1,000.00
COLLIER, Charitable Fund	2,000.00
DALLAS, Hugh P., per Barbour & Arnold.	2,080.00
DARBY, H. C., per The Union Fidelity Trustee Co.	13,303.79
DODDS, Euphemia, per The Union Fidelity Trustee Co.	7,874.86
DRISCOLL, Ellen R., per The Union Fidelity Trustee Co	144.28
DYKE, Albert E., per Cuthberts	1,000.00
FLEMING, J. W., per The Perpetual Executors Trustees Association	3,759.33
FRANK, Evelyn May, per Baird & McGregor	7,271.64
GRAYLING, Jane, per The Union Fidelity Trustee Association	20.93
MYER, Sidney B., per The Perpetual Executors Trustees Association	1,000.00
OCCOLOWITZ, B. M., per A. L. Powell & Co	163.04
ORBELL, M. P., per The Trustees Executors & Agency Co. Ltd	2,850.00
PENNANT, Charles A., per Baird & McGregor	1,976.41
PETHARD, George, per Pethard Tarax Charitable Trust	500.00
READ, Olive, per Sewells	4,050.75
ROBERTS, E. J., per Heinz & Gordon	300.00
ROLLO-CURRIE TRUST, per The Union Fidelity Trustee Co	20,000.00
STARK, L. & W., per Baird & McGregor.	250.00
THORNE, Constable B. N., per Heinz & Gordon	2.000.00
TREVOR, Ada F., per Ramsay, Gaunt & Fraser	22.44
WHITE, Hilton Bequest	8.000.00
WHITE, Joe Bequest	7,000.00
WILKINSON, M. I., per The Perpetual Executors & Trustees Association	1,006.18
WILSON, Lewis J., per The Union Fidelity Trustee Co	13,667.57
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List of Properties

The Queen Elizabeth Geriatric Centre



Street No.	Usage	Purchase Price	Improved Capital Value	Year of Acq.
102 Ascot Street	Patients	_	*	1857
104 Ascot Street	Gardens & Future Development	\$11,300	*	1964
106-120 Talbot Street	Gardens & Future Development	\$27,698	*	1964
902 Eyre Street	Gardens & Future Development	\$10,000	*	1974
904 Eyre Street	Gardens & Future Development)	\$4,750	*	1970
906 Eyre Street	Gardens & Future Development)	-	*	1973
908 Eyre Street	Life Tenant	\$14,750	\$34,000	1983
1201 Dana Street	Car Parking	\$20,000	*	1977
1203 Dana Street	Car Parking	\$6,250	*	1974
1205 Dana Street	Car Parking	\$14,000	•	1975
1207 Dana Street	Car Parking	\$18,500	*	1975
1106 Dana Street	Hostel Patients	\$15,000	*	1958
109 Ascot Street	Hostel Patients	\$11,200	*	1964
111 Ascot Street	School of Nursing	\$8,600	*	1965
113 Ascot Street	Car Parking	\$7,000	*	1970
115A Ascot Street	Vacant — Land for Regional School of Nursing	\$18,125	\$18,000	1982
117 Ascot Street	Hostel — Patients	\$24,000	*	1978
28 Pleasant Street	Hostel — Patients	\$9,000	*	1959
30 Pleasant Street	Hostel — Patients	\$14,500	*	1959
32 Pleasant Street	Hostel Patients	\$15,500	*	1960
34 Pleasant Street	Hostel — Patients	\$12,000	*	1958
27 Durham Street	Temp. Staff Accommodation	\$9,500	\$26,000	1968
29 Durham Street	Supervisor's Accommodation	\$7,500	*	
31 Durham Street	Supervisor's Accommodation	\$24,200	*	1977
33 Durham Street	Percy Baxter Flat Residents	\$9,500		1970
35 Durham Street	Percy Baxter Flat Residents	\$9,100		1965
37 Durham Street	Hostel — Patients	\$7,500	*	1962
39 Durham Street	Hostel — Patients	\$8,000	*	1959
810 Ligar Street	Hostel — Patients	\$19,000	*	1961
810 Ligar Street	Flat Residents			1961
Buninyong	Vacant — Awaiting valuation by Valuer General	\$15,000	*	1959
710 Norman Street	Hostel — Patients	\$180,000		1975
Lot 34 & 35 Midlands Drive	Vacant — Contract of Sale Signed	\$16,500	\$21,600	1976
Spencer, Morgan, Edwards & Vale Streets	Vacant — Land for Hostel Site	_	*	1977
Cnr. Lonsdale & Sutton Streets.	C.H.L.S.	\$10,000	*	1961
4 Golf Street	Medical Superintendent	\$16,500	\$74,000	1959
47 Inkerman Street	Co-Ord of P.M.S.	\$12,900	\$34,000	1964
15 Learmonth Street	Assistant Manager	\$59,000	\$58,000	1978
27 Waller Street	Medical Officer	_	\$31,000	1980

^{*}These properties are non-rateable, thus an Improved Capital Value is not available, and to obtain a sworn valuation would have been too costly.

Abraham, J. L. Adair, Mrs. E. Anleys, M. Allan, J. V. Anderson, D. J. Anderson, E. H. Anderson, Mrs. L. Andrewartha, J. Anstis, Mrs. D. Armstrong, C. Armstrong, Mrs. J. Austin, Mrs. E. J. Austin, Mrs. E.

Bailey, L. H. Bailey, Miss C Bailey, G. Bailey, W. Barlow, Mrs. H. Barnett, Miss A. Barr, W. Batchelor, K. Baxter, Mrs. H. G. Bell, A. Black, Mrs. J. Blackmore, Cr. C. W. Blair, C Boadle, N Borella, Miss P Bourke, F. Bourne, Miss S. M. Brewer, T. Bride, M. A. Brookman, Miss C. Brophy, Mrs. L. Brown, B Brown, H. H. Brown, Mrs. R. M Brumby, Miss J Burt, D. Byrne, T E

Cadbury, A. H. Caligari, P. Callinan, L. P. Carter J. Cartledge, N. Carvosso, Mrs. K. M. Casey, D. J. Casley, J Cassells, Mrs. W. Catherall, Mrs. V. M. Chambers, T. Chambers, Mrs. W. Charles, Mrs. M. Chester, C. D Chisholm, Cr. J. A Chrisophersen, F. A. Clamp, C. H. Clark, K. Clark, Mrs. M. Clark, Mrs. M. Clark, Miss M. Clarke, R. T. Claylon, K. A Clifford, T. W Cochrane, Mr. D Cochran, Miss G. Cochran, H. C. Cohen, Sir Edward Combe, Mrs. E. Condon, Miss C Conroy, D. Conroy, Miss E. Corner, L. G. Courtney, M. E. Cousins, Mrs. L. Cowen, W. Cowen, W. Coxall, Mrs. S. Craig, Mrs. B. Crawford, A. R. Crawford, J. G. Crocker, J. E. Crocker, P. E. Crouch, N. A Cruickshank, G. L. Cummins, Miss M. Cutter, G. B. D'Arcy, B. D'avies, Mrs. E. Davis, C. H. Davis, Mrs. F. Davis, Mrs. M.

Dawson, E. E.
Dellar, C. E.
Dellar, C. E.
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