With the Compliments of
The President Mr. Bernard J. Nolan
and
Members of the Board of Management
of the Queen Elizabeth Home

Your past support is appreciated and your continued assistance in this current year invited.
116th ANNUAL REPORT
of the Board of Management for the year ended 30th June, 1973

To the Contributors of the Queen Elizabeth Home.
Ladies and Gentlemen,

It is my privilege on behalf of the Board of Management to present the 116th Report and Statement of Accounts for the year ended 30th June, 1973.

The review is further evidence of changing social and economic conditions and their effect on the standards and services which are required at the present time to cater for the increasing number of aged people in the community.

The report also details the action being taken by the Board to meet these challenges.

PRESENT BED CAPACITY

<table>
<thead>
<tr>
<th>Building</th>
<th>Beds</th>
</tr>
</thead>
<tbody>
<tr>
<td>Main Building</td>
<td>532</td>
</tr>
<tr>
<td>Geo. Skerritt Wing</td>
<td>44</td>
</tr>
<tr>
<td>Ambulant</td>
<td>118</td>
</tr>
<tr>
<td>Hostels</td>
<td>694</td>
</tr>
<tr>
<td>Percy Baxter Homes</td>
<td>52</td>
</tr>
<tr>
<td>Eyres House Flats</td>
<td>4</td>
</tr>
<tr>
<td>Percy &amp; Lloyd Symons Memorial Flats</td>
<td>10</td>
</tr>
</tbody>
</table>

FINANCE

The Board has been faced with the responsibility of expanding services at a time when inflation is having a serious effect on the economy. As a result, costs have risen and will continue to rise, and despite the very close attention given to all financial aspects of the Home’s operations, a deficit of $45,409 was incurred.

However this year’s deficit is reflected in the special provision for long service leave which was required to be made by the Hospitals and Charities Commission and amounted to $47,217.

The daily average cost per day per patient has increased from $8.00 to $9.92, and the cost per attendance of Day Hospital patients has risen from $82.57 to $86.37. It must be expected that costs will continue to rise.

STATISTICAL

The daily average of patients was 757.2 representing an average bed occupancy of 96.17% whilst Day Hospital visits totalled 17,222, an increase of 1143 over the previous year.

WAITING LISTS

The waiting list now total 513 plus 40 married couples, while the demands on Day Hospital and Home Care Services are accelerating at an increasing rate. The action the Board is taking to meet this need is detailed elsewhere in this report.

OVERSEAS STUDY TOUR

During the course of his overseas study tour, our manager was joined on two occasions by members of the Board of Management, the Hon. Treasurer, Mr. J. A. Thomas, and Mr. W. B. Messer, who were overseas on behalf of their respective business organisations. The first occasion was the 3rd Annual Conference of the World Association for Social Gerontology — a five-day conference held in Dubrovnik in Yugoslavia. The second occasion was an inspection of the remarkable developments in the care of the aged which have taken place in Spain. We appreciate the time given by two members of the Board in adding to the representation by the Queen Elizabeth Home overseas.
NEW INFIRMARY BUILDING AND EXTENSION OF DAY HOSPITAL SERVICES

It has been established that the pattern of services introduced and developed by the Queen Elizabeth Home over the past 15 years has had a two-fold effect. Heavy capital and maintenance costs have been saved by maintaining elderly people in their own homes by Day Hospital and Home Care Services. The second important result is that elderly people welcome the opportunity to live in their own homes when they have the sense of security resulting from these services.

In 1958, a total of 12 people received Home Care Services and in March 1968, two elderly people attended the Queen Elizabeth Home as Day Hospital patients. This has now increased to—

- Laundry Service ........................................ 122
- Housekeeper Service .................................... 91
- Day Hospital Registrations ................................. 240
- Daily average attendance at Queen Elizabeth Home .......................................................... 68
- Meals on Wheels — Number of Meals Cooked and Packed (per day) .. 125

Despite the fact that such a large number continue to live in their own homes the time comes when many require continuing medical and nursing care. A great need has now developed and will become more acute in the future for new infirmary accommodation and an extension of Day Hospital Services.

In consultation with the Hospitals and Charities Commission the general principles and basic planning for the construction of a new 120-bed infirmary building and extension of Day Hospital accommodation is proceeding.

SPECIAL APPEAL FOR $100,000

The new 120-bed infirmary building will be planned to incorporate the most modern developments in the field. The Hospitals and Charities Commission is supporting this project and has authorised a Building Appeal for $100,000 to be conducted during the months of July, August and September, 1973.

An enthusiastic Appeal Committee has been formed of which is Mr. W. B. Messer, a member of the Board of Management who occupied the position of President of the Queen Elizabeth Home in 1969. Vice-Chairman is Mr. Andrew McLean; Deputy Vice-Chairman, Mr. A. Guy; Treasurer, Mr. A. O'Shea; Chairman Queen Carnival, Mr. John Abraham; and Chairman Raffle Committee, Mr. David Pratt.

The preliminary planning involved in this appeal and the offers of support which have already been received have given the members of the Appeal Committee confidence that they have the unqualified support of all sections of the community, in ensuring the success of this most important development.

PERCY BAXTER HOMES

As a result of further financial support from the Percy Baxter Charitable Trust and subsidy through the Department of Social Security under the Aged Persons Homes Act, a further block of seven homes was opened during the year and arrangements are well advanced to proceed with the development of this site. An additional 17 units will be constructed together with a residence for the supervisor and the re-organisation of all services associated with this project. Our appreciation is again recorded for the continued financial support of the Percy Baxter Charitable Trust.

BUILDINGS

Administrative Extensions

Extensions to the north and south of the main entrance have been completed and occupied and have proved of benefit both to general administration and for Board purposes.

Argyle Ward

Work is in progress on extensions to provide additional dining and lounge room space to the patients in this area.

Storage Areas

Space is always at a premium and additional storage space has been provided by extending the area of the basement in the George Skerritt Wing.
Safety Precautions

As a result of amendments to regulations and recommendations by Fire and Safety Authorities and with the approval of the Hospitals and Charities Commission, the architects have completed the working drawings for this work.

Group Laundry

Overseas developments in the type of equipment and methods of processing linen in large laundries have received very close consideration. The type of equipment to be installed directly affects the design of the building itself and agreement has been reached with the Hospitals and Charities Commission on continuous-flow equipment. As a result, the Commission has recalculated the needs for other types of equipment and revised the plans of the main floor of the new laundry. This will now enable the detailed design of the building to house the equipment and services to proceed.

MEDICAL STAFF

Our appreciation is recorded of the services rendered by the Consultant Medical Officers and visiting Medical Officers together with the Medical Superintendent and Senior Resident Medical Officer.

During the year the Board was pleased to welcome to the Home members of the Association of Medical Superintendents of Victoria for their annual Two-Day Conference.

MATRON

The Board records with appreciation the outstanding services of Miss W. M. Rollett, as Deputy Matron from 1958 to 1961 and as Matron from 1961 until her retirement in May 1973. Miss Rollett's services were suitably recognised at a dinner tendered to her by the Board of Management on March 29, 1973. We also take the opportunity of welcoming Miss Rollett's successor as Matron, Mrs. M. Campbell, who has been a member of the staff since 1967.

NURSING

Advances in treatment and care require more specialised attention to patients and this has resulted in an increase in the establishment of Nursing Staff. Ten years ago the Nursing staff comprised 25 Sisters, 72 registered Nursing Aides and 110 Nursing Aides in training. This year there are 69 Sisters, 178 registered Nursing Aides and 72 Nursing Aides in training.

It is interesting to note that since the Nursing Aide Training School was established in 1961, 502 young men and women have passed through the School, and we record our appreciation to the Matron, Deputy Matron, Assistant Matron, Nursing Educators, Sisters and Lecturers as well as to the Nursing Aides, all of whom have contributed so much to the high standard of nursing care at the Queen Elizabeth Home.

NURSING AIDE GRADUATION CEREMONY

At the Nursing Aide Graduation Ceremony on August 24, 1972, Certificates were presented to 50 Nursing Aides who had successfully completed their training.

The Ivy May Dicker Award, for which the prize is a Gold Medal, was awarded to Nurse Dulcie Goates.

Additional Merit Awards were made to Nurses Judith Davis, Aileen Potter, Mr. Stephen Penhall, and our congratulations are extended to the respective prize-winners.

WELFARE

The demands for Home Care and Day Hospital Services together with the interviews with applicants seeking admission are increasing rapidly and we record our appreciation to our Welfare Sisters.

PARAMEDICAL SERVICES

The fact that so many people are maintained in their own homes and also attend the George Skerritt Wing as Day Hospital patients is due in
THE QUEEN ELIZABETH HOME

Board of Management

C. D. CHESTER, Esq.
C. H. CLAMP, Esq.
G. B. CUTTER, Esq.
A. C. FRASER, Esq.
W. H. HEINZ, Esq.
P. S. HOBSON, Esq.
J. LONSDALE, Esq.
W. B. MESSER, Esq.
SIR ARTHUR W. NICHOLSON
Kt. O.B.E.
B. J. NOLAN, Esq.
R. B. RONALDSON, Esq.
J. J. SMAIL, Esq.
JAS. A. THOMAS, Esq.
GED. TORNEY, Esq., J.P.
J. L. TREVENEN, Esq., M.B.E.

The President (Mr. B. J. Nolan) left, and the Manager discuss future developments with the Chief Architect of the Hospitals and Charities Commission (Mr. F. C. Armstrong) right.

Back Row: Mr. C. Chester, Mrs. E. Lette, Mrs. J. Black, Mr. W. H. Heinz, Mrs. E. Miller.
Front Row: Mrs. J. Williams, Mr. B. J. Nolan, Mrs. B. Ferguson, Mrs. G. Dillon.

At the Complimentary Dinner tendered to the Ladies' Auxiliary on the occasion of the Auxiliary's 50th Anniversary.
AT FAREWELL TO MATRON
From left: President (Mr. B. J. Nolan), Matron (Miss W. M. Rollett), Miss N. Sewell, Senior Vice-President (Mr. W. H. Reinz), Miss E. Johnson and Miss S. Ogden.

Paintings provided by the Red Cross Society are hung throughout the Home. Members of the service shown changing the location of some of the paintings are, from left, Mrs. J. Eyres, Mrs. W. McLennan and Mrs. M. Dorhauer.
no small degree to the effectiveness of the para-
medical services which include Physiotherapy, 
Occupational Therapy and Craft Work, Chiropody, 
Speech Therapy, Dental, Optometry and Hairdress-
ing, as well as the opportunity of meeting and 
enjoying the company of other people attending the 
centre. We record our appreciation to all the mem-
bers of Departments involved in these services.

CATERING SERVICES

Food and diets have become an integral part of 
the services directed towards health and well-being. 
Twenty per cent of the midday meals prepared 
relate to the Meals on Wheels and Day Hospital 
Services. This year the number of meals cooked 
and packed at the Home for delivery by volunteer 
teams to homes in the City of Ballarat and the 
borough of Sebastopol increased to 26,158, 15% of 
which were special diets. The success of this service 
has been spectacular and the organising committees 
and volunteer drivers to whom our thanks are due, 
must feel a great sense of satisfaction in being part 
of a meals service which is the third largest in the 
State of Victoria. Our thanks are also due to the 
Catering Officer and his staff in providing such a 
high standard of service.

RECREATIONAL ACTIVITIES

Residents have the opportunity for recreation 
in many forms. The men's and ladies' bowling 
clubs with green bowls in the summer and indoor 
bowls in the winter provide one of the most 
popular forms. Our thanks are expressed to 
the affiliated clubs comprising the Ballarat Regional 
Bowling Association for their visits to the Home 
and the invitations extended to our clubs to visit them. 
We acknowledge the work of the Recreational 
Activities Leader not only for her work with the 
bowling clubs, but the many other recreational 
activities in operation.

RELIGIOUS SERVICES

Our thanks are again recorded to the Chaplains 
from all denominations who regularly attend the 
Home conducting services in the Chapel and minis-
tering to the needs of the residents.

LADIES' AUXILIARY

One of the first presentations to the Special 
Appeal was a cheque for $2000 from the Ladies' 
Auxiliary. This group of ladies has now been 
actively associated in many ways with the welfare 
of the patients of the Home for 51 years. We are 
confident that this support will continue for many 
years to come and again record our thanks.

PRESBYTERIAN FELLOWSHIP OF AUSTRALIA

One of the most popular functions enjoyed by 
the residents of the Home each year is the annual 
High Tea and Concert organised by the Presbyterian 
Fellowship of Australia. This is the 49th year in 
succession that the Board's thanks have been 
recorded to these young people for their continuing 
interest in the welfare of our patients.

OTHER INSTITUTIONS

The Queen Elizabeth Home is responsible for 
more than 1100 elderly people, a large number 
of whom are supported in their own homes. The 
success of the Home's complex services has only 
been possible with the support of other organisations 
and particular reference is made to the Ballarat 
and District Nursing Service, the Ballarat and 
District Ambulance Service, particularly for the 
transport of Day Hospital patients from and to their 
own homes, the Ballarat and District Nursing Society 
for care and attention to people in their own homes, and the Red Cross 
Society for their visits to residents, arrangements 
for bus trips, the library service and attention to 
the picture library.

ORGANISATIONS

Included in the many organisations which assist 
the Queen Elizabeth Home both financially and 
by personal visits to the residents are the R.S.S.A.I.L.A., 
Mums and Dads' Association, Church Ladies' 
Guards and Auxiliaries, M. B. John Employees Charities 
Group, Ballarat Travellers Social Club, Social Ser-

cices Groups from the schools and branches of the 
Country Women's Association. We record our 
appreciation of the work of these organisations.
LEGACIES AND BEQUESTS
The Annual Report lists the Legacies and Bequests received during the year. All such amounts are applied in accordance with the Testator's wishes and the Home is deeply grateful to these people who made provision for the Home to benefit from their Estates, and as a result were responsible for many of the developments at the Home.

HOSPITALS AND CHARITIES COMMISSION
The Board of Management again records its appreciation of the Chairman, Commissioners and Officers of the Hospitals and Charities Commission, and extends congratulations to Mr. A. J. McLellan who has been appointed Chairman following the retirement of Dr. J. H. Lindell.
On behalf of the Board of Management
BERNARD J. NOLAN
President.
### AGE STATISTICS

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<td>472</td>
<td>476</td>
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</table>

### ADMISSIONS:
- MALE: Eldest .. .. .. 95
- Youngest .. .. .. 22
- FEMALE: Eldest .. .. .. 96
- Youngest .. .. .. 21

### DEATHS:
- MALE: Eldest .. .. .. 95
- Youngest .. .. .. 60
- FEMALE: Eldest .. .. .. 103
- Youngest .. .. .. 85

### ADMISSIONS, DEATHS, DISCHARGES TO AND FROM HOSPITAL AND HOLIDAYS
1-7-72 — 30-6-73

**ADMISSIONS:**
- New 419
- Plus 96 Re-admissions from Hospital
- Plus 55 Re-admissions from Holidays = 570

**DISCHARGES:**
- Full 154
- Plus 118 Discharges to Hospital
- Plus 53 Discharges to Holidays = 325

**DEATHS:**
- 101 MALES
- 145 FEMALES
- = 246
At the official opening of the Special Appeal, front left, Chairman of the Appeal (Mr. W. B. Messer), Manager, the Minister of Health (the Hon. A. Scanlan), the President (Mr. B. J. Nolan), and Deputy Chairman Hospitals and Charities Commission (Dr. E. Wilder).

A group of Nursing Aides with Nursing Educator, Sister P. Kilgour (right) and the winner of the Ivy May Dicker Award, Nurse D. Goates (left).
The Craft Centre in the George Skerritt Wing — Expansion is urgently required.

The President welcomes our new Matron — Mrs. M. Campbell.
Visiting musicians entertain some of the patients in one of the sunrooms — Miss Judith Preston and Mrs. E. Ross.

YOUTH AND AGE — Students take three residents for a walk along one of the streets near the Home.
# Balance Sheet as at 30th June, 1973

## Maintenance Fund

<table>
<thead>
<tr>
<th>1971/72</th>
<th>1972/73</th>
<th>1971/72</th>
</tr>
</thead>
<tbody>
<tr>
<td>Liabilities</td>
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<tr>
<td>Bank Overdraft</td>
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<td>$18,834</td>
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<tr>
<td>Creditors</td>
<td>61,926</td>
<td>756</td>
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<tr>
<td>Accrued Expenses</td>
<td>70,272</td>
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<tr>
<td>Employees' Superannuation</td>
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<td>479</td>
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<td>Assessment Account</td>
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<td>121,561</td>
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<td>Deposit on Tenders</td>
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<td>1,912</td>
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<td>Trust Clearing Account</td>
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<td>Provision for Uncollectable Fines</td>
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<td>28,874</td>
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<tr>
<td>Provision for Long Service Leave</td>
<td>221,613</td>
<td>3,574</td>
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Total Liabilities: $205,394

$388,870

**Endowment Fund**

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<tbody>
<tr>
<td>Cash at Bank—Maintenance</td>
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<tr>
<td>Cash at Bank—Trust Clearing Account</td>
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<td>Cash in Hand</td>
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<td>Patient Account Debtor</td>
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<td>Accrued Income</td>
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<td>Pre-Paid Expenses—(Employees' Super. A/c)</td>
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<td>Stores</td>
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<td>Livestock</td>
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<td>Debtor (Other)</td>
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<td>Accumulated Deficit</td>
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Total Endowment Fund: $388,870

**Specific Purpose Fund**

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<td>Patients Trust</td>
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<td>Government Trust Fund</td>
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<td>Other Funds</td>
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Total Specific Purpose Fund: $757,288

**Capital Funds**

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<th>1971/72</th>
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<tbody>
<tr>
<td>Bank Overdraft</td>
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<tr>
<td>Creditors</td>
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<tr>
<td>Capital Funds</td>
<td>$3,941,344</td>
<td>$3,871,029</td>
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Total Capital Funds: $3,941,344

## Auditors' Report

We report that we have examined the accounts of The Queen Elizabeth Home for the year ended 30th June, 1973.

In accordance with usual hospital accounting practice, provisions have not been made for depreciation of Buildings, Plant and Equipment, nor for holiday pay accrued at 30th June, 1973.

Subject to the foregoing, in our opinion, the Balance Sheet and Statement of Income and Expenditure are properly drawn up so as to give a true and fair view of the state of the Institution's financial affairs at the 30th June, 1973, and of its services for the period ended on that date. The accounting and other records examined by us have been properly maintained.

G. A. Gillbert, F.C.A.
M. McIVOR, F.C.A.
Auditors.
# THE QUEEN ELIZABETH HOME

## MAINTENANCE ACCOUNT

### STATEMENT OF INCOME AND EXPENDITURE

From 1st July, 1972 to 30th June, 1973

<table>
<thead>
<tr>
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<tbody>
<tr>
<td>Salaries and Wages</td>
<td>$1,886,889</td>
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<tr>
<td>Administrative</td>
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<td>$123,545</td>
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<tr>
<td>Dietary</td>
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<td>Housekeeping</td>
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<td>Linen, Laundry and Sewing</td>
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<td>Power, Lighting and Heating</td>
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<td>Maintenance</td>
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<td>Medical and Surgical</td>
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<td><strong>Total</strong></td>
<td>$2,325,461</td>
<td>$2,860,275</td>
<td></td>
</tr>
<tr>
<td>Less Board and Lodgings</td>
<td>$8,544</td>
<td>$10,180</td>
<td></td>
</tr>
<tr>
<td><strong>Total Operating Expense</strong></td>
<td>$2,316,917</td>
<td>$2,850,095</td>
<td></td>
</tr>
<tr>
<td>Non-Operating—Salaries and Wages</td>
<td>$7,427</td>
<td>$14,740</td>
<td></td>
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<tr>
<td>Non-Operating—General Expenses</td>
<td>$1,178</td>
<td>$164</td>
<td></td>
</tr>
<tr>
<td><strong>Total General Expenditure</strong></td>
<td>$2,325,522</td>
<td>$2,850,259</td>
<td></td>
</tr>
</tbody>
</table>

| Surplus for the Financial Period Transferred to the Credit of Maintenance Fund | $16,899 |

## INCOME 1972/73

<table>
<thead>
<tr>
<th>Government Grants and Payments:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hospital and Charities Fund</td>
</tr>
<tr>
<td>Pharmaceutical Benefits</td>
</tr>
<tr>
<td><strong>Total</strong></td>
</tr>
<tr>
<td>Fees and Payments on Account of Patients:</td>
</tr>
<tr>
<td>Patient Fees</td>
</tr>
<tr>
<td>Nursing Home Benefits</td>
</tr>
<tr>
<td>Pensions Basic</td>
</tr>
<tr>
<td>Mental Patients—Mental Authority Payments</td>
</tr>
<tr>
<td>Department of Social Security Personal Care Subsidies</td>
</tr>
<tr>
<td><strong>Total</strong></td>
</tr>
<tr>
<td>Charitable Contributions</td>
</tr>
<tr>
<td>Income from Investments</td>
</tr>
<tr>
<td>Income from Sundry Sources</td>
</tr>
<tr>
<td><strong>Total</strong></td>
</tr>
</tbody>
</table>

## MAINTENANCE FUND ACCOUNT

- To Balance as at 1st July, 1972 | $37,497
- To Deficiency Financial Period | $45,400
- $600 Provision for Uncontrolled Fees |
- $174,856 Provision for Long Service Leave |
- Transfers to Accrued Mental |
- Balance as at 30th June |
| **Total** | $175,196 |

## SECRETARY'S DECLARATION

I solemnly and sincerely declare that the various Statements of Accounts in this return are true and correct and that the various returns given of Staff, Patients' Statistics, Consumption of Commodities and other information are true and correct, and I make this solemn declaration conscientiously believing the same to be true, and by virtue of the provisions of an Act of the Parliament of Victoria rendering persons making a false declaration punishable for wilful and corrupt perjury.

F. G. BLACK, Secretary.
### The Queen Elizabeth Home

#### Comparative Statement

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Government Grant</td>
<td>$528,052</td>
<td>$460,385</td>
<td>$689,108</td>
<td>$640,384</td>
<td>$563,283</td>
</tr>
<tr>
<td>Charitable Contributions</td>
<td>21,306</td>
<td>19,968</td>
<td>19,396</td>
<td>19,888</td>
<td>19,118</td>
</tr>
<tr>
<td>Patient Fees</td>
<td>390,188</td>
<td>1,217,485</td>
<td>1,269,238</td>
<td>1,631,705</td>
<td>2,189,838</td>
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<tr>
<td>Income from Investments</td>
<td>579</td>
<td>531</td>
<td>540</td>
<td>529</td>
<td>457</td>
</tr>
<tr>
<td>Miscellaneous</td>
<td>16,993</td>
<td>20,386</td>
<td>23,060</td>
<td>29,415</td>
<td>32,187</td>
</tr>
<tr>
<td><strong>TOTAL: Ordinary Income</strong></td>
<td><strong>$1,557,088</strong></td>
<td><strong>$1,718,755</strong></td>
<td><strong>$2,000,352</strong></td>
<td><strong>$2,342,421</strong></td>
<td><strong>$2,804,859</strong></td>
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<tr>
<td>Deficiency</td>
<td>11,232</td>
<td>43,401</td>
<td></td>
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<tr>
<td><strong>Expense</strong></td>
<td><strong>$1,557,088</strong></td>
<td><strong>$1,718,755</strong></td>
<td><strong>$2,011,584</strong></td>
<td><strong>$2,342,421</strong></td>
<td><strong>$2,850,259</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Salaries and Wages</td>
<td>$1,184,507</td>
<td>$1,346,123</td>
<td>$1,625,566</td>
<td>$1,886,889</td>
<td>$2,366,506</td>
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<tr>
<td>Administrative</td>
<td>64,250</td>
<td>70,815</td>
<td>73,496</td>
<td>99,267</td>
<td>123,545</td>
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<tr>
<td>Dietary</td>
<td>147,408</td>
<td>147,916</td>
<td>151,490</td>
<td>165,504</td>
<td>192,940</td>
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<tr>
<td>Housekeeping</td>
<td>9,539</td>
<td>10,497</td>
<td>9,354</td>
<td>11,878</td>
<td>12,319</td>
</tr>
<tr>
<td>Linen, Laundry, Sewing</td>
<td>9,033</td>
<td>11,310</td>
<td>12,017</td>
<td>12,076</td>
<td>15,487</td>
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<tr>
<td>Power, Lighting, Heating</td>
<td>50,351</td>
<td>53,046</td>
<td>52,250</td>
<td>57,960</td>
<td>53,195</td>
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<tr>
<td>Maintenance</td>
<td>24,361</td>
<td>25,405</td>
<td>28,292</td>
<td>28,276</td>
<td>27,603</td>
</tr>
<tr>
<td>Medical and Surgical</td>
<td>45,038</td>
<td>53,441</td>
<td>58,600</td>
<td>65,017</td>
<td>68,080</td>
</tr>
<tr>
<td><strong>Total Expenditure Operating</strong></td>
<td><strong>$1,529,176</strong></td>
<td><strong>$1,718,553</strong></td>
<td><strong>$2,012,055</strong></td>
<td><strong>$2,325,461</strong></td>
<td><strong>$2,860,275</strong></td>
</tr>
<tr>
<td>Less Board and Lodging</td>
<td>11,776</td>
<td>10,063</td>
<td>7,761</td>
<td>8,544</td>
<td>10,180</td>
</tr>
<tr>
<td><strong>Non-Operating Salaries and Wages</strong></td>
<td><strong>$1,517,400</strong></td>
<td><strong>$1,708,490</strong></td>
<td><strong>$2,004,304</strong></td>
<td><strong>$2,316,917</strong></td>
<td><strong>$2,850,095</strong></td>
</tr>
<tr>
<td>Non-Operating General Expenditure</td>
<td>5,509</td>
<td>5,605</td>
<td>5,708</td>
<td>7,427</td>
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<tr>
<td><strong>Total Expenditure</strong></td>
<td><strong>$1,523,112</strong></td>
<td><strong>$1,716,976</strong></td>
<td><strong>$2,011,584</strong></td>
<td><strong>$2,325,522</strong></td>
<td><strong>$2,850,259</strong></td>
</tr>
<tr>
<td><strong>Surplus</strong></td>
<td>27,976</td>
<td>1,779</td>
<td>16,889</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Grand Total</strong></td>
<td><strong>$1,557,088</strong></td>
<td><strong>$1,718,755</strong></td>
<td><strong>$2,011,584</strong></td>
<td><strong>$2,342,421</strong></td>
<td><strong>$2,850,259</strong></td>
</tr>
</tbody>
</table>
### THE QUEEN ELIZABETH HOME

#### COMPARATIVE STATEMENT

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Daily Average Patients</td>
<td>758.58</td>
<td>765.25</td>
<td>752.67</td>
<td>760.22</td>
<td>757.22</td>
</tr>
<tr>
<td>Total Number Patients Accommodated During Period</td>
<td>1,255</td>
<td>1,218</td>
<td>1,301</td>
<td>1,264</td>
<td>1,329</td>
</tr>
<tr>
<td>Number Day Hospital Visits</td>
<td>9,587</td>
<td>11,761</td>
<td>12,133</td>
<td>16,067</td>
<td>17,232</td>
</tr>
<tr>
<td>Number of Beds Available</td>
<td>790</td>
<td>790</td>
<td>790</td>
<td>790</td>
<td>790</td>
</tr>
<tr>
<td>Percy Baxter Flats Accommodation</td>
<td>40</td>
<td>45</td>
<td>45</td>
<td>45</td>
<td>52</td>
</tr>
<tr>
<td>Eyres Flats Accommodation</td>
<td>14</td>
<td>14</td>
<td>14</td>
<td>14</td>
<td>14</td>
</tr>
<tr>
<td>Meals on Wheels</td>
<td>11,565</td>
<td>13,135</td>
<td>17,952</td>
<td>23,129</td>
<td>26,129</td>
</tr>
<tr>
<td>Number of Paid Staff</td>
<td>504</td>
<td>528</td>
<td>536</td>
<td>543</td>
<td>572</td>
</tr>
</tbody>
</table>

| COSTS                                            |       |       |       |       |       |
| Average Daily Bed Costs                          | $5.35 | $5.96 | $7.09 | $8.00 | $9.92 |
| Average Yearly Cost per In-patient Treated       | $1.179| $1.368| $1.497| $1.761| $2.062|
| Average Day Hospital Cost per Visit              | $3.85 | $3.62 | $4.62 | $5.67 | $6.37 |

<table>
<thead>
<tr>
<th>FINANCIAL</th>
<th>Credit</th>
<th>Credit</th>
<th>Credit</th>
<th>Credit</th>
<th>Credit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maintenance Bank</td>
<td>$40,355</td>
<td>$35,421</td>
<td>$11,470</td>
<td>$18,834</td>
<td>$33,419 O/Draft</td>
</tr>
<tr>
<td>Endowment</td>
<td>$8,550</td>
<td>$8,550</td>
<td>$8,550</td>
<td>$8,550</td>
<td>$8,550</td>
</tr>
<tr>
<td>Building and Equipment Funds</td>
<td>$378,674</td>
<td>$418,471</td>
<td>$475,762</td>
<td>$478,741</td>
<td>$515,827</td>
</tr>
<tr>
<td>Maintenance Fund</td>
<td>$110,253</td>
<td>$112,032</td>
<td>$104,434</td>
<td>$57,497 Dr.</td>
<td>$102,965 Dr.</td>
</tr>
<tr>
<td>CAPITAL BANK</td>
<td>Credit</td>
<td>Credit</td>
<td>Credit</td>
<td>Credit</td>
<td>Credit</td>
</tr>
<tr>
<td></td>
<td>$31,860</td>
<td>$333</td>
<td>$25</td>
<td>$1,816</td>
<td>$120</td>
</tr>
</tbody>
</table>
LADIES' AUXILIARY OF THE QUEEN ELIZABETH HOME

ANNUAL REPORT 1972 — 1973

To our Members and Friends.

Ladies and Gentlemen,

I have the honour to present to you the 51st Annual Report covering the activities of the Auxiliary for the past 12 months.

MEMBERS

Our President, Mrs. A. J. Williams, has guided us through a very successful year. Her sincere desire to make each function a success, was indicative of her devotion to the Auxiliary. Our members have fully supported her at all times and have been enthusiastic to assist with any function within or outside the Home.

Residents were visited regularly, and bus trips arranged. Members accompany residents for these functions and personally assist and add to their comfort.

They have assisted with the Begonia Festival and at Ballarat Women's Christmas Tree and stalls as part of community effort. We have added five new members this year.

The Board of Management honoured us by giving a Life Governorship to Miss A. Pickford, who for many years has been a very loyal member of the Auxiliary.

Prior to our first meeting for 1973, a Chaplain of the Home, Canon Pidgeon, conducted a service for the Auxiliary in the Chapel. Members were grateful to Canon Pidgeon for his words of encouragement and blessing on our work.

EFFORTS

The annual Card Party raised $48.41, sale of vouchers from Light Opera Company $41, Annual Fete $762.52, Coffee Parties $599.40, Street Stall $101.27, Autumn Fashion Parade $144.85.

The monthly Card Parties are enjoyed by members and residents, resulting in a total of $185.76 for the year. Miss Olive Connaughton this year donated $265 from sale of goods made by handicapped residents. For the fourth year in succession we received an anonymous donation of $20. Donations for our Christmas gifts this year amounted to $33.77. To all these very kind people we express our sincere gratitude and thank them most sincerely.

CHRISTMAS TREE

The annual Christmas Tree again was enjoyed by all residents, being held on Friday, December 15. Fathers Christmas were Messrs. Heinz, Chester, Whita, Trevenen and Clamp. Members assisted them deliver their gifts and Mr. B. Nolan, President of the Board of Management, and Mrs. A. J. Williams, Ladies' Auxiliary President, toured the wards wishing each resident a Happy Christmas.

The Ballarat Calisthenic Club again entertained in all wards, much to the delight of the residents. Mr. Barry Wilkins arranged a very enjoyable programme from Lederman Hall, Mrs. C. Lette and Mrs. A. Sargent assisted Mr. Wilkins.

Grateful thanks from members of the Auxiliary are extended to all these folk who made this evening so enjoyable. Special thanks is also due to all the Staff, who see that each resident is immaculate for these occasions. The Board of Management expressed thanks to the Auxiliary and later entertained them at supper.

PICNIC

The annual Picnic was held in the Wendouree Municipal Hall. Residents were transported from the Home by buses, and enjoyed a lunch of turkey, ham, salad, chips and fruit salad and ice-cream, and later taken on a scenic drive to White Swan, Dean and Creswick before returning to the Home.

Miss O. Connaughton entertained on the piano during lunch. Letters of appreciation were received from residents who enjoyed the day. Residents were taken on bus trips to special functions during the Begonia Festival.

MOTHERS' DAY POSIES

These were made and presented to all ladies in the Home by members of the Auxiliary. Special thanks is due to Mr. E. A. Negri who grows the flowers each year, to enable us to make the posies.

EASTER EGGS

Members visited each resident in the Home. Pleasant Home, Eyres House and Brim Brim and gave them Easter eggs. For
those who were unable to have them, diabetic chocolate was provided.

Members played bias bowls regularly with residents during the winter and entertained them to afternoon tea.

50th ANNIVERSARY

On October 28 last year the Auxiliary celebrated its 50th year of service to the residents and the Home. The Board of Management entertained members to a Celebration Dinner during which a commemorative plaque was unveiled in the F. C. Hook Centre by the President of the Board of Management. Mr. B. Nolan congratulated the present members who endeavour to faithfully carry on the work of the founders of the Auxiliary.

Miss W. Rollett, Matron of the Home, retired early this year and as a thank you gesture the Auxiliary entertained her to afternoon tea, and presented her with a farewell gift, in appreciation of her help and guidance.

As previously recorded, money has been put aside in recent years for the 1973 Queen Elizabeth Home Special Appeal, and with the additional amount set aside this year, the Auxiliary contribution to the appeal will be $2000.

APPRECIATION

This is only a brief resume of our work during the year, and in conclusion, my most grateful thanks are extended to our President Mrs. A. J. Williams, Treasurer Mrs. F. G. Black, and Assistant Secretary Mrs. M. Dillon. Also to Mrs. W. Cassells and Mrs. C. Goodall for conducting monthly card parties. Mrs. Dillon was unable to continue as Assistant Secretary for health reasons. We all wish her a speedy recovery and thanks for work well done.

To Mrs. K. Carvasso and Mrs. F. Whitelaw for buying materials for members to sew into garments for stalls and to all members I say “thank you” for your sincere help and friendship.

On your behalf I thank most sincerely the Manager Mr. F. G. Black, Deputy Manager Mr. A. D. McMillan, for their help and guidance throughout the year, as also to Matron and all Nursing Staff who are always very co-operative in our efforts.

To Mr. A. Richardson and his staff who do all our hard work, and to the Office Staff we say thank you one and all. Special thanks are due to all contributors, and the Ballarat “Courier” for publicity and co-operation.

BERNEICE J. FERGUSON, Honorary Secretary.

PRESIDENT’S ADDENDUM

I feel very proud and privileged to have served as President of this our Queen Elizabeth Home Ladies’ Auxiliary.

To its members I thank them all most sincerely for their dedication and their wonderful co-operation and willingness at all times. To our Secretary Mrs. E. Ferguson, Assistant Secretary Mrs. M. Dillon, Treasurer Mrs. F. Black, Press Reporter Mrs. K. Miller; Mrs. Cassells and Mrs. Goodall for their help at card afternoons; the President and Members of the Board of Management; Mr. Black and Staff for their helpful interest in this Auxiliary; I offer my thanks. I congratulate the incoming President and extend best wishes for her term of office.

JOYCE WILLIAMS
# LADIES' AUXILIARY OF THE QUEEN ELIZABETH HOME

## FINANCIAL STATEMENT — YEAR ENDED 31st MAY, 1973

<table>
<thead>
<tr>
<th>RECEIPTS</th>
<th>EXPENDITURE</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Balance Brought Forward 1.6.72</strong></td>
<td><strong>Advertising</strong></td>
</tr>
<tr>
<td>Bank Interest</td>
<td><strong>Stationery</strong></td>
</tr>
<tr>
<td>Term Deposit Interest</td>
<td><strong>Gifts and Flowers</strong></td>
</tr>
<tr>
<td>Subscriptions</td>
<td><strong>Other</strong></td>
</tr>
<tr>
<td><strong>Functions:</strong></td>
<td><strong>Total</strong></td>
</tr>
<tr>
<td>Annual Card Party</td>
<td><strong>Advertising</strong></td>
</tr>
<tr>
<td>Monthly Card Parties</td>
<td><strong>Stationery</strong></td>
</tr>
<tr>
<td>Coffee Parties</td>
<td><strong>Gifts and Flowers</strong></td>
</tr>
<tr>
<td>Fete</td>
<td><strong>Other</strong></td>
</tr>
<tr>
<td>Fashion Parade</td>
<td><strong>Total</strong></td>
</tr>
<tr>
<td>Student Prince</td>
<td><strong>Total</strong></td>
</tr>
<tr>
<td>Street Stall</td>
<td><strong>Total</strong></td>
</tr>
</tbody>
</table>

**Donations:**
- St. John's Lodge: 4.00
- Miss Woodward: 4.50
- Mayor and Mayoress: 5.00
- Miss McEwan: 10.00
- Anonymous: 20.00
- Ascot Carry-on Club: 5.00
- Newlyn C.W.A.: 2.00
- Coles Ltd.: 12.00
- Mrs. Lederman: 10.00
- Members: 10.60

**Meetings:**
- Afternoon Teas: 3.41
- Special Efforts: 30.46
- Market Table: 9.81

**Sale of Work:**
- Patients re Miss Connaughton: 265.00
- Christmas Party: 43.77
- Redemption Fixed Deposit: 1,200.00

**Total:**
- **Receipts:** $1,806.21
- **Expenditure:** $39.52
- **Balance Carried Forward 31-5-1973:** $3,678.00

Mrs. J. M. BLACK, Hon. Treasurer.

**AUDITOR'S REPORT**

In my opinion, the Receipts and Expenditure Account for the year ended 31st May, 1973, of the Ladies' Auxiliary of The Queen Elizabeth Home has been properly drawn up to give a true and fair view of the Auxiliary's affairs at 31st May, 1973, and of the results of its activities for the year ended on that date. Records examined by me have been properly maintained.


Mrs. O. EGGLETON, Hon. Acting Treasurer.

PHILIP, R. WHITLA, A.A.S.A.
Office-bearers of the 1973 $100,000 Building Appeal. From left: Hon. Treasurer (Mr. A. O'Shea), Deputy Chairman (Mr. A. McLean), Chairman (Mr. W. B. Messer), Secretary (Mr. P. Whitta).

The Senior Vice-President (Mr. W. H. Heinz) points out a detail of an artist's conception of the new building to Mr. W. J. North (second from left) and Mr. T. Runnals (second from right), Chairman and Secretary of the Wendouree Charitable Trust.
LIFE GOVERNORS

Adair, Mrs. E.
Ainley, M.
Allan, J. V.
Andrews, E. H.
Andrews, J.
Anstis, Mrs. D.
Atkins, Mrs. Linda
Austin, Mrs. Ethel

Bailey, L. H.
Bailey, Miss Claire
Bailey, W.
Barlow, Mrs. H.
Barnett, Miss Annette
Barr, W.
Baxter, Mrs. H. G.
Beacham, F.
Bell, Alexander
Bell, R. P.
Bennett, Alfred J.
Bird, Miss Bessie
Black, Mrs. Jean
Blackmore, Cr. C. W.
Blair, C.
Boadle, N.
Borella, Miss P.
Bourne, Miss S.
Bran, Mrs. H.
Brookman, Miss C.
Brown, Mrs. R. M.
Burke, Alex D.

Callinan, Leo P.
Campbell, Mrs. J.
Carter, John
Carvozzo, Mrs. K. M.
Casley, J.
Calderall, Mrs. V. M.
Chambers, T.
Chambers, Mrs. W.
Chisholm, Cr. J. A.
Christopher, F. A.
Clarke, Mrs. Margaret
Clark, Mrs. Mary
Clark, Ken
Clarke, R. Turner

Clayton, K. A.
Clifford, T. W.
Conroy, Miss K.
Cornell, Miss L.
Corner, Mrs. L. G.
Courtney, M. E.
Cousins, Mrs. L.
Crow, W.
Coxall, Mrs. D. L.
Coxall, R. F.
Craig, Mrs. B.
Crawford, A. R.
Crawford, J. G.
Crowder, P. E.
Crouch, N. A.
Cruikshank, G. L.
Cummins, Miss M.
Cutler, G. B.

Dale, Allan
Darcey, B.
Davies, J. G.
Davies, Alfred
Davies, C. H.
Dawson, F. E.
Dean, Miss Helen
Dellaca, Mrs. J. A.
Dellar, C.
Dicker, Miss G.
Dickins, S. E. Pty. Ltd.
Dodgshun, Keith R.
Donovan, F. W.
Donovan, Miss M.
Dowd, Mrs. J.
Drew, M. G.
Dunn, L. C.
Dunstan, W.
Duxton, E. J.
Dyson, R. F.

Edmonds, E. C.
Edward, R. W.
Edridge, E. G.
Elford, D.
Elliott, Miss D.
Elliott, E. A.

Everett, Mrs. H.
Eyckens, R. D.

Ferguson, Mrs. E. J.
Ferguson, J. T.
Flecknoe, A. E.
Fletcher Jones Organisation
Foulkes, R.
Fulkes, W. C.
Foy, Mrs. R.
Foyester, A. J.
Frank, Miss J.
Fraser, A. C.
Fraser, Cr. A. P.
Fry, T. G.

Gall, F. C.
Gangell, R.
Gardiner, D. H.
George, Miss M.
Gibson, R.
Giles, Mrs. M. E.
Gladman, W. H.
Glas, H.
Gooch, Mrs. A. M.
Gordon, G. C.
Gordon, Mrs. M. N.
Goujon, H. J.
Greenbank, L.
Greenbank, C. R. S.
Greenhill, T. J. C.
Guye, Alan

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Jones, H. F.

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Oldham, L.
O'Loughlin, Mrs. M.
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Robertson, J. V.
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Ross, A.
Rowan, Mrs. M.
Rumler, C.
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Sampson, Mrs. W.
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Sedgwick, L.
Segrott, C. H.
Seemans, C. E.
Shepherd, F. V.
Shuttleworth, G. A.
Simans, R. H.
Smith, E. S.
Smith, C.
Soulsby, Miss M.
Spencer, C. A. L.
Spowart, Mrs. A.
Stapp, J.
Steenhuis, Miss F.
Stevens, Mrs. J.
Stevens, Miss J.
Stephenson, Mrs. A.
Stevenson, Mrs. F. P.
Stewart, W. R.
Stonj, Miss M.
Storer, J. R.
Stowe, Miss E.
Surridge, Miss R.
Tanta, W. R.
Taylor, Mrs. A. M.
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Thomas, Mrs. E.
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Todd, E. H.
Torney, Geo.
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Valpied, W.
Vendy, Miss M.
Volk, A.
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Walker, A. W.
Walker, C. J. B.
Wallace, A.
Wallace, Mrs. J. N.
Wallace, R. V.
Walsh, Mrs. E.
Walkers, Mrs. K.
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Whitcher, J. M.
White, C. T.
Whiting, M.
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Wilson, Dr. S. A.
Wood, O.
Worrall, Miss J.
Wright, Miss E.

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City of Ballarat $250.00
Shire of Ballarat $10.00
Shire of Ballan $20.00
Shire of Bungaree $20.00
Shire of Buninyong $36.00
City of Colac $10.00
Shire of Leigh $10.00
Borough of Sebastopol $10.00
Shire of Talbot & Clunes $7.00
## THE QUEEN ELIZABETH HOME

### BEQUESTS AND DONATIONS FROM ESTATES

<table>
<thead>
<tr>
<th>Name</th>
<th>Estate Details</th>
<th>Type</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>AIKENS, H. K.</td>
<td>Estate per The Union Fidelity Trustee Co. Ltd.</td>
<td>Residue of Estate</td>
<td>$5,449.51</td>
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<tr>
<td>ANDERSON, A. L.</td>
<td>Estate per Baird &amp; McGregor</td>
<td>Legacy</td>
<td>$2,000.00</td>
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<tr>
<td>ANSTIS, M. A.</td>
<td>Estate per Evans &amp; Metcalfe</td>
<td>Share in Distribution</td>
<td>$594.30</td>
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<tr>
<td>BASAN, E. T. A.</td>
<td>Charitable Trust per Gair &amp; Brahe</td>
<td>Allocation</td>
<td>$100.00</td>
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<tr>
<td>BAXTER, Percy</td>
<td>Charitable Trust per The Perpetual Executors &amp; Trustee Association of Australia Limited</td>
<td>Donation</td>
<td>$300.00</td>
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<tr>
<td>BELL, Charitable Trust of Aiken, Walker &amp; Strachan</td>
<td>Donation</td>
<td>$1,200.00</td>
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<tr>
<td>BRETTE, R. C.</td>
<td>Estate per Whyte, Juste &amp; Moore</td>
<td>Income from Estate</td>
<td>$102.36</td>
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<tr>
<td>CHRISTENSEN, J.</td>
<td>Estate per Public Trustee</td>
<td>Legacy</td>
<td>$200.00</td>
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<tr>
<td>COLLIER, Charitable Fund</td>
<td>Donation</td>
<td>$1,500.00</td>
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<tr>
<td>CURTHOYS, R. L.</td>
<td>Estate per The Trustees Executors &amp; Agency Co. Ltd.</td>
<td>Legacy</td>
<td>$2000.00</td>
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<tr>
<td>CUTTS, Lionel</td>
<td>Estate per Relatives</td>
<td>Donation</td>
<td>$30.82</td>
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<td>DALY, Annie</td>
<td>Estate per R. G. Dobson &amp; Co.</td>
<td>Legacy</td>
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<tr>
<td>DRISCOLL, E. R.</td>
<td>Estate per The Union Fidelity Trustee Company Limited</td>
<td>Share in Distribution</td>
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<tr>
<td>EDDY, E. J.</td>
<td>Estate per Heinz &amp; Gordon</td>
<td>Donation</td>
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<td>FELTON, Alfred</td>
<td>Estate per The Trustees Executors &amp; Agency Company Limited</td>
<td>Donation from Charitable Trust</td>
<td>$600.00</td>
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<tr>
<td>GRAYLING, Jane</td>
<td>Estate per The Trustees Executors &amp; Agency Company Limited</td>
<td>Donation from Charitable Trust</td>
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<td>HARTLEY, J. R.</td>
<td>Estate per The Trustees Executors &amp; Agency Company Limited</td>
<td>Allocation</td>
<td>$200.00</td>
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<tr>
<td>KITTSON, J. F.</td>
<td>Estate per Warwick F. Kittson</td>
<td>Legacy</td>
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<td>LUMSDEN, S. S.</td>
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<td>Share in Estate</td>
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<td>McDOALD, M. F.</td>
<td>Estate per The Union Fidelity Trustee Company Limited</td>
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<td>OPIE, E. A.</td>
<td>Estate per The Union Fidelity Trustee Company Limited</td>
<td>Income from Estate</td>
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<tr>
<td>ORBELL, E. P.</td>
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<td>Share in Estate</td>
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<td>THOMAS, W. C. F.</td>
<td>Trust per The Trustees Executors &amp; Agency Company Limited</td>
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<td>TURNER, A. T.</td>
<td>Estate per Relatives</td>
<td>Donation</td>
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<td>WHITE, Joe</td>
<td>Bequest</td>
<td>Allocation of Income</td>
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<tr>
<td>WILKINSON, M. I.</td>
<td>Estate per The Perpetual Executors &amp; Trustee Association of Australia Limited</td>
<td>Income from Estate</td>
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<tr>
<td>WILLIAMS, T. &amp; F.</td>
<td>Charitable Trust per The Trustees Executors &amp; Agency Co. Ltd.</td>
<td>Allocation</td>
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<tr>
<td>WILSON, J. W.</td>
<td>Estate per The Union Fidelity Trustee Company Limited</td>
<td>Income from Estate</td>
<td>$582.66</td>
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<tr>
<td>WILSON, L. J.</td>
<td>Estate per The Union Fidelity Trustee Company Limited</td>
<td>Share in Estate</td>
<td>$5,299.02</td>
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</tbody>
</table>
THE QUEEN ELIZABETH HOME

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Principal: Mrs. M. L. CAMPBELL, S.R.N.

Sister Tutors:
Mrs. P. KILGOEUR, S.R.N.
Miss M. T. LONERGAN, S.R.N.
Mr. A. GRIME, S.R.N.

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Mrs. Lucy Bunn
Merrilyn Caird
Julie Carter
Mrs. Maisie Cherrill
Adriana Cipera
Karen Chuff
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