# Age In Place, Patient Centred Care and the Role of Technology

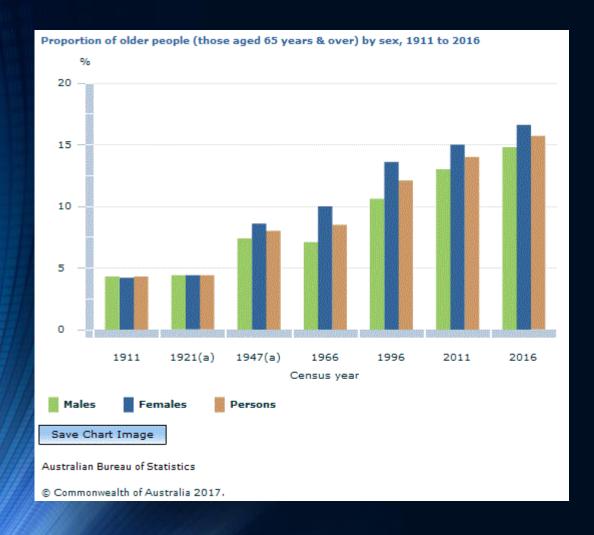
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Ballarat **Health** Services Putting your health first

CIO / Co-Founder

#### Introduction



By 2050 the population of the world older than 65 is estimated to increase to 20%

#### BHS Services

BHS provides a number of Aged Care and Assistive Technology Services:



http://www.ballaratagedcare.org.au/



http://www.safetylink.org.au/



https://swep.bhs.org.au/

#### Assistive Technologies Continuum



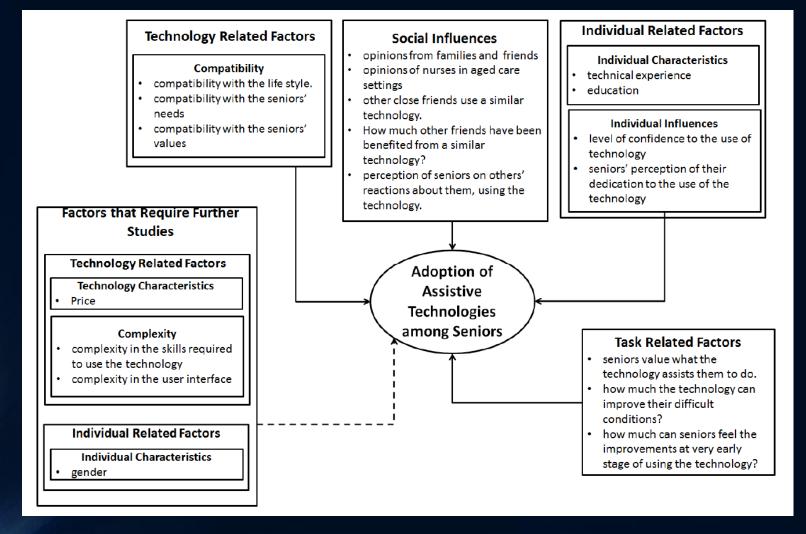
Complexity and Risk (Low to High)

## Adoption Life Cycle

Using the Adoption Lifecycle: (Gartner Hype Cycle)



#### Initial Adoption Factors



Vichitvanichphong, S., Talaei-Khoei, A., Kerr, D., & Ghapanchi, A. (2014). Adoption of Assistive Technologies for Aged Care: A Realist Review of Recent Studies. 2014 47Th Hawaii International Conference On System Sciences. doi: 10.1109/hicss.2014.341

## Adoption Life Cycle

Using the Adoption Lifecycle: (Gartner Hype Cycle)



#### Abandonment Factors

- 1. Change in user needs or priorities
- 2. Easy device procurement
- 3. Lack of consideration of user opinion
- 4. Poor Device performance / Unmet expectations

## Person Centred Approach

Using the Adoption Lifecycle: (Gartner Hype Cycle)



# Final Thoughts

# The 3 Main Points:

- 1. User Experience
- 2. User involved in the Decision
- 3. Ongoing Support, both personal and technical

Any Questions?

